

A Practical Guide to Safe & Effective **Nurse Staffing & Skillmix in A&E Departments**

Monday 9 November 2015 Hallam Conference Centre London

10% Card payments discount**
15% Group booking discount**



Chair and Speakers Include:

Janet Youd

Chair

Emergency Care Association
Royal College of Nursing

Dr Mike Clancy

President

The College of Emergency
Medicine

Howard Catton

Head of Policy

Royal College of Nursing

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Chaired by Janet Youd, Chair of the Emergency Care Association of the Royal College of Nursing, this conference focuses on improving Safe Staffing for Nursing in Accident and Emergency Departments. Sessions will support you to improve nurse staffing and skill mix and apply the tools that can help you assess and improve safe staffing in your accident and emergency department.

The Royal College of Nursing in June 2014 highlighted the need for this improvement stating that “Inadequate staffing in emergency departments across the UK risks undermining the quality of care received by patients.. Over the past year, the RCN has organised emergency care summits in England, Scotland, Wales, and Northern Ireland and found that frontline A&E nurses’ most frequently raised concerns were around staffing levels and poor access to specialist training...The RCN recommends that all A&E departments need to use evidence-based workforce planning tools to ensure safe staffing levels. Dr Peter Carter, Chief Executive & General Secretary of the RCN, said: “Emergency care is a highly pressurised and difficult environment for nursing staff to work in. Too often, A&E departments are being left in a sorry state without enough staff and without enough specialist skills. Our members in emergency nursing are frustrated that this can undermine their efforts to provide the highest possible standards of care for their patients.”

This conference, through national updates and case studies will provide a guide to ensuring safe staffing in your A&E setting.

“Improving A&E workforce planning and education commissioning is crucial so that departments have enough nursing staff with the right mix of skills, including more nurses with specialist qualifications in emergency care.”
Dr Peter Carter, Chief Executive & General Secretary of the RCN

Follow the conference on Twitter [#SafeStaffingA&E](#)



10.00 Chairman's Welcome: Effective Nurse Staffing and Skill Mix in Accident & Emergency Settings

Janet Youd *Chair Emergency Care Association, Royal College of Nursing*

10.10 Safe staffing levels in accident and emergency settings

Dr Mike Clancy

*President The College of Emergency Medicine
Consultant in Emergency Medicine,
Southampton Hospitals NHS Foundation Trust*

- principles of safe staffing levels in accident and emergency
- self assessing you're A&E service
- moving forward

10.40 Current policy context of safe staffing in A&E Departments

Howard Catton

*Head of Policy
The Royal College of Nursing*

- an update from the urgent and emergency care review
- understanding the evidence base from the urgent and emergency care review
- safe staffing in the context of current developments

11.10 Question and answers, followed by coffee and exhibition

11.50 EXTENDED SESSION: Improving safe staffing in accident and emergency settings

Rebecca Hoskins

*Consultant Nurse and Senior Lecturer in Emergency Care
University Hospitals Bristol NHS Foundation Trust &
University of West of England*

- key elements of nurse staffing and skillmix in accident and emergency departments
- priority issues moving forward
- staffing levels and patient safety: should there be guaranteed staffing levels?
- our experience

12.30 Interactive Question Session: Improving Nursing Staffing and Skillmix in practice

Panel Members include

Susan Osborne *Chair
Safe Staffing Alliance*

Conference Speakers

13.00 Question and answers, followed by lunch and exhibition

14.00 EXTENDED SESSION: Tools for Safe Staffing and calculating nurse staffing in A&E

Speaker to be announced

- methods of calculating nurse staffing
- the RCN BEST staffing tool: benefits and drawbacks
- further staffing and skill mix tools
- managing advanced roles and advanced practice
- managing patient flow and understanding exit blocks and the impact on staffing

14.45 Acuity, Alerts, Red Flag Events and Escalation

Joann Morse

*Deputy Chief Nurse
University Hospitals of Morecambe Bay NHS Foundation Trust*

- understanding how to set triggers for acuity alerts
- enabling frontline staff to recognise red flag events
- escalation of acuity alerts and how to manage concerns around ratios
- issues relating to taking nurses off other wards and dissipating risk by moving patients to several wards when capacity is reached
- using acuity and dependency tools in practice

15.30 Question and answers, followed by tea

16.00 Managing fluctuations in demand

Naomi Holder

*Associate Director of Nursing in Surgery
Wirral University Teaching Hospital NHS Foundation Trust*

- agreeing local staffing and skill mix
- planning to deal with fluctuations in demand on a daily basis but also over time
- delivering flexible approaches
- differences between "in hours" and "out of hours" staffing requirements
- developing and maintaining staffing policies and governance about staff requirements, including escalation policies and contingency plans

16.30 Monitoring staffing levels in practice

Speaker to be announced

- an update on inspection in mental health
- monitoring nurse staffing and skill mix levels

17.00 Question and answers, followed by close

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Nurse Staffing and Skill Mix in A&E

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The PDF will be sent out after the conference, please fill in the 'Your Details' section above for delivery, and the 'Payment' section.

For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue

Hallam Conference Centre, 44 Hallam Street, London W1W 6JJ. A map of the venue will be sent with confirmation of your booking.

Date

Monday 19 November 2015

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
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- ☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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