

Controlled Drugs Summit

10% card payments discount*
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Ensuring the Safer Management of Controlled Drugs
Diversion & Abuse, Prescribing & Use

Monday 1st October 2018 De Vere W1 Conference Centre, London



Chair & speakers Include:

William Rial
*Controlled Drugs
Accountable Officer
London Region*

Wendy McAllister
*Controlled Drugs Liaison Officer
Metropolitan Police Service*

Robert Allan
*Controlled Drugs Officer
Care Quality Commission*

Supporting Organisations



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"The scale of diversion of controlled drugs during 2017 is also a concern"
Care Quality Commission July 2018

"Services should think about incorporating self-assessment, monitoring and clinical audit into their controlled drug arrangements and review their reporting culture"
Care Quality Commission July 2018

"Nationally, there is a general naivety regarding diversion issues."
Care Quality Commission June 2018

"There is a general lack of awareness of who to report incidents to...We expect organisations to have a standard operating procedure in place that explains all ways to report and that encourages open reporting and a nonblame culture. We also expect to see evidence of incidents and the learning from them."
Care Quality Commission July 2018

"Some organisations are unaware of the importance of recording and auditing all stages of the controlled drug journey, and the need for standard operating procedures and ongoing regular review...We find insufficient monitoring and audit, and are aware of thefts and diversion of controlled drugs...We expect organisations to risk-assess their controlled drug arrangements, with regular monitoring according to their organisational needs, to keep losses to a minimum."
Care Quality Commission July 2018

"There is a general lack of clarity on issuing controlled drug alerts, particularly regarding the level of detail that should be included."
Care Quality Commission July 2018

Chaired by **William Rial**, Controlled Drugs Accountable Officer for the London Region, NHS England, this Annual Controlled Drugs Summit focuses on the safer management, use and prescribing of controlled drugs. This year there is an extended focus on identifying and investigating **Controlled Drugs abuse by healthcare staff** following the Care Quality Commission recent findings that "we have become aware of an increasing number of incidences of healthcare staff diverting or misusing controlled drugs".

The national controlled drugs summit focuses on the safe use, prescribing and management of controlled drugs including monitoring adherence against the NICE guidance on the safe use and management of controlled drugs.

This conference will enable you to:

- Network with colleagues who are working to improve the safe use, prescribing and management of controlled drugs
- Understand the national context including developments from the CQC and monitoring adherence to the NICE guidance
- Understand the scale of abuse and diversion of controlled drugs by healthcare professionals
- Improve your skills in the identification and management of theft and abuse by staff
- Learn from police investigations and inspections
- Understand and develop the role of the controlled drugs accountable officer
- Improve your skills in the prescribing and prescribing governance of controlled drugs
- Understand how to implement an electronic ordering and prescribing system for controlled drugs & manage patients own controlled drugs brought into hospital
- Improve practice in patient advice and information
- Ensure lessons are learned from the investigation and reporting of controlled drugs incidents
- Self assess and reflect on your own practice

Gain CPD accreditation points contributing to professional development and revalidation evidence

Follow the conference on Twitter [#controlledrugs](#)

09.30 Pre Conference Supplier Showcase

The supplier showcase will be optional for delegates to attend and will include 10 minute presentations from the key suppliers

Sarah Gordon

Senior Account Manager, Qdem Pharmaceuticals

- Qdem is based in the world renowned Cambridge Science Park where we have a highly efficient production facility and support network.
- Qdem recognises the need of the NHS to derive maximum value from all its purchasing decisions but without compromising the quality of patient care.
- The Qdem Promise gives customers reassurance that they will always be getting the highest quality products at the most cost effective price.

10.00 Chair's welcome

William Rial

Controlled Drugs Accountable Officer, London Region NHS England

10.10 Controlled Drugs: Monitoring adherence to the 2016 NICE Guidance on Safe Use and Management

Weeliat Chong

Vice Chair, Guideline Committee,
Controlled drugs: safe use and management NICE
Chief Pharmacist Humber NHS Foundation Trust

- monitoring adherence to the NICE recommendations
- implementation in practice
- how can we reduce diversion and abuse?
- current issues and moving forward

10.40 Overseeing the safer management of controlled drugs

Robert Allan Controlled Drugs Officer

with Hayley File Medicines Inspector
Care Quality Commission

- assessing and overseeing how health and social care providers manage controlled drugs
- self assessment
- findings from the CQC Annual Report "Safer Management of Controlled Drugs"
- maintaining a safe environment for managing controlled drugs: current trends

11.10 Questions and answers, followed by tea & coffee at 11.20

11.45 EXTENDED SESSION: Controlled Drugs abuse and diversion by healthcare staff: the scale of the issue and learning from investigations

Wendy McAllister

Member Association of Police Controlled Drugs Liaison Officers
& Controlled Drugs Liaison Officer Metropolitan Police Service

- abuse and theft by staff: what is the scale of the problem?
- identification and warning signs in staff
- the police role in investigation and monitoring concerns and theft by healthcare professionals
- reporting concerns and incidents involving controlled drugs: ensuring that all staff in your organisation know how to report concerns about diversion and abuse of medicines by fellow colleagues
- learning from our inspections in healthcare
- how can you support staff?
- current issues and concerns
- case studies in practice

12.45 Reporting and investigating of concerns and incidents

Tim Donaldson

Chief Pharmacist/Controlled Drugs Accountable Officer
Northumberland Tyne and Wear NHS Foundation Trust

- processes for reporting controlled drug-related incidents
- a step by step guide to investigation
- learning from controlled drugs concerns
- making sure that support is available where the health and welfare of staff may be affected
- a regional approach to the reporting and learning from controlled drug incidents

13.15 Questions and answers, followed by lunch and exhibition at 13.20

14.15 EXTENDED SESSION: Prescribing Controlled Drugs

Deborah Robertson

Consultant Editor, Nurse Prescribing & Senior Lecturer
University of Salford

- making and recording prescribing decisions
- supporting prescribing infrastructure for controlled drugs
- ensuring that that prescribing policies support prescribers and do not create barriers that prevent health professionals who are competent to prescribe controlled drugs from prescribing
- instalments, repeats and anticipatory prescribing
- issues and accountability for non medical prescribers
- interactive question session

15.00 Controlled Drugs in End of Life

Linda Johnstone

Macmillan Area Lead Pharmacist - Palliative Care
NHS Lanarkshire

- controlled drugs in end of life care and the use of drugs beyond product licence
- Mixing medicines that include controlled drugs
- issues for non medical prescribers
- the use of anticipatory prescribing
- safe storage, management and disposal of controlled drugs in a patients home

15.30 Questions and answers, followed by tea & coffee at 15.40

16.00 EXTENDED SESSION: Developing the role of the Controlled Drugs Accountable Officer

William Rial

Controlled Drugs Accountable Officer, London Region
NHS England

- developing your skills as a Controlled Drug Accountable Officer
- demonstrating competence and ensuring adequate time for the role
- developing, reviewing, updating, sharing and complying with controlled drugs-related standard operating procedures
- making notifications and overseeing the investigation of incidents
- preparing for CQC investigations
- tips for moving into this role
- the role in practice: challenges and reflections

16.40 Questions and answers, followed by close

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> Your Details

(please complete a new form for each delegate. Photocopies are acceptable)

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Surname

Job Title

Department

Organisation

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Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, ☐
Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form you are accepting the terms and conditions below)

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Signature

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Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue

De Vere West One Conference Centre, 9-10 Portland Place, London, W1B 1PR.

A map of the venue will be sent with confirmation of your booking.

Date Monday 1st October 2018

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

The information provided will be held on the Healthcare Conference UK's database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box ☐

*Credit card Discount

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**Group Rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

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We occasionally release your details to companies sponsoring or exhibiting at our events. If you DO NOT wish to receive information from these companies, please tick this box ☐

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On confirmation of your booking you will receive information for booking accommodation should you require it.

Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

Exhibition

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email carolyn@hc-uk.org.uk

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