



Royal College
of Surgeons

FACULTY OF DENTAL SURGERY

**SAFETY
FIRST**

**Patient Safety
in Dentistry
Symposium**

Friday 3 March 2017

Patient Safety in Dentistry Symposium

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Lord Darzi stated in his review of NHS services High Quality Care for All in 2008 that quality of care should be considered under three domains: patient experience, patient outcomes and patient safety.

This symposium seeks to raise awareness of the role patient safety has in ensuring dental patients receive high-quality care and we learn from mistakes and share our experiences. The day will include a series of lectures and workshops that will provide participants with knowledge and tools to improve the culture, reporting and learning of clinical incidents within their primary or secondary dental services.

Educational aims and objectives

At the completion of the day participants will:

- Understand the role of incident reporting in improving quality of care
- Have an understanding of how to investigate an incident
- Have an understanding of the role of human factors in patient safety
- Be able to identify and report a 'never event'
- Have knowledge of tools available to improve patient safety
- Begin to establish a patient safety culture

This study day will attract five hours of verifiable CPD.

Please return your completed application form to the:

Education Department
Faculty of Dental Surgery
The Royal College of Surgeons of England
35–43 Lincoln's Inn Fields
London WC2A 3PE

Telephone: 020 7869 6813/ 6814
Email: fdseducation@rcseng.ac.uk
Web: www.rcseng.ac.uk/fds

Promoting excellence
in the dental specialties

Programme

0845–0915	Registration and coffee
0915–0925	Welcome Faculty of Dental Surgery
0925–0930	Introduction Dr Jane Luker and Professor Tara Renton Course Convenors
0930–1015	CDO office (England) approach to dental patient safety Dr Janet Clarke Deputy Chief Dental Officer NHS England
1015–1040	What is the role of the CQC in patient safety in dentistry? How can it be improved? Mr Clive Fern Clinical Dental Advisor, Care Quality Commission
1040–1110	Coffee break
1110–1135	Developing a patient safety culture Dr Mike Pemberton Consultant Oral Medicine, University of Manchester
1135–1200	The human factor: setting the scene Mr Trevor Dale CEO Atrainability
1200–1225	Whole systems approach to reducing wrong site surgery Ms Alka Saxena Consultant Oral Surgeon, University of Manchester
1225–1240	Q&As and discussion
1240–1340	Lunch with and trade display
1340–1510	Afternoon workshops: parallel sessions 1. What is a never event/notifiable event? – Dr Jane Luker 2. How do you manage it?/root cause analysis – Dr Selina Master 3. Systems/culture – Dr Mike Pemberton 4. Tools – Ms Alka Saxena 5. NatSIPPS – Professor Tara Renton
1510–1640	Coffee break
1640–1700	Questions/ discussion/ concluding remarks Professor Tara Renton and Dr Jane Luker

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I wish to register for the above event(s) and attend:
(Please tick appropriate fee structure)

☐ Non-member.....£170

☐ RCS Eng and Specialist Dental Societies.....(12% off) £149.6

☐ Foundation Trainees & DCPs.....£100

☐ Enclose a cheque for £.....
Made payable to: The Royal College of Surgeons of England

☐ Please debit my card for £.....
Complete credit card details opposite

Please note that delegates will receive a confirmation letter and receipt upon registration onto the course within two weeks of receipt of application.

Delegates are advised to contact the Education Department immediately on 020 7869 6815/6814/6813 should they fail to receive this letter, as without this, your place is not confirmed.

Credit card details

☐ Mastercard ☐ Visa ☐ Switch ☐ Delta

My credit card number is:

Expiry date Start date

Issue no. Security no.

Cardholder's name:.....

Signature Date

Contact details

Last name in full:..... Title

Other names

Gender:.....(Male/female) DOB:.....

Address:

.....

.....

..... Post code:.....

Telephone day GDC no.....

Email:.....

Mobile.....

Please indicate any dietary restrictions.....

.....

Please indicate how you heard about this course.....

.....

The information you provide will be held on a College-wide database and may be shared with any relevant specialist associations located within the building. It will be used for relevant College mailings and used to process your application and stored in accordance with the Data Protection Act 1998.

We would like to keep you informed of other events and activities that may be of interest to you; please tick this box if you do not wish to receive these mailings.

☐

Please note that there is a fixed cancellation charge of 10%. Cancellations made 4 weeks prior to a course will result in no refund. While we make every effort to run courses as advertised, we reserve the right to change the timetable and/or the teaching staff without prior notice and to cancel any courses without liability (in such circumstance, delegates will qualify for a full refund of the course fees).

NB: Applications on photocopies will be accepted

Equal opportunities monitoring

Patient Safety in Dentistry Symposium

In line with UK legislation and good practice guidelines, we are asking everyone to complete this section. You are not obliged to provide any of the information in this section but if you do so it will enable us to monitor our business processes and ensure that we provide equality of opportunity to all.

Name:

Gender:

Nationality:

First language:

Do you have a disability under the terms of the Disability Discrimination Act 1995 (a person with a physical or mental impairment that affects your ability to carry out normal day to day activities which are substantial, adverse and long term)?

- ☐ Yes
- ☐ No

What is your sexual orientation?

- ☐ Bisexual
- ☐ Heterosexual
- ☐ Lesbian or gay

What is your religion or belief?

- ☐ Buddhist
- ☐ Christian
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Other religion/belief

Ethnicity

Choose one selection from the list below to indicate your cultural background:

a) White:

- ☐ British
- ☐ Irish
- ☐ Any other mixed background

b) Mixed:

- ☐ White and black Caribbean
- ☐ White and black African
- ☐ White and Asian
- ☐ Any other mixed background

c) Asian or Asian British:

- ☐ Indian
- ☐ Pakistani
- ☐ Bangladeshi
- ☐ Any other Asian background

d) Black or black British:

- ☐ Caribbean
- ☐ African
- ☐ Any other black background

e) Chinese or other ethnic group:

- ☐ Chinese
- ☐ Any other background

Indicate a more specific category here:

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This information will be recorded electronically with your other data in accordance with the Data Protection Act 1998, but used only for monitoring our business practice.

NB:
Applications on photocopies will be accepted

How to find us



By bus:

There are many buses that run along the Strand and Fleet Street to the Aldwych or along High Holborn to Kingsway.

By underground:

The nearest tube station is Holborn on the Piccadilly and Central lines. It is a ten-minute walk from Temple tube station on the Circle and District lines.

Disabled access:

Portable ramps and a cloakroom downstairs. Please telephone for further information.

For further information please contact:

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