



Innovations in EMERGENCY DEPARTMENT MANAGEMENT

2020

Day One Tuesday, April 7, 2020

7:30am-8:00am	REGISTRATION / CONTINENTAL BREAKFAST
8:00am-8:15am	Goals of the Course, Faculty Introductions Shari Welch, MD
8:15am-9:00am	KEYNOTE – Crystal Ball: The Views From the Top Mike Hastings, RN, MSN and Mark Rosenberg, DO, MBA
9:00am-9:30am	Twenty Questions: Physician-in-Triage Implementation Details Shari Welch, MD
9:30am-10:00am	The Zen of Physician Group Governance Ronald A. Hellstern, MD
10:00am-10:30am	New Real-Time Nurse Leadership Roles in the ED - Part 1 Pam Turner, RN, MBA
10:30am-10:45am	MORNING BREAK / View Posters
10:45am-11:15am	The Case for Standardization in Physician Performance W. Richard Bukata, MD
11:15am-11:45am	The End Game: Palliative Care in the ED Mark Rosenberg, DO, MBA
11:45am-12:15pm	Contested Admission: The Problem and the Solutions Maya Viadom, MD
12:15pm-1:30pm	LUNCH BREAK (ON YOUR OWN) / View Posters
1:30pm-2:00pm	Beating Boarding: A Success Story from San Antonio Shari Welch, MD
2:00pm-2:30pm	The Business of Academic Emergency Medicine David Seaberg, MD
2:30pm-3:00pm	The Dilemma of Paying for Administrative Work Ronald A. Hellstern, MD
3:00pm-3:15pm	AFTERNOON BREAK / View Posters
3:15pm-3:45pm	Lessons Learned from the First Geriatric ED Mark Rosenberg, DO, MBA
3:45pm-4:00pm	ED Benchmarking Alliance, State-of-the Organization Nick Jouriles, MD
4:00pm-4:45pm	An Analysis of the EDBA 2019 Data Survey Results James Augustine, MD
4:45pm-5:15pm	Open Forum / Questions - All Faculty Moderated by Shari Welch, MD
5:15pm-6:15pm	ED Benchmarking Alliance Reception All Welcome

Day Two Wednesday, April 8, 2020

7:30am-8:00am	CONTINENTAL BREAKFAST / Bonus Lecture: Patient Flow Success at Summa Health Austin Wellock, MD
8:00am-8:30am	A Data Dashboard to Manage Flow: It's All in the Details Shari Welch, MD
8:30am-9:00am	Financial Benchmarking and Best Practices for Success Michael Granovsky, MD
9:00am-9:30am	Data Driven Staffing and Scheduling Michael Gibbons, RN, MBA
9:30am-10:00am	Documentation Changes that Might Help Your Practice Michael Granovsky, MD
10:00am-10:30am	Effective Management of Group Meetings Ron Hellstern, MD
10:30am-10:45am	MORNING BREAK / View Posters
10:45am-11:15am	Training Wheels: What Do Future ED Docs Need to Know? David Seaberg, MD
11:15am-11:45am	Left On the Table: Procedure Revenue Opportunities Michael Granovsky, MD
11:45am-12:15pm	Introducing ALTO: Alternatives to Opioids Mark Rosenberg, DO, MBA
12:15pm-1:30pm	LUNCH BREAK (ON YOUR OWN) / View Posters
1:30pm-2:00pm	Game Changing ED Literature W. Richard Bukata, MD
2:00pm-3:30pm	WORKSHOPS Workshop A: Nursing Leadership Struggles (Gibbons, Turner) Workshop B: Physician Leadership Struggles (Seaberg, Augustine, Jouriles) Workshop C: ED Design Workshop (Sean Wilson - Beck Architects)
4:00pm-5:30pm	Educational Local ED Tour: TBD Hosted by EDBA Board Members

Note: Although we make every effort to lock in our speaker list and course schedule, life happens and circumstances are sometimes beyond our control. Thus, all speakers and scheduling are subject to change without notice.

Day Three Thursday, April 9, 2020

7:30am-8:00am	CONTINENTAL BREAKFAST / Bonus Lecture: The Most Innovative Peds ED in the US! Jackson Lanphear, MD and Erica Michiels, MD
8:00am-8:30am	Telemedicine Opportunities for the ED W. Richard Bukata, MD
8:30am-9:00am	Communication and Teamwork: The Secret Sauce of Safety Robin Hemphill, MD
9:00am-9:30am	Funding for ED Toys Michael Gibbons, RN, MBA
9:30am-10:00am	The Three W's and Other Patient Safety Tricks and Tips Robin Hemphill, MD
10:00am-10:15am	MORNING BREAK
10:15am-10:45am	New Real-Time Nurse Leadership Roles in the ED - Part 2 Pam Turner, RN, MBA
10:45am-11:15am	Imaging Benchmarks: What Do We Know? Michael Gibbons, RN, MBA
11:15am-11:45am	Poster Awards Maya Viadom, MD
11:45am-12:15pm	Open Forum / Questions – All Faculty Moderated by Shari Welch, MD
12:15pm	ADJOURN