
The Joint Commission and Joint Commission Resources
2018 Annual Ambulatory Care Pre-Conference Session
The Joint Commission's Primary Care Medical Home (PCMH) Certification Option

Tuesday, November 13, 2018 • Rosemont, IL

JCR Events Are Paperless. All learning materials will be digitally available.

Tuesday, November 13, 2018

7:00 - 8:00 am	Registration & Continental Breakfast
8:00 - 8:15 am	Welcome & Opening Remarks Mary Fran Clancy RN, MSN Program Manager Joint Commission Resources
8:15 - 9:15 am	<i>Empanelment and Care Coordination</i> Empanelment and care coordination are essential underpinnings in today's planned care for patients in a medical home. This presentation depicts how one organization addresses their empanelment and care coordination. Cheryl Panem, MD North Hudson Community Action Corporation West New York, NJ Pam Komperda, BS Project Manager, Community Health Center Accreditation Division of Accreditation and Certification Operations The Joint Commission
9:15 - 10:15 am	<i>Primary Care Medical Home's Challenging Standards</i> This session gives an overview of the top ten frequently cited PCMH standards that are found for noncompliance during the onsite survey process. Tips and strategies for compliance will be covered. Joyce Webb, RN, MBA Project Lead, Primary Care Medical Home Initiative Project Director, Division of Healthcare Quality Evaluation The Joint Commission
10:15 - 10:30 am	Break
10:30 - 11:30 am	<i>Survey Process and Compliance Tips for Primary Care Medical Home</i> Gain insights into the PCMH survey process from a Joint Commission Surveyor who has seen the frontline successes and struggles with obtaining and maintain PCMH certification. Tips and strategies will also be shared. Linda Jordan, BSRN, MHCM Surveyor, Ambulatory Care The Joint Commission

11:30 am– 12:15 pm	<i>Implementing Health Literacy</i> Explore the “how to’s” of health literacy in this session. Learners will work in small groups to identify strengths and opportunities for improvement in various scenarios. Linda Jordan, BSRN, MHCM Surveyor, Ambulatory Care The Joint Commission Joyce Webb, RN, MBA Project Lead, Primary Care Medical Home Initiative Project Director, Division of Healthcare Quality Evaluation The Joint Commission
12:15 – 1:00 pm	Networking Lunch
1:00 - 2:00 pm	<i>Self-Management Goals Made Simple</i> Learn how to work with patients to develop self-management goals. Leave with practical recommendations. Linda Jordan, BSRN, MHCM Surveyor, Ambulatory Care The Joint Commission
2:00 – 2:15 pm	Break
2:15 – 3:15 pm	<i>Gap Analysis for Primary Care Medical Home’s Aspects of Health Literacy and Self-Management Goals</i> This interactive session allows you to check your PCMH organization’s readiness and identify areas for improvement through small work groups. Leave with your ‘To Do List’ in hand. Joyce Webb, RN, MBA (Moderator) Project Lead, Primary Care Medical Home Initiative Project Director, Division of Healthcare Quality Evaluation The Joint Commission Brittnay Hull Senior Account Executive Ambulatory Care The Joint Commission Linda Jordan, BSRN, MHCM Surveyor, Ambulatory Care The Joint Commission
3:15 – 3:30 pm	<i>Recap of Day and Resources Available–</i> Mary Fran Clancy, RN, MSN
3:30 pm	Adjourn