

**TIME TOPIC/SPEAKER****07.30 REGISTRATION, BREAKFAST & NETWORKING****SESSION 1: SETTING THE STAGE****08.00 Welcome Message & Pre-test****08.15 Clinical Human Factors & Ergonomics: The Application and Relevance to Healthcare Prof. Jane Reid****09.00 Human Cognition and Fallibility: Cognitive Biases and Their Impact on Patient Safety Prof. Jane Reid****09.45 Discussion Period****10.00 MORNING COFFEE BREAK****SESSION 2: BUILDING PATIENT SAFETY****10.15 Non-Technical Skills as Patient Safety Solutions Prof. Jane Reid****11.00 Application of Human Factors in Advancing Safe Medication Management Dr. Rabih Dabliz****11.45 Discussion Period****12.00 LUNCH BREAK****SESSION 3: CREATING A PATIENT SAFETY CULTURE****13.00 Recognising the Value of Personal and Professional Resilience Prof. Jane Reid****13.30 Error & Harm in Healthcare: Understanding the Principles of Accident Causation Prof. Jane Reid****14.15 Discussion Period****14.30 AFTERNOON COFFEE BREAK****SESSION 4: PROACTIVE APPROACHES IN PATIENT SAFETY****14.45 Violation & Migration and our Three Buckets Prof. Jane Reid****15.30 Near Misses Today, Accidents Tomorrow: The Importance of Good Catches to Enhance Patient Safety Dr. Maya Mallat Yassine****16.15 Accountability & Professional Values: Setting the Tone for Your Organisation Prof. Jane Reid****17.00 Discussion Period & Post-test****17.25 CLOSING REMARKS & EVALUATION OF THE DAY**