

8th Safety Psychology Conference

Driving safety excellence through innovative psychology-focused strategies



FEATURED SPEAKERS



Dr Rob Weaver
Executive General Manager Safety and Assurance
Airservices Australia



Robert ForsterLee
Fatigue and Risk Management Specialist
Department of Defence, Civil Aviation Authority



Andrea Rutley
Head of Safety and Sustainable Development
Anglo American



Peter Abrahams
National Health, Safety & Risk Manager
Caltex



Nicole Lawler
National Program Manager, Heavy Vehicle Safety
Boral



Emma Blee
Head of Enterprise Safety
Australia Post



Andrew Simmonds
General Manager Workplace Health and Safety and Environment
ASC



Anna Taimre
Safety Specialist - Cultural Development
ASC



Stan Rodski
Psychologist and Chief Neuroscientist
The Think Group



Kelvin Genn
Managing Director
Art of Work



Fiona Murfitt
Head of Health and Safety
Ausgrid



Kurt Warren
Head of Health, Safety and Environment - Southern Region
Laing O'Rourke



Cristian Sylvester
Managing Director
HabitSafe



Peter Cowley
General Manager Health, Safety, Environment and Security
Newcrest Mining



Sarah Murray
Health and Safety Manager
UGL



Kelly Lovely
Consultant **Bookenz Leadership**
Non Executive Director
Safety Institute of Australia Ltd



Francis Boddy
Distribution Safety Lead
Viva Energy



Theme: 'From Compliance To Commitment'

Pre-Summit Workshop

17 September 2018

Summit

18 & 19 September 2018

Post-Summit Workshop

20 September 2018

Novotel Sydney Darling Square

Strategies for safety success

Cultivate a committed safety culture

Innovative tools for safety best practice

Align employees with expectations



EARLY BIRD DISCOUNTS

Book & Pay by 8 June 2018 to receive an additional Value Plus Discount!

Phone: +61 2 8239 9711

www.liquidlearning.com

Priority Code - I

EVENT PARTNER



Members of supporting organisations receive a special 10% discount off standard rates!

ORGANISED BY



LIQUIDLEARNING
bebetter

Embed safety as a top priority

2018 Theme: 'From Compliance To Commitment'

Helping others understand their value, importance and impact in a safety context can cultivate self-motivated behaviours. Engaging your organisation in this way will move beyond compliance and create a committed culture of safety best practice.

This conference has been designed to focus on the factors that impact employee attitudes, mindsets and engagement. A line-up of influential experts will present strategies and experiences to help you leverage a committed, motivated safety culture.

Pre-Summit Workshop

17 September 2018

Advanced strategies for performance and engagement

One day workshop 9.00 - 4.30

Safety professionals play a key role in strengthening the capacity to achieve excellence in spite of challenges and risks. A safety leader also needs to develop their own team while creating a culture of safety across the organisation. It is essential that all safety professionals develop an effective leadership style, a positive mindset and a focus on increasing workforce engagement in the business across all levels.

This workshop will equip participants with the practical skills and tools required to become an effective and engaging safety leader and increase safety behaviour at all levels in an organisation.

Working with different personality types

- Understand personality predictors of behaviour
- The interplay between the psychology of the individual and organisational culture
- Aligning your employees with organisational expectations

Managing the human factors in safety

- How feelings and emotions affect behaviour
- Making safe decisions when under pressure and working to tight deadlines
- The impact of mental health and stress on behaviour

Maximise the impact of your communication

- Communication techniques that work for your safety culture
- Influencing upwards and engaging executive leaders
- Building instant rapport with effective conversations

Growing engagement in dynamic teams

- Fostering trust within an organisation
- Improving resilience to develop a positive trajectory of cultural change
- Current challenges with engagement

Expert Facilitator:

Karen Whittingham

Director

Impact Psychology Pty Ltd

Summit Day One

Registration and Morning Coffee 8.30 - 8.55

Official Welcome and
Opening Comments from the Chair 8.55 - 9.00

OPENING KEYNOTE CASE STUDY 9.00 - 9.50

Forming a full chain of responsibility with geographically dispersed workforces

- Develop a culture of organisation-wide accountability
- Strategies for effective safety communication
- Gain confidence managing workplace risks

Dr Rob Weaver

Executive General Manager,
Safety & Assurance
Airservices Australia



EXPERT COMMENTARY 9.50 - 10.40

Inattention, distraction and the human brain

- Identify the causes of inattention and distraction
- Understand the subconscious processes behind 95% of people's behaviour
- Engage and enable employees to become habitually safer

Cristian Sylvester

Managing Director
Habit Safe



Morning Tea 10.40 - 10.55

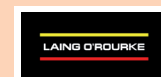
CASE STUDY 10.55 - 11.45

Shifting perceptions and outcomes in occupational health and wellbeing

- Give decision-making back to the people
- Psychologically help individuals support their own health and wellbeing
- Deliver programmes that are flexible to a workforce with changing needs

Kurt Warren

Head of Health, Safety and Environment,
Southern Region
Laing O'Rourke



CASE STUDY 11.45 - 12.35

The role of the safety professional in shaping team culture

- Lead through times of change
- Align your people with organisational expectations
- Promote confidence in your workforce with positive psychology

Andrea Rutley

Head of Safety and
Sustainable Development
Anglo American



Networking Lunch 12.35 - 1.35

PLUS TWO WORKSHOPS!

Plus two separately bookable interactive workshops before & after the event



VALUE PLUS DISCOUNT

Receive up to \$400 off registration if you register and pay by 8 June 2018

18 September 2018

THINK TANK

1.35 - 2.25

Foundations for fostering safety engagement at all levels

- Overcome a reluctance to question authority
- Foster responsibility and accountability
- Engage the hearts and minds of the workforce

Robert ForsterLee

Fatigue and Risk Management Specialist
Department of Defence,
Civil Aviation Authority



Karen Whittingham
Director
Impact Psychology

CASE STUDY

2.25 - 3.15

Modernising the design of workplace health and safety

- A new system of understanding measurement and performance
- Remove the need for driving bureaucracy
- Engage your employees as the solution

Kelvin Genn
Managing Director
Art of Work



Afternoon Tea

3.15 - 3.30

EXPERT COMMENTARY

3.30 - 4.20

Driving change and maturing your safety culture

- Manage the psychological barriers of organisational and workplace change
- Facilitate behavioural adjustments to safety changes
- Build safety as a subconscious priority

Kelly Lovely
Consultant Bookenz Leadership
Non Executive Director
Safety Institute of Australia Ltd



Concluding Remarks from the Chair

4.20 - 4.30

NETWORKING RECEPTION

4:30 - 5:30PM

Make the most of your experience,
join us to network over
complimentary canapés and drinks



Summit Day Two

Morning Coffee

8.30 - 8.55

Opening Remarks from the Chair

8.55 - 9.00

OPENING CASE STUDY

9.00 - 9.50

Developing an adaptive safety system

- Create leadership 'buy-in' around safety management systems
- Build resilience into your safety management systems
- The importance of 'continuous improvement'

Peter Abrahams

National Health,
Safety & Risk Manager
Caltex



CASE STUDY

9.50 - 10.40

The influence of leadership on safety psychology

- Establish safety engagement from the bottom up
- The art of creating a strong safety culture
- Overcome challenges and lead by example

Peter Cowley

General Manager Health, Safety,
Environment and Security
Newcrest Mining



Morning Tea

10.40 - 10.55

EXPERT COMMENTARY

10.55 - 11.45

The psychological factors of decision-making in high-pressure environments

- Respond to the needs and values of your workforce
- Manage schedule delays
- Ingrain safety behaviours into business processes

Andrew Simmonds

General Manager Workplace Health
and Safety and Environment

Anna Taimre

Safety Specialist,
Cultural Development



ASC

CASE STUDY

11.45 - 12.35

Taking a structured risk assessment approach to psychosocial factors

- The safety journey of Australia Post from incident response to exposure reduction
- How to improve workplace mental health
- Role-based psychological risk assessments to inform recruitment processes

Emma Blee

Head of Enterprise Safety
Australia Post



Networking Lunch

12.35 - 1.35



SUPER SAVER DISCOUNT

Receive up to \$300 off registration if you
register and pay by 13 July 2018



EARLY BIRD DISCOUNT

Receive up to \$150 off registration if
you register and pay by 17 August 2018

Innovative psychology to improve safety

19 September 2018

INTERACTIVE PANEL DISCUSSION

1.35 - 2.25

Generating employee buy-in and fighting disconnect

- Empower frontline staff to enhance commitment
- Tailor learning to a diverse group
- Learn from successes and failures

Fiona Murfitt
Head of Health and Safety
Ausgrid



Nicole Lawler
National Program Manager,
Heavy Vehicle Safety
Boral



Sarah Murray
Health and Safety Manager
UGL



Francis Boddy
Distribution Safety Lead
Viva Energy



EXPERT COMMENTARY

2.25 - 3.15

Predicting safety behaviour using cognitive neuroscience

- Technological developments to improve the prediction of safety behaviour
- Identify return-to-work outcomes
- Improve safety outcomes for people at work

Stan Rodski
Psychologist and Chief Neuroscientist
The Think Group



Afternoon Tea

3.15 - 3.30

INTERACTIVE CLOSING ROUNDTABLE

3.30 - 4.20

From compliance to commitment

- Key lessons gained from the summit
- Important skills to help you succeed
- Develop an action plan moving forward

Karen Whittingham
Director
Impact Psychology Pty Ltd

**Concluding Remarks from the Chair
and Summit Close**

4.20



FOLLOW THIS EVENT

Tweet about this event using the hashtag **#SPC18**
and **@LiquidLearning** for daily industry updates!

ABOUT THE EVENT

Safety-critical industries all share a common goal - zero harm. However, building a progressive safety culture is one of the most complex change management projects an organisation can undertake. Astute safety professionals are realising the fundamental relationship between the human dimension of safety and the psychology of how to create a safer working environment. To shape an effective and engaged safety culture, it is critical to examine the underlying impact of human behaviour, employee attitudes and psychological factors.

This event will showcase a variety of innovative strategies and tools to analyse safety behaviour. Attendees will hear how a number of respected safety psychology thought-leaders from different organisations are applying psychology to build an organisation-wide commitment to improved health and safety. It will also explore innovative methods that can be used to engage the workforce and create a positive trajectory of cultural change.

WHO WILL ATTEND

- Workplace Health and Safety Managers
- Safety General Managers
- Site Superintendents
- Health and Wellbeing General Managers
- Occupational Health and Safety Managers
- Operations/Site Managers
- Principal Advisers/Consultants in Safety
- General Managers of HSE
- Organisational Development
- Industrial Psychologists
- Risk and Compliance Managers
- Injury Management Specialists
- Workers Compensation
- Occupational Therapists
- Rehabilitation/Back to Work

FACULTY OF EXPERTS



Karen Whittingham
Director
Impact Psychology Pty Ltd



Lucia Kelleher
Managing Director
People Behaviours (IRAS Pty Ltd)

Phone: +61 2 8239 9711
www.liquidlearning.com



Enhancing safety behaviour with a deeper understanding of subconscious processes

One day workshop

9.00 - 4.30

Inattention and distraction are the biggest causes of human factor errors in the workplace. Routine work and repetitive tasks make it easy to slip into autopilot, so it isn't surprising that 20-40% of people experience regular 'gaps' in their daily commutes where they do not remember the drive. This type of subconscious functioning can be incredibly dangerous when it is not correctly understood and managed.

The competing distractions of the modern world make it easy for our brains to enter a state of sensory overload. This overload burdens our brain's processing capacity and is the root cause of most human factor incidents. Known as Busy Brain Syndrome (BBS), this overload sabotages people's best intentions and is often an unacknowledged state – people think they are focused when they are not. The worrying fact is when the brain enters a state of BBS and does not process a hazard, leading to unintentional unsafe behaviours.

To ensure people and workplaces are as safe as possible, people need to learn to take control of their attention and stay out of autopilot mode. This workshop is an immersion into the critical effects of sensory overload. Learning more about what causes BBS can help people understand how they can consciously adapt and control how their brain reacts to different situations, helping to transform safety behaviour.

Understanding why your employees may fail to follow the safety rules

- How to communicate rules to maximise their effect for your workforce
- Transform safety behaviours from a thinking process into subconscious functioning
- Motivate employees to follow organisational procedures by understanding how to 'be safe'

Gaining a deeper understanding of human behaviour

- Maximise your understanding of the conscious and subconscious decision making process
- Overcome BBS to promote effective safety habits and behaviours
- Ensure that employees make the safest decision

Mitigating the risk of BBS

- Distinguish between conscious and subconscious processes
- Highlight the dangers of working without conscious awareness
- Empower your workforce to operate safely and productively

Sustaining momentum and engagement in safety over time

- Ensure that your training efforts stick
- The role of supervisors and line managers in promoting safe behaviour
- Generate commitment and buy-in for procedures that keep people safe

Expert Facilitator:

Lucia Kelleher
Managing Director
People Behaviours (IRAS Pty Ltd)

More people? More savings!

3 - 4

DELEGATES

10%DISCOUNT

5 - 9

DELEGATES

15%DISCOUNT

10 - 14

DELEGATES

20%DISCOUNT

15 +

DELEGATES

22%DISCOUNT



TEAM BOOKINGS

Receive a 22% discount when booking a team of 15 to attend, please call: +61 2 8239 9711 or email: registration@liquidlearning.com.au

SPONSOR TODAY!

Limited sponsorship and exhibition opportunities available. For your chance to brand yourself as a market leader, please call: +61 2 8239 9788 or email: partnership@liquidlearning.com.au



Organisation Name				
Address		Suburb	State	Postcode
Booking Contact Information				
Title	Full Name	Position	Email	Phone

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					☐ 17 ☐ 18 & 19 ☐ 20
2					☐ 17 ☐ 18 & 19 ☐ 20
3					☐ 17 ☐ 18 & 19 ☐ 20
4					☐ 17 ☐ 18 & 19 ☐ 20
5					☐ 17 ☐ 18 & 19 ☐ 20
6					☐ 17 ☐ 18 & 19 ☐ 20
7					☐ 17 ☐ 18 & 19 ☐ 20
8					☐ 17 ☐ 18 & 19 ☐ 20
9					☐ 17 ☐ 18 & 19 ☐ 20
10					☐ 17 ☐ 18 & 19 ☐ 20

Options (per person)		Value Plus Rate***	Super Saver Rate**	Early Bird Rate*	Standard Rate
Qty		Register and pay by 8 June	Register and pay by 13 July	Register and pay by 17 August	
___	4 Days	\$3895 + GST = (\$4284.50)	\$3995 + GST = (\$4394.50)	\$4145. + GST = (\$4559.50)	\$4295 + GST = (\$4724.50)
___	3 Days	\$3195 + GST = (\$3514.50)	\$3295 + GST = (\$3624.50)	\$3445 + GST = (\$3789.50)	\$3595 + GST = (\$3954.50)
___	2 Days	\$2495 + GST = (\$2744.50)	\$2595 + GST = (\$2854.50)	\$2745 + GST = (\$3019.50)	\$2895 + GST = (\$3184.50)
___	1 Day Workshop	\$1345 + GST = (\$1479.50)	\$1395 + GST = (\$1534.50)	\$1445 + GST = (\$1589.50)	\$1495 + GST = (\$1644.50)
Discounted off standard rates :		Save up to \$400	Save up to \$300	Save up to \$150	

Exhibition Package	☐ Exhibition Table, Brand Exposure at Event, 2 x 2 Day Delegate passes	\$8995 + GST = (\$9,894.50)	Partner Discount	Members of supporting organisations receive a special 10% discount off standard rates!
--------------------	---	-----------------------------	------------------	--

TOTAL incl GST

All Prices listed in Australian Dollars

Group Discounts Available:	10% off Standard Rate Team of 3 - 4	15% off Standard Rate Team of 5 - 9	20% off Standard Rate Team of 10-14	22% off Standard Rate Team of 15 +
----------------------------	-------------------------------------	-------------------------------------	-------------------------------------	------------------------------------

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts. **Note:** Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.

Please Note: Payment is required prior to attending this event.

☐ Credit Card	Credit Card Details - Please charge my credit card for this registration: Card Type ☐ Visa ☐ MasterCard ☐ American Express	Electronic Funds Transfer (EFT) Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 SWIFT Code: WPCAUS2S
☐ Cheque (payable to Liquid Learning Group Pty Ltd)	Note: 2% surcharge applies to American Express payments	Amount
☐ Electronic Funds Transfer	Card Number Expiry /	
☐ Please invoice me:	CVV Full Name as on card	
Purchase Order No. #	Cardholder's Contact Number	Signature X

Authorising Manager's Details: This registration is invalid without a signature.			
Name	Position	Phone	
Email		Signature X	Date

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

Registration Policy: If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing.

However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate; if an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.

Disclaimer: Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd accepts no responsibility for reliance on such information and recommends that its clients seek

further professional advice.

Privacy Statement: Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box: ☐

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700, email: database@liquidlearning.com.au

© 2018 Liquid Learning Group Pty Ltd ACN 108 415 354