

Improving Out of Hours Care in Hospitals Hospital at Night Summit *Delivering a 24/7 Hospital*

10% card payments discount*
15% group booking discount**

Friday 28 September 2018 De Vere West One Conference Centre, London



Chair and Speakers:

Dr Gareth Hughes

Emergency Medicine Consultant & Lead for OOH
Derby Hospitals NHS Foundation Trust

John Welch

Consultant Nurse, Critical Care
University College London Hospitals NHS Foundation Trust

Supporting Organisations



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"For acute services to be judged safe, they have to be safe 24/7" Sir Bruce Keogh NHS Medical Director NHS England

"Illness is no respecter of time or boundaries. It can occur anywhere, at any time of the day or night, and a sudden onset of sickness or pain can be frightening for the bravest soul."

Professor Norman Williams, Academy of Medical Royal Colleges Seven Day Consultant Presence Care Group Chair and President of the Royal College of Surgeons

This Hospital at Night Summit focuses on out of hours care in hospitals delivering high quality safe care at night. Through national updates, networking opportunities and case studies this conference provides a practical guide to delivering a high quality hospital at night.

Benefits of attending

This conference will enable you to:

- Network with colleagues who are working to improve Hospital @ Night Practice
- Improve your skills in the recognition management and escalation of deteriorating patients at night
- Understand and evaluate different models for Hospital @ Night
- Examine the role of task management solutions for Hospital @ Night, including handover and eObservations
- Developing the role and competence of the ANP in Hospital @ Night
- Ensure best practice in the use of handover, information sharing and escalation
- Identify key strategies to change practice and ways of working in Hospital @ Night
- Examine Hospital @ Night team roles and improve team working
- Understand the implications of legal issues and risk management for working practice at night
- Self assess and reflect on your own practice
- Gain CPD accreditation points contributing to professional development and revalidation evidence

Follow the conference on Twitter #hospitalatnight

10.00 Chairman's Introduction

Dr Gareth Hughes *Emergency Medicine Consultant & Lead for OOH, Derby Hospitals NHS Foundation Trust*

10.10 EXTENDED SESSION: Improving Hospital@Night

Dr Gareth Hughes

Emergency Medicine Consultant & Lead for OOH

with Dr Samuel Thacker

*Clinical Leadership and Management Fellow to the EMD
Derby Hospitals NHS Foundation Trust*

- widening access to out of hours hospital care
- hospital at night, out of hours care, seven day services – “same difference”?
- implementing the updated 7 day services clinical standards
- design concepts for OOH services
- culture change – Seven Day Services and OOH care- where are we now?
- Challenges – consultant presence out of hours, development of advanced nursing roles

11.20 Question and answers, followed by tea & coffee at 11.30

11.55 EXTENDED SESSION: Recognising, responding and managing the deteriorating patient at night

John Welch

Consultant Nurse, Critical Care

University College London Hospitals NHS Foundation Trust

- enabling a nurse co-ordinator to allocate tasks to a multidisciplinary team, by determining who is best able to respond to a call from a ward, and sending information to the relevant member of staff via a smart mobile device
- simple and auditable IT tools to improve handover safety and escalation
- implementing NEWS2 into Hospital at Night in practice
- improving safety at Night and learning: delivering high quality 24/7 care

12.55 Question and answers, followed by lunch at 13.05

13.45 Reducing noise at Night

Emma Harris, PhD

Research Fellow Centre for Applied Research in Health

School of Human and Health Sciences, University of Huddersfield

- why are we focusing on reducing noise on the wards at night?
- using multiple interventions to reduce noise at night
- noiseless: less noise more sleep

14.15 EXTENDED SESSION: Developing the role of the ANP in Hospital at Night

Oliver Phipps

Acute Care Consultant Nurse

East Kent Hospitals University Foundation NHS Trust

- starting competency base of hospital at night team
- journey from coordinator to practitioner
- journey from practitioner to advanced clinical practitioner
- competencies and the national advanced practice framework
- managing staffing at night
- the future

15.00 EXTENDED SESSION: Improving Handover & Escalation within Hospital @ Night

Dr Brendan McCarron

Consultant Physician & Clinical Lead Hospital at Night

South Tees Hospitals NHS Trust

- using task management, handover and eobservations to improve H@N
- using eObservations
- the role of automated escalation in ensuring that deteriorating patients receive rapid clinical intervention by the right clinician, day or night, all without the nurse leaving the patient bedside
- the Hospital @ Night Dashboard
- our experience

15.40 Question and answers, followed by tea & coffee at 15.50

16.00 EXTENDED SESSION: Hospital at night: legal and risk management issues

Ceri Widdett

Barrister

Exchange Chambers

- roles and legal accountability
- legal standards, and lessons from cases
- making it work in practice: ensuring patient safety

16.50 Question and answers, followed by close

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Hospital at Night Summit

Delivering a 24/7 Hospital

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De Vere West One Conference Centre, London

Conference Registration

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> Your Details (please complete a new form for each delegate. Photocopies are acceptable)

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First Name

Surname

Job Title

Department

Organisation

Address

Postcode

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Email

Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, ☐
Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form you are accepting the terms and conditions below)

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Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue

De Vere West One Conference Centre, 9-10 Portland Place, London, W1B 1PR. A map of the venue will be sent with confirmation of your booking.

Date Friday 28 September 2018

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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