

Information Sharing in Mental Health

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Implementing Caldicott 2 Effective Information Governance in Mental Health

Friday 27 November 2015 Hallam Conference Centre, London



Chair & Speakers Include

Christopher Fincken

Chair

The UK Council of Caldicott Guardians

Beverley Bryant

Director of Strategic Systems and Technology

NHS England

Supporting organisations



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"Information sharing is totally vital for crisis and integrated mental health services" Dr Geraldine Strathdee, National Clinical Director for Mental Health

"Good information governance in a health or social care organisation is essential for maintaining the safety and effectiveness of care, efficiency and trust. In a good organisation, information about patients and those seeking care will be shared appropriately among members of the team responsible at every stage of the care pathway. There will be no improper use of confidential personal data; patients and service users will be able to confide in the professionals without fear of unauthorised disclosure. And in a good health and social care system, there will be strict rules to allow data to be used for other purposes such as research and planning better services without breaching confidentiality...Bringing about appropriate sharing of information at every stage of the care pathway required a fundamental change in professional and organisational culture. It was not realistic to expect that this would be achieved within a single year.... in too many organisations across England, the necessary change in culture has not been apparent" Information Governance Oversight Panel, January 2015

The Government published "Information: to share or not to share" in response to the Caldicott Review over a year ago. Health and Social Care organisations should now be ensuring the recommendations are working in practice. This conference provides a practical guide to effective information sharing specifically in a mental health setting in line with the recommendations from the Independent Information Governance Oversight Panel and the new Information Governance Alliance. The conference will also include a national update on information sharing in mental health, an in-depth look at decision making around information sharing, including an update on the legal framework, developing and implementing an effective information sharing protocol for frontline staff, Information Sharing and working in partnership with the police, Information Sharing in complex cases: Learning from multi agency sharing agreements and the experiences of MARACs, information sharing for mental health crisis, a case study outlining a Caldicott Guardian's Perspective from a Mental Health Trust and a session focusing on sharing information with carers and relatives.

"We strongly support working closely with families. Obtaining information from and listening to the concerns of families are key factors in determining risk. We recognise however that some people do not wish to share information about themselves or their care. Practitioners should therefore discuss with people how they wish information to be shared, and with whom" Consensus Statement on Information Sharing and Suicide Prevention, DH January 2014

"The sharing of information may be difficult, but is often crucial to the ongoing wellbeing of both patients and carers.... Healthcare generally has increasingly been seen as a partnership between providers, patients and their families. However, in mental health there are differences of opinion about which information can be shared with carers. The sensitive nature of mental health problems means that there can be particular difficulties in relation to confidentiality and the sharing of information." The Royal College of Psychiatrists

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10.00	Chairman's Introduction Christopher Fincken <i>Chair The UK Council of Caldicott Guardians</i>	
10.10	Information Sharing in Mental Health: National Update Beverley Bryant <i>Director of Strategic Systems and Technology</i> NHS England	• supporting information sharing in mental health both within and across multi agency organisations • key issues for mental health and information sharing • integrating care: learning from the new vanguard sites
10.40	Information sharing: a step by step guide to making a decision on the sharing of information Christopher Fincken <i>Chair</i> The UK Council of Caldicott Guardians	• Caldicott2: National Update • principles of decision making about the sharing of information • principles of information sharing and governance in mental health • developing information sharing agreements • examples in practice
11.10	<i>Question and answers, followed by coffee and exhibition</i>	
11.50	EXTENDED SESSION: The legal framework around information sharing in mental health Simon Robinson <i>Barrister</i> Five Paper Chambers	• the legal framework around information sharing in mental health • when, and with who can information be shared and under what circumstances? • what happens if there is disagreement • accountability and governance • ethical and legal decision making processes and documentation • learning from case studies of information governance breaches by NHS and Social Care organisations
12.30	Information Sharing in complex cases: Learning from multi agency sharing agreements and the experiences of MARACs MARAC Representative	• how information is shared in MARACs around domestic violence • information sharing and vulnerable adults • learning from multiagency information sharing
13.00	<i>Question and answers, followed by lunch and exhibition</i>	
14.00	Information Sharing and working in partnership with the police on safeguarding concerns and criminal offences Becky Davies <i>Police Officer and Mental Health Champion</i> Devon and Cornwall Police	• thresholds, information sharing, risk assessment and how to assess whether a crime has occurred • criminal offences and adult safeguarding: working in partnership with the police; when to involve the police and when information should be disclosed • understanding proportionality in disclosure • information sharing and information governance
14.50	Information Sharing and Mental Health Crisis Paul Benton <i>Deputy Director of Quality</i> East Midlands Ambulance Service	• what the Concordat means for information sharing • information sharing for working in partnership to support people in mental health crisis • case studies in practice and examples of the information sharing agreements we have in place • training and educating frontline staff
15.20	<i>Question and answers, followed by tea and exhibition</i>	
16.00	Caldicott Guardian's Perspective from a Mental Health Trust Speaker to be announced	• the role of the Caldicott Guardian in a Mental Health Trust • examples of issues that have come to the Caldicott Guardian • tips from my experience as a Caldicott Guardian
16.30	Understanding information sharing with carers, helping staff to recognise the value of working in partnership with carers and service users, recognising the challenges for staff. Sharing information in the context of legislation and exactly what do we mean by confidential information	
	Ruth Hannan <i>Policy and Development Manager (Mental Health)</i> Carers Trust	• training and educating frontline staff in principles of good practice in sharing information with carers • ensuring staff to not hide behind confidentiality and that the duty of confidentiality is not a justification for not listening to the views of family members and friends • understanding the role of professional judgement to determine what is in the person's best interest • information sharing and suicide prevention
17.00	<i>Question and answers, followed by close</i>	

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Conference Documentation

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The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue

Hallam Conference Centre, 44 Hallam Street, London W1W 6JJ. A map of the venue will be sent with confirmation of your booking.

Date

Friday 27 November 2015

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
- ☐ £300 + VAT (£360.00) for voluntary sector / charities.
- ☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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