



May 29-31

2019

7TH ANNUAL
CANADIAN ASSOCIATION OF AMBULATORY
CARE (CAAC) CONFERENCE

Access &
Healthcare Navigation
in Ambulatory Care

Delta Hotel
Charlottetown, PEI

PRELIMINARY CONFERENCE PROGRAM

Welcome to the 7th Annual Canadian Association of Ambulatory Care Conference

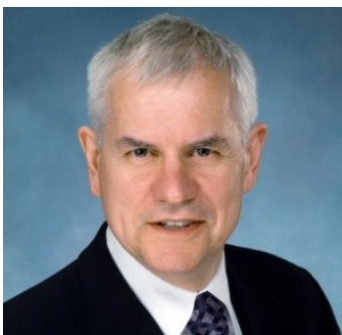
DISTINGUISHED GUEST SPEAKERS



Dr. Brett Belchetz MD, FRCS (C) Associate Professor, Division of Emergency Surgery, University of Toronto
Maple - Canada's only national telemedicine provider



Grant Matheson Former Physician
Struggling With Addiction and the Road to Recovery



Dr. Donald H. Lalonde MD, BSc, MSc, FRCSC
Professor of Surgery Dalhousie University
Hand Outreach & The Examination of Hand Plastic Surgery

CONFERENCE AT A GLANCE

Wednesday, May 29

Time	Title	Location
4:30 pm - 5:00 pm	CAAC Annual General Meeting	Alexander Galt
6:00 pm - 8:00 pm	Evening Play & Walking Tour of Downtown Charlottetown (Optional)	Confederation Centre

Thursday, May 30

Time	Title	Location
7:00 am - 8:30 am	Registration & Breakfast	Pope Ballroom
8:30 am - 11:15 am	Workshop 1: Resilience in Healthcare Practitioners: Strategies to Build Resilience & Prevent Burnout Workshop 2: TBA	Pope Ballroom
11:15 am - 12:25 pm	Lunch & Exhibits	Pope Ballroom
12:30 pm - 12:45 pm	Opening Ceremonies & Greetings: Honourable Premier PEI & Charlottetown Mayor	Pope Ballroom
12:45 pm - 1:30 pm	Keynote Address: Dr. Brett Belchetz Telemedicine Connecting Canadian Patients and Doctors for Online Medical Visits	Pope Ballroom
1:30 pm - 2:00 pm	Plenary Session: Dr. Donald H. Lalonde: Plastic Surgery Access in Ambulatory Care	Pope Ballroom
2:00 pm - 2:25 pm	Coffee Break & Exhibits	Pope Ballroom
	Concurrent Sessions Featuring:	
2:30 pm - 2:55 pm	a) Donna MacAusland: Primary Care Case Management in PEI b) Dr. Nadia Griller: Rapid Referral, Access & GI	Archibald Campbell Cartier Langevin
3:00 pm - 3:25 pm	a) Lindsey Smith & Dorothy Dewar: Provincial Diabetic Food Screening in PEI b) Ellie Lee: Artificial Intelligence: Chatbot - Patient Self Scheduling, a New Model for Improving Patient Flow	Archibald Campbell Cartier Langevin

Time	Title	Location
3:30 pm - 3:55 pm	a) Reena Morar & Zameera Sayed: Dev and Expansion of a Virtual Lung DAP b) Tracey Hagan-O'Connor: Innovation & Change in Practice: A Nurse led Vascular Access Program	Archibald Campbell Cartier Langevin
4:30 pm - 6:00 pm	The Amazing Race - Calling All Delegates: Join Us For a Complimentary Race Around Downtown Charlottetown	Downtown Charlottetown
6:30 pm	Kitchen Party - Lobster/Steak Dinner	Peakes Quay Restaurant & Bar

Friday, May 31

Time	Title	Location
07:00 am - 07:55 am	Breakfast	Pope Ballroom
08:00 am - 8:10 am	Awards	Pope Ballroom
08:10 am - 9:30 am	Panel Discussion: Shawn Drake - Access & Navigation in Ambulatory Care	Pope Ballroom
9:35 am - 10:20 am	Keynote Address: Grant Matheson Addiction, Recovery & Stigma	Pope Ballroom
10:20 am - 10:40	Coffee Break & Exhibits	
	Concurrent Sessions: featuring	
10:45 am - 11:10 am	a) Dr. Calvin Law: Personal Device Telemedicine in Highly Specialized Hepato-Pancreatic Biliary Surgical Oncology b) Jeering Patel & Reshma Brijmohan: Enhancing Patient Education in Gynecology-Oncology Surgical Care: A QI Project	Archibald Campbell Cartier Langevin
11:15 am - 11:40 am	a) Allan Greene: Murphy Pharmacy: Opioid Use in Ambulatory Care b) Patsy Morrow: Applying Lean Methodology to Improve Performance	Archibald Campbell Cartier Langevin
11:45 am - 12:10 pm	a) Lisa Lin: Ambulatory Total Joint Replacement & the Patient Experience b) Ellie Lee: Incident Command Centre - Code Orange, Utilizing AI Fanout	Archibald Campbell Cartier Langevin
12:15 pm - 1:15 pm	Lunch & Exhibits	

Time	Title	Location
1:20 pm - 1:45 pm	a) TBA b) TBA:	Archibald Campbell Cartier Langevin
1:50 pm - 2:15 pm	a) TBA b) TBA:	Archibald Campbell Cartier Langevin
2:20 pm - 2:45 pm	a) TBA: b) TBA	Archibald Campbell Cartier Langevin
2:50 pm - 3:05 pm	Award Presentations & Closing Remarks	Pope Ballroom

Networking Opportunities: Evening Play, Amazing Race (don't forget to bring your running shoes and take part in the Race of a Lifetime) and CAAC Networking Reception Lobster/Steak Dinner.



OUR CONFERENCE HIGHLIGHTS

"Access & Healthcare Navigation in Ambulatory Care"



Presentations

Concurrent Symposiums — Thematic presentations as part of group/panel



Developing Solutions

Harnessing technology and our work force using new innovative approaches



Keynote Speakers

Inspiring the transformation of our future in healthcare



Interactive Workshops

Educating, empowering, enabling our leaders of today for the future of tomorrow