



Cross Cultural Care for Clinicians

Faculty: Diversity & Minority Business Development Department

Orlando Health is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Orlando Health designates this enduring educational activity for a maximum of *1 AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

1.0 hour of continuing nursing education provided

Orlando Health Institute for Learning is an approved provider of continuing nursing education by Florida Board of Nursing (Provider No. FBN 50-1524).

Orlando Health Institute for Learning is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation (AP 085).

Release Date: 01/01/2023

Planned Expiration Date: 12/31/2025

Fee: There is no fee for this program

Criteria for Awarding Nursing Contact Hours:

- View entire pre-recorded lecture
- Complete the associated exam questions with a score of 80% or higher
- Complete Post Survey

Disclosure Statement:

- The Orlando Health CME Committee have nothing to disclose.
- The planners of this pre-recorded lecture have nothing to disclose.
- The speaker of this pre-recorded lecture has nothing to disclose.
- No commercial support was provided for this activity.

System Requirements:

- Courses and learning activities are delivered via your Web browser, Acrobat PDF, and/or our internal learning management system. For all courses, you should have a basic comfort level using a computer and navigating web sites. The learning activities require the following minimum requirements:
- **Hardware Requirements:**
 - 128 MB of RAM 16-bit video card capable of 1024x768 screen resolution or better
 - Speakers or headphones
- **Software Requirements:**
 - Microsoft Windows 98 SE, Windows NT 4.0 SP6a, Windows 2000 SP4, or Windows XP Service Pack 1, Service Pack 2, or Service Pack 3, Windows Vista, Windows 7 or Windows 10
 - Internet Explorer 9.0 or later, Firefox 1.5 or later, or Chrome.

Questions: Contact cme@orlandohealth.com.

References:

Culture Iceberg: <http://interculturalism.blogspot.com/2011/03/iceberg-model-of-culture.html>
<https://cdn.edreports.org/legacy/files/Ladder-of-Inference-OCDE.pdf>
www.studymode.com/essays/Kluckhohn-And-Strodbeck%E2%80%99s-Value-Model-160739.html



Cross Cultural Care for Clinicians

Presented by:

Shannon McElroy, Health Equity Coordinator

Quibulah Graham, MSPH, BSN, Sr. Director, Diversity & Minority Business Development

Accredited for **1.0 Live, contact hour (0.1 CEU)** (Application-based activity) for **Pharmacists and Pharm. Tech.**

Learning Objectives

At the conclusion of this program, attendees will be able to:

Pharmacists and Pharmacy Technicians Objectives

- Distinguish the differences of Diversity, Equity, and Inclusion and why they have emerged as critical business issues
- Interpret the concept of Frame of Reference and how it influences the way we see the world and our behaviors.
- Apply cultural competence communication skills and insights for responding to our culturally diverse patients in more inclusionary way.

Start Date: **1/30/2023**

Expiration Date: **1/30/2024**

Fee: There is no fee for this program

Where: **On-Line Learning Course**

***NOTE: Partial credits will NOT be awarded for this course.**

*This program is provided by: Orlando Health***

Who should attend?

Pharmacists and Pharmacy Technicians



How is CE credit awarded?

Following the program, **ALL PARTICIPANTS** are required to **complete the on-line test and achieve a score of 80% or better** to be consider passing. **In addition, all participants must complete the online program evaluation.**

Upon completing all CE requirements, participants will be able to print their official 'Certificate of Completion' from the CPE Monitor webpage approximately 10-14 days following the completion of the session. Orlando Health, Inc. will also submit CE credits to CE Broker for all Florida licensed pharmacy participants.

How do I register?

Register via **Orlando Health CME Tracker**. To register, please [Cross Cultural Care for Clinicians click here](#) . Click on "Sign in to Register" to enroll. During registration, please make sure to type in your NABP ID, license information, as well as birthdate to receive full credit. Registered participants will be emailed the course materials and instructions for participation via Microsoft Teams.

Questions: Contact: cpd@orlandohealth.com

*Disclosure: Speaker has nothing to disclose; **Financial support is NOT being provided for any component of this educational activity.

Orlando Health, Inc. is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. **ACPE Number: 0583-0000-23-002-H04-P/T**

