



November 2-3, 2015 • Loews Portofino Bay Hotel • Orlando, FL

Nursing Home Quality Improvement conference

A National Conference to improve patient care outcomes in nursing homes to boost CMS five-star quality rating performance scores.

Featured Speakers Include:



DR. HUDSON GARRETT
Vice President,
Clinical Affairs
PDI Healthcare Inc.



KATHRYN SANTOS
Director of Quality
Improvement Initiatives,
Continuing Care
Leadership Coalition



MARGUERITE M. MCLAUGHLIN
Senior Director of
Quality Improvement
American Health Care
Association



JILL WEST
Regional Director,
Clinical Finance
Petersen Health Care

Conference Highlights:

- **Building team relationships**, staffing levels and effective team leaders for advancing culture change
- **Increasing person-centered care** and making improvements for enhanced residents quality of life
- **Reducing antipsychotic medications** – proper use, policies and strategies
- **Payment methods and reimbursements** – preparing for what the future holds
- **Discussing negative outcomes** of extended wheelchair use and maintaining a five-star rating
- **Identifying areas for improvement** through goal setting, tracking, and developing improvement interventions
- **Hot topics in infection prevention** and control in long term care

**Don't forget to register
before August 28th to save
\$400 off registration!**

DAY ONE

November 2nd, 2015



To receive program updates or to register please visit www.NursingHomeQualityImprovement.com

8:00 Networking Breakfast & Registration

9:00 Welcome from GHP Network:

9:05 Opening Remarks from the Program Chair:

Sara Good, Director of Nursing, **Pleasant View Retirement Community**

9:10 KEYNOTE ADDRESS: Hot Topics in Infection Prevention and Control in Long Term Care

- Discuss the correlation of the three common sources of HAI transmission in Long Term Care settings
- Review the most critical infection prevention and control interventions to mitigate HAI's
- Discuss the impact of evidence-based practice and just culture on the prevention of HAI's in Long Term Care settings

Dr. Hudson Garrett., Vice President, Clinical Affairs, **PDI Healthcare Inc.**

9:50 Next Steps: Nursing Home Interventions & Identifying Areas for Improvement

- Identify data that is useful in tracking improvement
- Describe the QAPI approach to goal setting and developing improvement interventions

John Leon, Quality Improvement Specialist, **Oklahoma Foundation for Medical Quality**

10:30 Networking Break – Tea & Refreshments

11:00 If We Only Used the Resources We Were Given!

- Describe three items you should have or do prior to becoming a patient/resident
- Recall what it means to be 'on the other side of the fence'
- Recognize the similarities between Long Term Care and wizard of Oz
- Relate the importance of keeping a positive attitude, and being your own 'general contractor' when you are a patient (Or anticipate being one)

Sherrie Dornberger, Executive Director, Immediate Past President, **National Association of Directors of Nursing Administration in Long Term Care**

11:40 Keeping a 5 Star Facility: Staffing Levels, Surveys, and Outcomes

- Explore how staff engagement can impact resident care and your 5 star status
- Identify best practices to improve/maintain your 5 star rating
- Understand how to use your quality indicators to improve outcomes

Sara Good, Director of Nursing, **Pleasant View Retirement Community**

12:20 Networking Lunch Break

1:20 Nursing Home Quality Measures on the Front Lines

- Describe a strategy for educating clinical and care staff about the quality measures
- Explain what "quality improvement closest to the resident" means as a strategy for improving resident safety and clinical outcomes (quality measures)
- List the key elements of chartering a performance improvement project (PIP) team

Donna Thorson, Project Coordinator, **Health Insight Nevada**

2:00 Long Term Care Reimbursements & Payment Methods: How to Prepare for What the Future Holds

- Identify how the MDS is used for Medicaid Reimbursement
- Classify and list some of the issues which may arise with billing, vendor and insurance contracts
- Recognize programs for the future which may impact your reimbursement

Jill West, Regional Director, Clinical Finance, **Petersen Health Care**

2:40 Networking Break – Tea & Refreshments

3:10 Quality Specific Round Table Discussion

- Infection Control in Nursing Homes – Sanitation and Sterilization Resolutions
- Improved Food Quality – Changing Ways of Food Service with Care Driven by Residents Needs & Desires
- Addressing Infractions and Inspections to Help Increase Performance Scores
- Deep Dive into The 5-Star System: Understanding All the Components

4:50 Close of Day One from the Program Chair:

Sara Good, Director of Nursing, **Pleasant View Retirement Community**

4:50 Networking Reception & Cocktail Hour

GHP invites all speakers & attendees to the Networking Cocktail Reception to discuss the day's presentations!

Sponsorship And Exhibition

The exhibitor and sponsor group is strategically limited in numbers to ensure an intimate and interactive environment making it easier to have a quality conversation with senior level decision makers and organizations dedicated to process improvements in this area.

INTERESTED IN BECOMING AN EXHIBITOR/SPONSOR?

To learn more about the available exhibition and sponsorship opportunities please email Chris.Ritchie@ghpnetwork.com or 212-885-2799

INVOLVEMENT AT THE CONFERENCE WILL PROVIDE YOUR ORGANIZATION WITH THE OPPORTUNITY TO:

- Network with appropriate decision makers
- Educate on core strengths
- Increase brand and product awareness
- Position company as a thought leader
- Leave with new business relationships



To receive program updates or to register please visit www.NursingHomeQualityImprovement.com

8:30 Networking Breakfast

9:00 Opening remarks from the Program Chair:

Sara Good, Director of Nursing, **Pleasant View Retirement Community**

9:10 Working Together and Installing Policies to Help Reduce Antipsychotic Medications in Senior Care Environments

- To understand CMS's directives on reducing the use of antipsychotic medications in older adults with dementia
- To understand behaviors in people with dementia as a form of communication
- To have practical tips to create a team to spear point reduction efforts in your community

Ashlea Derry, Director of Memory Care, **Lombard Place**

9:50 A New Paradigm for Patient Care that Reduces Antipsychotic Medication Use

- Comprehensive behavioral approach to creating a positive state of well being with residents
- Wellness activities, intervention and behavioral methods to keep the patients functioning without antipsychotic medications
- Engaging staff to deliver compassionate daily care to patients through fluent use of habilitation therapy

Marguerite M. McLaughlin, Senior Director of Quality Improvement, **American Health Care Association**

10:30 Networking Break – Tea & Refreshments

11:00 Team Work: What it Really Takes to Create a Team

- Developing a skill set of effective team leaders
- Steps to developing a high performance team
- Working as a high performing team
- The Edge

Maureen Kelly, Director of Nursing, **Countryside Christian Community**

11:40 Leveraging the National Quality Indicator Survey as a Tool to Improve Performance in the CMS Quality Measures: Results from a Thirty Nursing Home Initiative

- Provide an overview and background of a quality improvement initiative focused on improving performance in quality measures
- Discuss the initiative's proactive efforts towards organizational survey readiness to prevent deficient practice citations and promote resident-centered care
- Describe the initiative's strategies for aligning the Quality Indicator Survey (QIS), CMS Five-Star Rating and Quality Measures (QMs), and the forthcoming CMS Quality Assurance and Performance Improvement (QAPI) requirements
- Review the outcomes and lessons learned from thirty nursing homes that participated in the initiative

Kathryn Santos, Director of Quality Improvement Initiatives, **Continuing Care Leadership Coalition**

12:20 Networking Lunch Break

Afternoon Focus Sessions:

The remainder of the conference program includes two indepth focus sessions. Speakers will discuss a comprehensive and focused presentation for each attendee to develop and implement strategies for improved quality of care within their own organizations.

1:20 Getting Residents Out of Wheelchairs, Safety Toward Independent Ambulation

- Know the importance of following the intent of and utilizing the quality of care federal regulation
- Realize the negative outcomes of extended wheelchair use for all nursing home residents
- Be taught an abbreviated course in restorative care to share with all staff members in their facility
- Know that this session will greatly improve measured outcomes toward improving resident care as all Advancing Excellence goals will be covered

Mary M. Harroun, Geriatric Psychologist & President, **The GROW Program Education, Inc.**

2:50 Networking Break – Tea & Refreshments

3:20 Quality Improvement through Culture Change that Results in Stability

- How empowerment, joy and autonomy of staff contributes to successful cultural change
- How cultural change translates to improved care and meeting quality measures
- Implementing an organizational policy that forbids "That's not my job"
- How to implement the "got joy Meeting in a Box" through a hands-on introduction to the program

Pamela Longmire, Lead Nursing Home Quality Improvement Specialist, Health Care Administration & Long Term Care, **Mountain-Pacific Quality Health**

4:20 Close of Conference from the Program Chair:

Sara Good, Director of Nursing, **Pleasant View Retirement Community**

4:30 Close of Nursing Home Quality Improvement Conference



"I attended the conference and it was all that I hoped it would be. Filled with a plethora of gold standard and best practice approaches... It was a positive and uplifting experience. We are eager to introduce some of the ideas that were shared. Again, it was a wonderful experience."

- Los Angeles Jewish Home



REGISTRATION DETAILS



4 EASY WAYS TO REGISTER:

www.NursingHomeQualityImprovement.com
Call: 1-800-882-8684

EMAIL: info@GHPNetwork.com
FAX: 1-646-378-6025

Nursing Homes & Long Term Care Facilities

PACKAGE	Register & Pay By by August 21, 2015	Standard Rate
Main Conference	\$1,395 Save \$600	\$1,995

Solution Providers

PACKAGE	Register & Pay By by August 21, 2015	Standard Rate
Main Conference	\$2,495 Save \$600	\$3,095

Branding & Networking Packages

PACKAGE	Standard Rate
Branding Pass – Only 10 Passes Available Includes: - 3 Day All-Access Pass - Company Logo on event website - 50 word company or product description on event website	\$3,999

*Upon registering for the Branding Pass you will be contacted by IQPC to collect the required information.

Team Discounts*

Number of Attendees	Savings
3 to 4	10%
5 or more	15%

*Discounts apply to registrations submitted together, at the same time. Cannot be combined with any other discount

YES, PLEASE REGISTER ME FOR:

☐ CONFERENCE ONLY

Attendee Information:

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Company: _____

Phone: _____ Email: _____

Special Dietary Needs: If you have a dietary restriction, please contact Customer Service at 1-800-882-8684 to discuss your specific needs.

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CONFERENCE VENUE



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(407) 503-1000

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www.loewshotels.com/portofino-bay-hotel/

Please note: GHP Network will never recommend, approve or appoint any third party rooming service to act on our behalf. Please be extremely wary if you are approached by any such companies. We will always endeavor to negotiate the best available rates for you so please use the Hotel's website link provided.

A \$99 processing charge will be assessed to all registrations not accompanied by credit card payment at the time of registration.

MAKE CHECKS PAYABLE IN US DOLLARS TO: IQPC HEALTHCARE, INC

Details for making payment via EFT or wire transfer:

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Tampa, FL 33607

Attn: James McCann
Phone: 813-658-2523

Payment Policy: Payment is due in full at the time of registration and includes lunches and refreshment.

Your registration will not be confirmed until payment is received and may be subject to cancellation.

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