



UNCONVENTIONAL CONVENTIONS NORTHERN LIGHTS 2020 TOUR COSTS

Please note that the programs and costs may be subject to change

MAIN CONFERENCE

Conference Registration

Medical/Dental Delegate \$ 1,500

Main Conference:

Per person on twin share basis ~~\$13,750~~ \$12,500

Inclusions:

- Economy flights from Australia via Dubai to Oslo and return from Stockholm with Emirates Airways (valued at \$1,800)
- SAS Go flights from Oslo to Evenes and Kiruna to Stockholm with Scandinavian Airlines
- 1 x night at Oslo Airport Hotel in standard room
- 3 x nights at Nyvagar Rorbuhotel in your own cabin
- 1 x night Narvik Scandic Hotel
- 1 x night at ICE Hotel in ICE Room (cold room)
- 2 x nights at ICE Hotel in Kaamos Hotel Room (warm room)
- 1 x night at Stockholm Airport Hotel in standard room
- Train trip Arctic Express Narvik to Kiruna
- Photography session with expert
- Snowshoe hiking, Fjord excursion & Ice sculpting
- Reindeer sledding, dog sledding and other activities as per itinerary
- Warm weather gear Lofoten (excluding boots) and Ice Hotel
- Gala dinner including free flow beverages
- Transfers throughout for unvaried group travel
- Breakfast daily, Lunch and Dinner most days – see itinerary
- Conference program
- All gratuities, tips and porter charges
- Unconventional Conventions staff to accompany the programme throughout

Accommodation Upgrade (limited availability)

Gold Upgrade \$ 300 per person

- 3 x nights at Nyvagar Rorbuhotel in Seaview Cabin
- Cold room night at Ice Hotel in “Art Suite seasonal” (the room has a curtain for privacy, the toilet is in adjacent warm building, you have a private changing booth in the adjacent warm building.)

Platinum Upgrade \$ 500 per person

- 3 x nights at Nyvagar Rorbuhotel in Seaview Cabin
- Cold room at Ice Hotel in “Art Suite 365” (the room has a door, the toilets are down the corridor from your room, you have a private changing booth in the adjacent warm building)

Single Supplement \$5,000 per person (ONLY 4 available)

- Lofoten & Ice Hotel (warm room) – private room shared 2 bedroom cabin
- Oslo, Narvik, Ice Hotel (cold room) and Stockholm – private room

Business Class Flights – The packages above include economy class group flights as listed, valued at \$1,800.

For business class flights, you would be given a \$1,800 credit / discount off the package. Your business class tickets will be booked after registration based on the most appropriate flight. We strongly suggest registering to secure your place at the conference and organise flights with our staff after your place is confirmed.

Please note: this is a package price and no discount will be given for any accommodation or services not used.

DATES

Medical Conference 17 – 28 Jan 2020

Pre tour 15-19 January

Post tour 26-30 January

Dental Conference 23 Jan – 3 Feb 2020

Pre tour 21-25 January

Post tour 1-5 February

PRE-CONFERENCE TOUR - OSLO

Per person on twin share basis \$ 1,500

Single supplement \$ 650

Inclusions:

- 3 x nights at Oslo Radisson Blue Plaza Hotel
- Airport transfers for unvaried group travel
- All tours and entry fees as per itinerary
- Daily breakfast
- Local specialist tour guides
- Unconventional Conventions staff to accompany the programme throughout
- Gratuities

POST-CONFERENCE TOUR - STOCKHOLM

Per person on twin share basis \$ 1,500

Single supplement \$ 650

Inclusions:

- 3 x nights at Radisson Blu Strand Hotel
- Airport transfers for unvaried group travel
- All tours and entry fees as per itinerary
- Daily breakfast
- Local specialist tour guides
- Unconventional Conventions staff to accompany the programme throughout
- Gratuities

Please note that all programmes and costs may be subject to change

TRAVEL DEVIATIONS

Convention Travel is able to assist with reservations of alternative flights and/or other travel arrangements. A service charge of \$100 per deviation will be charged.

BOOKING AMENDMENT - FEES

Up to 60 days before departure there will be an administration charge of \$100 per deviation plus any airline or third-party fees. Within 60 days of departure, an administration charge of \$200 plus any airline or third party fees will apply to all amendments.

Contact details: Phone 1800 633 131
 Email: info@unconventional.com.au
 Fax: 02 8458 0707

REGISTRATION AND TRAVEL BOOKING FORM

UNCONVENTIONAL CONVENTIONS – NORTHERN LIGHTS 2020

Unconventional Conventions Pty Ltd is the licensed travel agent providing travel services for this conference.
All payments are to be made to Unconventional Conventions ("UC")

IMPORTANT: All bookings are subject to the Booking Terms and Conditions. Please read all sections carefully.

Delegate and accompanying persons details – **please use the name that appears on your passport:**

No.	Surname	Title	Given Name	Profession	Date of Birth
1.					
2.					

Contact Address: _____
 _____ State _____ Postcode _____

Phone Numbers Work.....

Home.....

Mobile Person 1..... Mobile Person 2.....

Email Person 1. ☐ Medical Conference

Email Person 2..... ☐ Dental Conference

Registration Fees:	Cost Per Person	Deposit per person
Delegate registration	Cost \$1,500	\$1,500 \$.....

Packages:	Cost Per Person	Deposit per person
Main conference	Cost \$12,500	\$1,000 \$.....
Gold Accommodation upgrade per person	Cost \$ 300	\$ 150 \$.....
Platinum Accommodation upgrade per person	Cost \$ 500	\$ 250 \$.....
Single Supplement	Cost \$ 5,000	\$1,500 \$.....
Pre-conference Tour	Cost \$ 1,500	\$ 250 \$.....
Single Supplement	Cost \$ 650	\$ 50 \$.....
Post-conference Tour	Cost \$ 1,500	\$ 250 \$.....
Single Supplement	Cost \$ 650	\$ 50 \$.....

Total Deposit and Registration (non-refundable - see booking terms & conditions) **\$.....**

Accommodation: Double (where available) Twin (separate beds) Single (fees apply) Willing to share

Travel insurance is compulsory for all Unconventional Conventions ("UC") tours and we recommend that insurance is taken out at the time of booking for your own protection.

Travel insurance: Please send me an insurance brochure

The insurance number for my existing policy is _____

I acknowledge that when accepted by UC, my registration constitutes a binding contract which is subject to the UC Booking Terms and Conditions. I have read and accept the terms and conditions. I confirm that I am authorised to sign and submit this registration and accept the terms and conditions on behalf of all persons whose names appear on this form.

I agree to make the final payment for the whole program before 18 October 2019

Signature: **Date:**
 (You agree that we may accept your typed name as your genuine signature)

Payment options:

Complete credit card details and email this form to info@unconventional.com.au or fax to **02 8078 6060**

Type of credit card: VISA AMEX MasterCard Expiry date.....

Credit card Number..... CCU(3/4 digit security number back of card).....

Direct transfer to bank account and email, fax or post registration form to Unconventional Conventions

St George Bank: BSB 112-879
 Account Name: Unconventional Conventions
 Account Number: 155955493
 Email transfer details to info@unconventional.com.au

Name in which you wish to receive invoices & receipts:

Person 1:

Person 2:

Booking Terms & Conditions

Please read the following terms and conditions.

You must not make any booking unless you understand and agree with the following terms and conditions

INTERPRETATION

Unconventional Conventions Pty Limited ('UC') ABN 85 130 423 442 and their subsidiaries and related bodies corporate are collectively referred to in this document as "UC", "we" "our" or "us". "You" means the person who has signed the booking form and all those persons for whom your booking is made. "Service(s)" means all transportation, accommodation, conference, tour and other services which are provided to you.

RELATIONSHIPS

UC act as an agent for, and sell various Services as agent on behalf of, numerous transport, accommodation, tour and other service providers (collectively referred to in this document as 'Service Providers'). Any Services we provide to you are collateral to that agency relationship. Our obligation to you is to (and you expressly authorise us to) make Service bookings on your behalf and to arrange relevant contracts between you and Service Providers. We exercise care in the selection of reputable Service Providers, but we are not ourselves a provider of Services and have no control over, or liability for, the Services provided by third parties. All bookings are made on your behalf subject to the terms and conditions, including conditions of carriage and limitations of liability, imposed by these Service Providers. We can provide you with copies of the relevant Service Provider terms and conditions on request. Your legal rights in connection with the provision of Services are against the specific provider and, except to the extent a problem is caused by fault on our part, are not against us. Specifically, if for any reason (excluding fault on our part) any Service Provider is unable to provide the Services for which you have contracted, your rights are against that Service Provider and not against us.

SERVICE GUARANTEE

Our advisory services come with a guarantee that:

- they will be provided with due care and skill;
- they will be reasonably fit for the specified purpose;
- they can reasonably be expected to achieve the desired result; and
- they will be provided within a reasonable time.

If we fail to meet any of these guarantees, you have rights under the Australian Consumer Law.

BOOKINGS

To book: You must deliver to UC a completed on-line or paper registration together with your conference registration fee, deposit(s) and proof of insurance.

Your acceptance of terms and conditions: Delivery of a registration form, registration fee(s), deposit(s) to UC will indicate your acceptance of these terms and conditions and any terms and conditions issued by Service Providers including, airlines, hotels, tour operators and other service providers.

Booking Acceptance: UC is not obliged to accept any booking from you.

Contract: No contractual relationship will exist until UC has advised you in writing that your booking has been accepted.

PAYMENT

Conference Registration fee: payable to UC at the time of booking per costs page.

Deposits: as per registration form

Balance of Payment is due by 18 October 2019. UC may cancel a booking and retain the registration fee(s), deposits and apply cancellation fees if the balance of payment is not paid by this date.

Single Supplement is payable where one person is travelling alone by circumstance or choice.

Registration Fee, Deposit and Final Payment

You will be required to pay a registration fee and deposit when booking. All registration fees and deposits are non-refundable (subject to your rights under the Australian Consumer Law). Some Services must be paid in full at the time of booking.

Payments by Credit Card, Online, Cheque or Electronic Funds (EFT)

You authorise us to charge all fees incurred by you in relation to the services provided to the credit card designated by you. If you are paying by cheque or EFT you will need to make the payment at least 5 business days prior to the actual due date to allow for processing time. You must notify us of your payment once it has been made.

EXCLUSIONS

Unless expressly stated in documents issued to you, the following costs are not included in price: domestic air fares within Australia, accommodation within Australia, passport fees, visa fees, travel insurance, excess baggage charges, optional sightseeing tours, camera fees, upgrades, telephone calls, laundry, food and beverages and items of a personal nature.

Photographs and illustrations in promotional material do not necessarily represent any Services actually provided.

PRICE AND SERVICE CHANGES

All Services and prices for Services are subject to change. If the price of any Service increases due to cancellation or variation, exchange rate fluctuations, price increases, tax changes or any other reason you must pay the increase when notified. UC will not be liable in any way whatsoever for any change in Services or price change and You must indemnify UC with respect to all price increases.

The conference/tour price is a package price. Itemisation of component costs will not be provided.

CANCELLATIONS AND CHANGES

Subject to your refund and remedy rights under the Australian Consumer Law, the following change and cancellation fees apply to all bookings:

- Registration fee(s) and Deposits are Non-refundable except as per Payment section above.
- UC may cancel any Service at any time
- UC may at any time cancel Services for any person whose presence it considers (in its absolute discretion) is undesirable and shall not be required to give any reasons for so doing
- If you wish to change or cancel any Service you must advise UC in writing.
- If you cancel, the notification date is the date written notification is received by UC.
- Changes will incur a fee of \$100 per deviation in addition to Service Provider fees.
- Cancellations will incur a fee of \$100 per cancellation in addition to Service Provider fees.
- All other changes: up to 60 days before departure there will be an administration charge of \$100 per deviation requested to bookings. Within 60 days of departure, an administration charge of \$200.00 will apply to amendments in addition to Service Provider fees.
- If you cancel on or after 18 October 2019, this may attract additional charges which, at the discretion of UC, may be up to 100% of the full price.
- If UC cancel all or any part of the Services for any reason they will not be liable to refund any moneys paid by You except as specified in the Payment section above

Unused Services: There is no refund for unused Services

Service Provider Change and Cancellation Fees

Cancelled bookings may also incur Service Provider fees, which can be up to 100% of the cost of the Services, regardless of whether supply of Services has commenced. Service Provider fees may also apply where a booking is changed and when tickets or documents are re-issued. Where we incur any liability for a Service Provider cancellation fee for any booking which you change or cancel, you agree to indemnify us for the amount of that fee. Where you seek a refund for a cancelled booking for which payment has been made to the Service Provider, we will not provide a refund to you until we receive the funds from that Service Provider.

TAXES

Airline taxes are subject to change and are confirmed at the time your airline ticket is issued. There may also be a local tax charged at some airports.

TRAVEL ADVICE

We recommend that you contact the Department of Foreign Affairs and Trade or visit their website at www.smartraveller.gov.au for travel advice including safety alert levels relating to your destination. You can register your travel plans with DFAT, so that you may be contacted in an emergency.

HEALTH

You must ensure that you are aware of any health requirements and recommended precautions relevant to the Services being booked by you. Vaccination documentation is your responsibility and must be carried where appropriate.

PASSPORTS & VISAS

You must have a valid passport for international travel with at least 6 months validity from the date of return. Although we will assist you, it is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditure incurred as a result of your documents being inadequate will be your sole responsibility (except to the extent caused by fault on our part).

TRAVEL INSURANCE IS COMPULSORY. You must hold travel insurance prior to travel. UC strongly recommend You take out insurance at the time of registration as your policy may cover registration fee(s), deposits and fees for cancellation due to unforeseen circumstances. UC can assist you to obtain travel insurance, but it remains your responsibility to ensure the insurance is appropriate for your needs. You must provide UC with evidence of insurance prior to travel. UC may cancel your booking without refund if you fail to do so.

GST & TAX DEDUCTIBILITY

GST is not currently payable for the Services. If GST becomes payable UC reserves the right to charge the required amount of GST to you. UC do not represent or warrant the tax deductibility of all or any part of the cost of any Services.

BAGGAGE

Your baggage travels at your risk at all times. You are responsible for excess baggage fees.

ROOMS

UC cannot guarantee hotels will have available your choice of double/single/other beds. The standard of hotel rooms may vary. Room types will be allocated in the order in which registrations are received.

AIRLINE(S)

Carrier(s): Emirates Airways and SAS Go are the participating airline carriers however, the services of any airline may be used.

No Contract: Airlines do not, by virtue of any endorsement in UC promotional material, represent themselves as either contracting with any person, or as having any legal relationship with any person.

Indemnity: The Carriers' involvement in providing any service is as a carrier only, and are not responsible for any statements or literature relating to any other service arranged by UC.

Frequent Flyer & Loyalty programs: UC do not warrant that airline tickets will qualify for any such program.

LIABILITY

To the extent permitted by law, neither UC nor any of its directors, employees or agents accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control, force majeure or any other event which is beyond our control or which is not preventable by reasonable diligence on our part. Our liability will also be limited to the extent that any relevant international conventions, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, limit the amount of compensation which can be claimed for death, injury, or delay to passengers and loss, damage and delay to luggage. Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Australian Consumer Law). This liability clause is subject to your rights under the Australian Consumer Law and nothing in these terms and conditions is intended to limit any rights you may have under the Competition and Consumer Act 2010 (Cth).

(No Representations) UC, our servants, agents and the Service Providers make no representations and give no guarantee or warranty in respect of the standard of the Services and no person or company has authority to make such representations.

(Activities) You participate in adventure and other activities, and use sporting and other equipment at your own risk and you will indemnify UC and keep UC indemnified with respect to any direct, indirect or consequential loss or damage to person or property arising from your participation in adventure and other activities. UC reserves the right to restrict Your participation in certain dangerous activities.

(Force Majeure) For the purpose of this document 'force majeure' includes but is not limited to, Service Provider insolvency, fire, flood, drought, industrial or government disputes or action, disease, war, terrorism or threats of terrorism or any reasonable apprehension of any of these matters.

SPECIAL REQUIREMENTS

When booking you must provide details of any special requirements you may have for your travel arrangements such as special meal and seating requests, room type or disabled access or health problems that may impact on your ability to participate in activities. We cannot guarantee that Service Providers will satisfy your requirements.

TRAVEL DOCUMENTS

Travel documents include airline tickets, hotel vouchers, tour vouchers or any other documents used to confirm an arrangement with a Service Provider. Travel documents may be subject to conditions including for example that they are non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. It is your responsibility to carefully review your travel documentation upon receipt to ensure that all details are correct. Advise us immediately if there are any errors in names, dates or timings.

PRIVACY POLICY

We are committed to protecting your personal information and agree to handle your personal information in accordance with our Privacy Policy, which is available online www.uncon-conv.com/privacy-policy or by email upon request. By providing personal information to us, you agree that our Privacy Policy will apply to how we handle your personal information and you consent to us collecting, using and disclosing your personal information as detailed in our Privacy Policy.

INDUSTRY COMPLIANCE

UC is a complying member of the Australian Travel Agents Co-Operative and the Australian Federation of Travel Agents. Funds received by UC from you will be paid to domestic and international suppliers for services in relation to your booking. We may hold any such money in any account as we see fit, including with our own and/or other customer monies.

GOVERNING LAW

If any dispute arises between you and us, the laws of Australia will apply. You irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of Australia, and waive any right that you may have to object to an action being brought in those courts.

COMPLAINTS & CLAIMS

When experiencing a Service, if at any time you have any cause for concern in regard to the Service, please contact a UC representative immediately in person or at the email address below. The matter will be investigated and addressed as soon as possible. It is often too late for action to be taken on your return home. The UC Complaints policy is available at www.uncon-conv.com/complaints

To make a claim you must send full particulars in writing, together with copies of receipts or other evidence of loss and damage to Mark Cunich, Unconventional Conventions Pty Limited at,

- a) Post: PO Box 755, Rose Bay NSW 2029, or
- b) Email: mark@unconventional.com.au
- c) Telephone: 1800 633 131

ACKNOWLEDGEMENT

By booking a Service you acknowledge that we are 18 years of age or older and that you understand and agree with the above terms and conditions.