

Reducing Medication Errors in Hospitals National Summit 2018

10% card payments discount*
15% Group booking discount**

Friday 14 September 2018 De Vere West One Conference Centre, London



Speakers include

Ash Soni OBE
President
Royal Pharmaceutical Society

Prof Rachel Elliott
Professor of Health Economics
University of Manchester

Supporting Organisations



Reducing Medication Errors in Hospitals National Summit 2018

10% card payments discount*
15% Group booking discount**

Friday 14 September 2018 De Vere West One Conference Centre, London

Follow the conference on Twitter #MedicationErrors

"We are seeing 4 to 5 deaths every single day because of errors in prescription or dispensing or the monitoring of medications" Health Secretary Jeremy Hunt speaking to BBC, Friday 23rd March 2018

"Unsafe medication practices and medication errors are a leading cause of injury and avoidable harm in health care systems across the world." *Medication without Harm, World Health Organisation 2017*

"Medication errors occur when weak medication systems and/or human factors such as fatigue, poor environmental conditions or staff shortages affect prescribing, transcribing, dispensing, administration and monitoring practices, which can then result in severe harm, disability and even death." *Medication without Harm, World Health Organisation 2017*

The World Health Organisation have recently announced a global challenge to reduce Medication Error by half over the next five years. **"We all expect to be helped, not harmed, when we take medication,"** said Dr Margaret Chan, WHO Director-General. **"Apart from the human cost, medication errors place an enormous and unnecessary strain on health budgets. Preventing errors saves money and saves lives."**

This timely Summit aims to bring together clinicians, managers and medication safety officers and leads to understand current national developments, and to debate and discuss key issues and areas they are facing in improving medication safety and reducing medication errors in hospitals. Following International and National Update sessions, key areas will focus on effective reporting of medication incidents, managing a medication incident investigation and ensuring change occurs, supporting staff, reducing medication errors in practice, developing a medication error reduction programme, using medication safety huddles, learning from patients and focusing on high risk drugs. There will also be focus on reducing harm from missed doses, omitted and delayed medicines.

100% of delegates at our last conference on Reducing Medication Errors would recommend the conference to a colleague.

Benefits of attending. This conference will enable you to:

- Network with colleagues who are working to reduce medication errors
- Improve your skills in the reporting, investigation and learning from medication errors
- Effectively manage a medication incident and ensure change occurs
- Proactively reduce medication errors before they occur
- Reflect on lessons from Patient Safety Collaboratives reducing medication errors
- Understand how to work with staff to reduce prescribing errors and improve prescribing competence
- Identify key strategies reducing harm from missed doses, omitted and delayed medicines
- Developing your skills in root cause analysis and investigation of incidents
- Self assess and reflect on your own practice
- Gain CPD accreditation points contributing to professional development and revalidation evidence

09.30 Pre Conference Supplier Showcase

Julie Worth

National Business Manager, Qdem Pharmaceuticals

- Qdem is based in the world renowned Cambridge Science Park where we have a highly efficient production facility and support network.
- Qdem recognises the need of the NHS to derive maximum value from all its purchasing decisions but without compromising the quality of patient care.
- The Qdem Promise gives customers reassurance that they will always be getting the highest quality products at the most cost effective price.

10.00 Chairman's Introduction

Ash Soni OBE *President, Royal Pharmaceutical Society*

10.10 Medication without Harm: National Update

Ash Soni OBE

President
Royal Pharmaceutical Society

- Reducing Medication Errors: National Developments - meeting the WHO the Global Challenge on Medication Safety: actions for improvement
- improvements that can be made at each stage of the medication process, including prescribing, dispensing, administering, monitoring and use
- defining key interventions for reducing medication-related harm

10.40 Medication Errors & Medication Related Harm: National Findings

Prof Rachel Elliott

Professor of Health Economics
University of Manchester

- the findings of the short life working group on Medication Related Harm
- what is the current scale of medication errors in the UK?

11.10 New Measures to Reduce Medication Harm: National Update

Paul Brown

Clinical Specialist
NHS Digital

- new measures to reduce medication errors
- delivering new defences for pharmacists in the event of inadvertent medication errors
- how can we proactively reduce medication errors before they occur
- developing indicators to quantify which prescribing practices have a higher risk of harm
- how do we reduce, and monitor the reduction in Medication Errors: new metrics
- priority areas: where should efforts be focused?

11.35 Questions & answers, followed by tea & coffee at 11.40

12.00 Electronic Prescribing reducing Medication Errors

Caroline Anderson

Principal Pharmacist, Electronic Prescribing,
Kings College Hospital NHS Foundation Trust

- electronic prescribing & medication errors
- HePMA & clinical decision support to improve prescribing decision making
- what will your critical success factors and obstacles be in your organization?
- does eprescribing have the potential to create new medication errors?
- maintenance of your electronic prescribing system

12.30 Demonstrating and Improving Prescribing Competence

Dr Deborah Robertson

Senior Lecturer
School of Health and Society, University of Salford

- practical tools to reduce prescribing errors
- improving pharmacists' feedback to clinicians on their prescribing errors
- improving prescribing competence: the National Framework
- non medical prescribing: issues and common errors
- improving identification of prescribers
- case study examples

13.10 Questions and answers, followed by Lunch and exhibition

13.50 EXTENDED SESSION: Managing and investigating a medication incident: ensuring change occurs

Nicola Wake

Lead Clinical Pharmacist
Northumbria Healthcare Trust

- managing a medication incident
- supporting staff who make a medication error
- effectively communicating the learning from medication errors, and safety alerts to frontline staff
- ensuring learning and action plans leads to change in behaviour and practice

14.30 Reducing Medication Errors: Learning from Patients

Umesh Prabhu

Consultant Paediatrician and Ex-Medical Director of Bury NHS Trust

- learning from patients and involving patients to reduce medication errors
- improving shared decision making and educating patients to stop over medication and missed doses
- using staff and patient stories to inspire the team to improve

15.00 Reducing Medication Errors involving High Risk Drugs

Amandeep Setra

Medication Safety Officer
University College London

- high risk drugs: never events & where to prioritize medication error reduction programmes
- focusing on the medication errors that cause the most harm to patients
- developing the role of the Medication Safety Officer
- our experience and developments

15.30 Questions & answers, followed by tea & coffee 15.40

16.00 Reducing Medication Errors in Practice: Setting the benchmark at zero Delivering a Medication Error Reduction Programme

Surinder Ahuja

Clinical Governance Pharmacist
Rotherham NHS Foundation Trust

- how ambitious should patient safety goals be in relation to Medication Errors? Our goal of 100% high risk medicines and medicines reconciliation compliance and no medication related Never Events
- establishing a baseline for medication errors to enable progress to be tracked
- high risk drugs: where to prioritise medication error reduction programmes
- focusing on the medication errors that cause the most harm to patients
- accountability for delivery of patient safety improvement targets with relation to medication errors

16.30 EXTENDED SESSION: Developing your skills in root cause analysis and investigation of medication errors

Mike O'Connell

Legal Services Practitioner, recently retired Head of Legal Services
Mid Yorkshire Hospitals NHS Trust

- a step by step guide to carrying out a root cause analysis of a Medication incident
- principles of effective RCA investigation
- learning from investigations and ensuring change occurs
- case studies in practice
- links between incidents and litigation

17.15 Questions & answers, followed by Close

10% card payments discount*

15% Group booking discount**

Reducing Medication Errors in Hospitals

National Summit 2018

Friday 14th September 2018 De Vere W1 Conference Centre, London

Download

How to book

Book online via credit card and receive a 10% discount*

www.healthcareconferencesuk.co.uk

Fax the booking form to
0208 181 6491

Post this form to Healthcare Conferences UK
8 Wilson Drive, Ottershaw, Surrey, KT16 0NT

> Your Details (please complete a new form for each delegate. Photocopies are acceptable)

Dr Mr Mrs Ms (Please Circle)

First Name

Surname

Job Title

Department

Organisation

Address

Postcode

Telephone

Fax

Email

Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, ☐
Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form you are accepting the terms and conditions below)

Name

Signature

Date

> Payment

☐ **By Cheque** A cheque for is enclosed

Please make Cheques Payable to: Healthcare Conferences UK Ltd.

☐ **By Invoice** Please send an invoice to

Name

Organisation

Address

Postcode

PURCHASE ORDER NUMBER
(If Applicable)

Please note if you are requesting an invoice many NHS organisations now require a Purchase Order Number to be provided. If you do not provide this number this may slow down the processing of this delegate place.

☐ **By B A C S**

For Payments in £: Sort Code 40-46-22 Account No. 21553690

☐ Please send your BACS remittance form as confirmation of payment

☐ Your BACS Reference

☐ **By credit card** Please debit my Visa/Mastercard/Switch

All sections must be completed

Cardholder's Name

Card No.

Valid From

Expiry Date

Issue No. (switch only)

You will be contacted during the processing of your booking to confirm the payment card security code. (this is the last three digits of the number printed on the back of your card)

Signature

Card billing address

Promotional Code

Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue

De Vere West One Conference Centre, 9-10 Portland Place, London, W1B 1PR. A map of the venue will be sent with confirmation of your booking.

Date Friday 14 September 2018

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

*Credit card Discount

10% discount when you book via credit or debit card. This offer is exclusive to card bookings and cannot be used in conjunction with any other Healthcare Conferences UK offer.

**Group Rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

Terms & Conditions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Accommodation

On confirmation of your booking you will receive information for booking accommodation should you require it.

Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

Exhibition

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email carolyn@hc-uk.org.uk

Credits

CPD Certified. Recognised by the Good Governance Institute. Conference Producer is a member of the British Association for Professional Conference Organisers.

Data Protection - This booking represents a contract between Healthcare Conferences UK and yourself as a delegate at this event

The information provided will be held on the Healthcare Conference UK's database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box ☐

We occasionally release your details to companies sponsoring or exhibiting at our events. If you DO NOT wish to receive information from these companies, please tick this box ☐

Healthcare Conferences UK reserve the right to make changes to speakers and programmes without prior notice.
©Healthcare Conferences UK Ltd 2018

