



Innovations in EMERGENCY DEPARTMENT MANAGEMENT

2019

Day One	Monday, March 25 th
7:30am-8:00am	REGISTRATION / CONTINENTAL BREAKFAST
8:00am-8:15am	Introduction and Welcome Shari Welch, MD
8:15am-9:00am	KEYNOTE – What Worked and What Didn't Corey Slovis, MD
9:00am-9:30am	The Case for Profiling Physician Performance W. Richard Bukata, MD
9:30am-10:00am	Perfect Phrases in Difficult Medical Encounters Ghazala Sharieff, MD
10:00am-10:30am	Finding A Sugar Daddy for Your ED Michael Gibbons, RN, MBA
10:30am-10:45am	MORNING BREAK / View Posters
10:45am-11:15am	Spectacular ED Turnarounds Shari Welch, MD
11:15am-11:45am	Specialty EDs: Do You Want to Be One? Pam Turner, RN, MBA
11:45am-12:15pm	Updates from the Benchmarking Summit Maya Yiadom, MD, MBA
12:15pm-1:30pm	LUNCH BREAK (ON YOUR OWN) / View Posters
1:30pm-2:00pm	How to Prevent Your ED from Slipping Shari Welch, MD
2:00pm-2:30pm	Climbing the Leadership Ladder David Seaberg, MD
2:30pm-3:00pm	Optimizing Your ED Staffing Mix Pam Turner, RN, MBA
3:00pm-3:15pm	AFTERNOON BREAK / View Posters
3:15pm-3:45pm	Designing Your Patient Experience Ghazala Sharieff, MD
3:45pm-4:00pm	ED Benchmarking Alliance, State-of-the Organization Nick Jouriles, MD
4:00pm-4:45pm	An Analysis of the EDBA 2017 Data Survey Results James Augustine, MD
4:45pm-5:15pm	Open Forum / Questions - All Faculty Moderated by Shari Welch, MD
5:15pm-6:15pm	ED Benchmarking Alliance Reception All Welcome

Day Three	Wednesday, March 27 th
7:30am-8:00am	CONTINENTAL BREAKFAST
8:00am-8:30am	Transfer Agreements: What's Going On Out There? W. Richard Bukata, MD
8:30am-9:00am	Communications and Teamwork: The Secret Sauce of Safety Robin Hemphill, MD
9:00am-9:30am	Why You Need Care Coordination! Pam Turner, RN, MBA
9:30am-10:00am	The Three W's and Other Patient Safety Tricks and Tips Robin Hemphill, MD
10:00am-10:15am	MORNING BREAK
10:15am-10:45am	Updates from the ED Operations Study Group Maya Yiadom, MD
10:45am-11:15am	The Other Ancillaries: Housekeeping and Transport Michael Gibbons, RN, MBA
11:15am-11:45am	Poster Awards Maya Yiadom, MD
11:45am-12:15pm	Open Forum / Questions – All Faculty Moderated by Shari Welch, MD
12:15pm	ADJOURN

Day Two	Tuesday, March 26 th
7:30am-8:00am	CONTINENTAL BREAKFAST / Bonus Lecture: University of Texas San Antonio: A Success Story Steven Moore, MD and the UHS Team
8:00am-8:30am	The Secret Sauce of Quality at Scripps Ghazala Sharieff, MD
8:30am-9:00am	Financial Benchmarking and Best Practices for Success Michael Granovsky, MD
9:00am-9:30am	The Causes and Effects of Physician Burnout Kevin Klauer, MD
9:30am-10:00am	Documentation Changes that Might Help Your Practice! Michael Granovsky, MD
10:00am-10:30am	Pearls from ED Leaders Kevin Klauer, MD
10:30am-10:45am	MORNING BREAK / View Posters
10:45am-11:15am	Training Wheels: What Do Future ED Docs Need to Know? David Seaberg, MD
11:15am-11:45am	Left On the Table: Procedure Revenue Opportunities Michael Granovsky, MD
11:45am-12:15pm	I Think They Are Going to Fire Me! Kevin Klauer, MD
12:15pm-1:30pm	LUNCH BREAK (ON YOUR OWN) / View Posters
1:30pm-2:00pm	Game Changing ED Literature W. Richard Bukata, MD
2:00pm-3:30pm	WORKSHOPS Workshop A: Nursing Leadership Struggles (Gibbons, Turner) Workshop B: Physician Leadership Struggles (Seaberg, Augustine, Jouriles) Workshop C: New ED Design Strategies (Sean Wilson - Beck Architects)
4:00pm-5:30pm	Educational Local ED Tour: Vanderbilt Hosted by EDBA Board Members

Note: Although we make every effort to lock in our speaker list and course schedule, life happens and circumstances are sometimes beyond our control. Thus, all speakers and scheduling are subject to change without notice.