

TEAM UP WITH TDA

THE 151st ANNUAL SESSION OF THE TEXAS DENTAL ASSOCIATION

2021

PRELIMINARY PROGRAM



MAY 7-8, 2021



PRELIMINARY PROGRAM

FOR FULL DETAILS, VISIT WWW.TDAMEETING.COM

SAN ANTONIO, TEXAS | HENRY B GONZALEZ CONVENTION CENTER



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Convention & Visitors Bureau

MAY 7-8, 2021



Henry B. Gonzalez Convention Center | 900 E. Market Street, San Antonio, TX 78205

MEETING SPONSORS & DONORS

Thank you to our TDA Meeting Sponsors. Their generous support and donations help us provide you with cutting edge education and one of the best dental meetings in the country!

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CONTINUING EDUCATION **ADA C-E-R-P**® | Continuing Education Recognition Program

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve nor endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

TDA designates each educational course for a specified number of CE units. Concerns or complaints about a CE provider may be directed to the provider or to ADA CERP at ada.org/cerp

COURSE DISCLAIMERS

The Texas Dental Association (TDA) makes every effort to present high caliber speakers in their respective areas of expertise. Seminars of the TDA are offered as information only and not as financial, accounting, legal, or other professional advice. Attendees must consult with their own professional advisors for such advice. The ideas and comments expressed during the seminars are not necessarily endorsed by or those of the TDA.

All participants are cautioned about the risks of using new techniques, especially in courses that have not provided them with supervised clinical experience. **All programs may be subject to change due to circumstances beyond our control.**

REGISTRATION

Register before April 15, 2021 to save on registration fees!



TDA MEMBER BENEFIT!

Free registration for you and your team!

REGISTRATION DETAILS

- Registration opens in early March 2021.
- Dentists may not register under any category other than "Dentist."
- You must register on or before March 31, 2021 in order to receive your badges and tickets in the mail.
- Deadline for early-bird discounted registration rates is April 14, 2021.

REGISTER ONLINE

www.tdameeting.com

CANCELLATION POLICY

The Cancellation/Refund Deadline is April 15, 2021. Cancellations must be submitted in writing. Include attendee's name, registration badge and courses tickets. All requests must be mailed to Texas Dental Association, Attn: Meetings Department, 1946 S. IH 35, Suite 400, Austin, Texas 78704. A full refund will be issued (less 20% administrative fee) for cancellations made before April 15, 2021. Refund checks will be mailed within four to six weeks after the meeting. No refunds requests will be approved after April 15, 2021. Attendee cancellation and refund requests due to COVID-19 are available only for in-person registrants. The requests must be in writing and must include an explanation and proof of the COVID-19 basis for cancellation, the attendee's name and address, and the original registration badge. Requests must be received by email at tda@tda.org or postmarked by April 15, 2021 and mailed to: Texas Dental Association, Annual Session Department, 1946 S IH-35 Ste. 400, Austin TX 78704.

2021 TDA MEETING REGISTRATION FEES

EARLY By April 14

REGULAR Beginning April 15

TDA Member Dentist (includes Retired)	0	40
Post Graduate Student	0	20
ADA Member Dentist (outside of Texas)	110	140
Active Duty Military or Federal Dentist	0	40
Faculty Non-ADA Member	210	240
Non-ADA Member Dentist**	700	740
Hygienist (employed by TDA Member)	0	40
Dental Assistant (employed by TDA Member)	0	40
Lab Tech (employed by TDA Member)	0	40
Business Assistant (employed by TDA Member)	0	90
Hygienist (not employed by TDA Member)	60	90
Dental Assistant (not employed by TDA Member)	60	90
Lab Tech (not employed by TDA Member)	60	90
Business Assistant (not employed by TDA Member)	60	90
Student (dental, hygienist, assistant)	0	20
Non-Dentist Family of TDA Member	0	40
Exhibitor (up to 5 per 10'x15' booth)	0	40
Exhibitor, add'l booth personnel (6+ ppl)	200	240

**Registration fee can be applied toward active membership if you join within 30 days after the meeting. Contact TDA 512-443-3675 or tda@tda.org.

SCHEDULE OF EVENTS

Please note that the schedule listings and locations are subject to change.
To confirm the program schedule, please visit tdameeting.com

Thursday, May 6

8:00 AM – 10:00 AM TDA House of Delegates, *Location TBD*
10:00 AM Reference Committees, *Location TBD*
3:00 PM – 5:00 PM Registration Hours

Friday, May 7

6:45 AM – 8:30 AM ICD/ACD/Pierre Fauchard Breakfast
7:00 AM – 5:00 PM Registration Hours
8:00 AM – 5:00 PM TDAA Program *Marriott Riverwalk*
8:30 AM – 12:00 PM Peer Review Component Committee Training, *Location TBD*
8:30 AM – 11:30 AM TAPD Spring **Virtual** CE Course: Dr. E. LaRee Johnson - Only What You Need to Know: Distilling the Essentials of Seeing Children in Private Practice, Session 1

10:00 AM – 11:00 AM DENPAC General Meeting
10:30 AM - 12:00 PM ADA/TDA Leadership Candidates Forum, *Location TBD*. In the event there are no contested TDA statewide elections and no participation by candidates for ADA elected offices, the candidates forum will not be held.

1:00 AM – 12:00 PM DENPAC Board Meeting
11:30 AM – 1:00 PM Greater Houston Dental Society Luncheon
12:00 PM – 1:15 PM Dallas County Dental Society Luncheon
1:30 PM – 4:00 PM TAPD Spring **Virtual** CE Course: Dr. E. LaRee Johnson - Only What You Need to Know: Distilling the Essentials of Seeing Children in Private Practice, Session 2

1:30 PM – 4:30 PM House of Delegates, *Location TBD*
5:30 PM – 7:00 PM UT Health Science Center School of Dentistry San Antonio & Alumni Reception
5:30 PM Divisional Caucus Meetings, *Location TBD*
6:00 PM – 7:30 PM UTSD at Houston Alumni Association Reception

Saturday, May 8

8:00 AM – 12:00 PM	TDA House of Delegates <i>Location TBD</i>	1:30 PM – Close	TDA House of Delegates
		5:00 PM	TDA Board Meeting, <i>Location TBD</i>
9:00 AM – 4:00 PM	TDAA Program <i>Marriott Riverwalk</i>	<i>All Sat PM events at Henry B. Gonzalez Convention Center</i>	

ABOUT THE COURSES AND WORKSHOPS



Read this Page before Reviewing the Programs



3-Hour Tracks (Bundled Courses)

The courses have been divided up into Dentist, Hygienist, Assistants and Front Office Staff tracks. Tracks are offered in 3-hour blocks on Friday morning, Friday afternoon, Saturday morning, and Saturday afternoon. Attendees will remain in the classroom for the entire 3-hour block and the speakers will rotate in to deliver the courses. You cannot purchase courses a la carte—they only can be purchased by each 3-hour track. Workshops are available for a la carte purchase.



Registration Options

You can register for these 3-hour tracks to attend either in-person or virtually so make sure to select the appropriate package(s) for your needs during any given morning or afternoon track. Workshops will be in-person only and listed below the courses.



About Virtual Registration

When registering online, the virtual class numbers will start with a "V".
Example: F01A - Onsite Class, VF01A - Virtual Class.

**Please note: there will be no onsite registration in San Antonio.
Space is limited for in-person attendance due to COVID-19 protocols.**



Dentist \$150, Hygienist \$120, Staff \$90

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
F03A	010	Monolithic Materials Masterclass	Mike DiTolla, DDS, FAGD	8-8:55 AM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Strengths and weaknesses of monolithic and bi-layered restorations, especially including indications, contraindications and prep design. 2. Different types of zirconia oxide restorations and their indications, and why polished zirconia is preferable to glazed zirconia. 3. Learn how to adjust contacts and occlusion, learn the safest way to cut off these restorations, and be familiar with the specialty burs and polishers for these restorations. 4. Understand which monolithic materials are more appropriate as a veneer material and understand the relationship between flexural strength and esthetics.

F03B	730	Risk Factors for Oral & Pharynx Cancer	Michael Huber, DDS, Diplomate ABOM	9-9:55 AM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Discuss and understand the major risk factors for oral and pharyngeal cancer. 2. Appropriate preventive measures to reduce the risk of oral and pharyngeal cancer. 3. Importance of vaccination if reducing oropharyngeal cancer.

F03C	200	Sleep Apnea: Wake Up to the Problem	Erin Elliott, DDS	10-11 AM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Overview of sleep and sleep apnea and health consequences of untreated sleep apnea. 2. Creating awareness in the hygiene department. 3. How to get a diagnosis from a sleep physician. 4. How an oral appliance works and oral appliance selection.

The AM WORKSHOPS below are an option INSTEAD of the AM track listed above

S03F	490	Clinical Crown Lengthening: A Hands-On Workshop	Kevin Suzuki, DMD	8:30-11:30 AM	3.5 CE hours qualified to meet TSBDE requirements as technical and scientific.	\$375
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LEARNING OBJECTIVES: 1. Participants will learn principles of patient evaluation, clinical, and diagnostic considerations of crown lengthening and limited flap surgery. 2. Participants will learn surgical and anatomic principles for crown lengthening surgery. 3. Practice and develop hands-on skills to gain experience in performing clinical crown lengthening surgery.

BREAK 11 AM - 1 PM



COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
F03D	730	Dentist and Orofacial Pain: CBCT to the Rescue!	Dale Miles, DDS, MS	1-1:55 PM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. The valuable role that cone beam imaging plays in diagnosing headache, TMJ and sinus pain. 2. Categorize a pain problem more precisely to prescribe treatment. 3. Common causes of orofacial pain and headache and differentiate them from pain of odontogenic origin.

F03E	010	Digitize this! End the Occlusion Confusion! With Digital Technology	Rick Coker, DDS, FACD, FCNO and Ben Sutter, DMD, FAGD, FICCMO, LVIF	2-2:55 PM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. New technology can give you faster and more accurate results. Forget dental school learning- there is a better way... 2. Incorporating this tech is relatively easy, and can make a huge difference in patient acceptance. (Barkley's Co-diagnosis model) 3. How to diagnose "my bite feels off" patients quickly and SHOW them the issue, So they want you to take care of it... 4. You can do well by doing good things here for your patient, with minimal intervention.

F03F	550	10x Implant Growth: The 10 Do's and Don'ts You Need to Know About Marketing For Dental Implants	Elijah Desmond, RDH, BS	3-5 PM	2 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Develop a strategic plan to create the perfect handoff between your marketing partner and the office. 2. Create a process for your team to follow up leads to maximize opportunities. 3. Identify what not to do, so you stop wasting money. 4. Determine how to become the implant authority in your area- Design a system in which tele-dentistry becomes 30% of your practice.



SAT MAY 8TH

AM

Dentist \$150, Hygienist \$120, Staff \$90

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
S03A	610	The 3-Day Crown Revolution	Mike DiTolla, DDS, FAGD	8:30-9:55 AM	1.5 CE hours qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Be familiar with the conditions that to the standard two-week turnaround time for crowns and bridges, and when it's still acceptable. 2. Different types of restorations that allow laboratories to be physically to deliver 3-day crowns, and what the dentist has to do to make it possible. 3. Understand why leaving temporary crowns in for 2 weeks leads to frequent fit issues, and how 3-day crowns eliminate these issues. 4. Learn how 3-day crowns allows you to not have to give anesthesia on nearly all crown seat appointments, which patients love.

S03B	730	Cone Beam 3D Imaging: More than "50 Shades of Gray!"	Dale Miles, DDS	10-11:30 AM	1.5 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Understand the principles of CBCT. 2. View and understand the wide variety of applications. 3. View cases involving implants, TMJ, third molar impactions and root canal assessment.

The AM WORKSHOPS below are an option INSTEAD of the AM track listed above

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS	PRICE
S03E	730	Digitize this! End the Occlusion Confusion! With Digital Technology	Rick Coker, DDS, FACD, FCNO and Ben Sutter, DMD, FAGD, FICCMO, LVIF	8:30-10:30 AM	2 CE hours qualified to meet TSBDE requirements as technical and scientific.	\$150

LEARNING OBJECTIVES: 1. New technology can give you faster and more accurate results. Forget dental school learning- there is a better way... 2. Incorporating this tech is relatively easy, and can make a huge difference in patient acceptance. (Barkley's Co-diagnosis model) 3. How to diagnose "my bite feels off" patients quickly and SHOW them the issue, So they want you to take care of it... 4. You can do well by doing good things here for your patient, with minimal intervention.

S03G	340	Minimal Oral Sedation (Level 1) Review	Ernest Luce, DDS	8 AM - 3 PM	6 CE hours qualified to meet TSBDE requirements as technical and scientific.	\$225
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LEARNING OBJECTIVES: 1. Understand Texas rules regarding minimal sedation with an emphasis on rules recently passed by the SBDE. 2. Fully appreciate sedation risks posed by patients with certain health conditions. 3 Understand pharmacology of drugs commonly used in minimal sedation. 4. Recognize evolving sedation urgencies and how to rescue patients who become more deeply sedated than intended.

BREAK 11:30 AM - 1 PM

Dentist \$150, Hygienist \$120, Staff \$90

SAT MAY 8TH

PM

S03C	780	Full Mouth Rejuvenation	Ross Nash, DDS	1-2:55 PM	2 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Describe principles of smile design and occlusion that guide him in full mouth cases. 2. Process for performing full mouth aesthetic rejuvenation when maintaining or increasing vertical dimension. 3. Actual clinical cases will be illustrated in a step by step fashion.

S03D	310	Minimally Invasive Removal of Impacted Third Molars	Gary Schwarz, DDS	3-4:30 PM	1.5 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Learn the Schwarz technique for minimizing the incision size and bone removal. 2. Learn the importance of space creation using strategic crown sectioning to minimize space creation needed by bone removal. Learn the importance of using a surgical hand piece. 3. Learn the magic of gaining leverage and how to use a 703 burr and a Cogswell Elevator to get it.



FRI MAY 7TH

AM

Dentist \$150, Hygienist \$120, Staff \$90

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
F01A	490	Old Strategies and New Norms	Randa O'Connor	8-9:25 AM	1.5 CE hours not qualified to meet TSBDE requirements as technical and scientific.
LEARNING OBJECTIVES: 1. Sharing vs. Selling – why does this matter. 2. Educating new patients is easier than existing patients – what you didn't learn in hygiene school. 3. How to get your patients from "No" to "Yes" 4. Health and healing are in your hands.					
F01B	490	World Class Hygiene: Elevating your Standard of Care	Wendy Briggs, RDH	9:30-10:25 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
LEARNING OBJECTIVES: 1. WHY we should provide World Class Service in hygiene, and HOW to get it done consistently. 2. 3 Roles of Hygiene for maximizing opportunity in Hygiene. 3. Non-negotiable standards for Patient service that will increase productivity immediately. 4. Proven solutions to overcome common frustrations when dealing with PPO and insurance write-offs.					
F01C	490	How to Keep Your Implants Off the Failure List	Tim Donley, DDS, MSD	10:30 AM-12 PM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Overview of sleep and sleep apnea and health consequences of untreated sleep apnea. 2. Creating awareness in the hygiene department. 3. How to get a diagnosis from a sleep physician. 4. How an oral appliance works and oral appliance selection.

BREAK 12 - 2 PM

Dentist \$150, Hygienist \$120, Staff \$90

FRI MAY 7TH

PM

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
F01D	490	Supercharging Your Hygiene Program	Tim Bizga, DDS, FAGD	2-2:55 PM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
LEARNING OBJECTIVES: 1. Learn current trends in today's general practice. 2. Talk common sense, "real-world" approach to treatment planning and the benefits of "Co-Diagnosis" 3. Reinforce the value of great doctor-hygienist communication and team dynamics. 4. Understand patient psychology and the WHY of patient decision making.					
F01E	490	An Updated Review On Periodontal Disease Classifications, Treatment Options, and Maintenance Strategies	Kevin Suzuki, DMD	3-3:55 PM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.
LEARNING OBJECTIVES: 1. Review concepts of the updated 2018 Classification of Periodontal and Peri-implant disease conditions. 2. Treatment options for the most common periodontal diseases encountered in clinical practice. 3. Strategies for maintenance of the periodontal patient.					
F01F	150	FOSH-CARE 101 - "Using Nutrition for Exceptional Dental Outcomes"	Robert Walker, DC	4-5 PM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Where to incorporate Nutritional Strategies into your Dental Practice. 2. 3 key simple lab tests to determine what support is needed. 3. 3 key nutrients needed to resolve difficult "Oral Systemic Health" issues.



SAT MAY 8TH

AM

Dentist \$150, Hygienist \$120, Staff \$90

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
S01A	200	Sleep Apnea: Wake Up to the Problem	Erin Elliott, DDS	9-10:25 AM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Overview of sleep and sleep apnea and health consequences of untreated sleep apnea. 2. Creating awareness in the hygiene department. 3. How to get a diagnosis from a sleep physician. 4. How an oral appliance works and oral appliance selection.

S01B	550	Can Your Dental Team Help Defend You in a Malpractice Lawsuit?	Mitchell Gardiner, DMD	10:30-11:30 AM	1 CE hour qualified to meet TSBDE requirements as risk management.
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LEARNING OBJECTIVES: 1. What is required in clinical records and why it is so critical in malpractice defense. 2. The concept of standards of care in dentistry. 3. How each member of the staff plays a critical role in preventing malpractice lawsuits from developing. 4. Understand what accepted standards of care are for many clinical situations.

The AM WORKSHOP below is an option INSTEAD of the AM track listed above

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS	PRICE
S01E	490	Workshop: A Hands-on Master Course in Periodontal Debridement	Tim Donley, DDS, MSD	8:30-11:30 AM	3 CE hours qualified to meet TSBDE requirements as technical and scientific.	\$295

LEARNING OBJECTIVES: 1. A concise method for determining which sites to treat in which patients. 2. Strengths and weaknesses of the available methods of debridement. 3. Use ultrasonic instrumentation and subgingival air polishing properly. 4. Become more comfortable with instrument selection and technique application.

BREAK 11:30 AM - 1:30 P M

Dentist \$150, Hygienist \$120, Staff \$90

SAT MAY 8TH

PM

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
S01C	730	Management of the Oral Cancer Patient	Michael Huber, DDS, Diplomate ABOM	1:30-2:55 PM	1.5 CE hours qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Discuss and understand the major complications associated with the treatment of oral cancer. 2. Effective strategies to improve the oral cancer survivor quality of life. 3. Pre-Cancer Therapy, During-Cancer Therapy, Post-Cancer Therapy.

S01D	490	Saving Teeth vs Saving Lives: Periodontal Systems That Help You Do Both	Wendy Briggs, RDH	3-4:30 PM	1.5 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. The latest research regarding Periodontal infections and systemic health threats to patients. 2. How to implement better protocols to provide consistent standard of care with Periodontal therapy. 3. How to overcome the biggest frustrations in regards to patient management with Perio and minimize liability to the practice. 4. 5 simple steps to increase Patient acceptance of periodontal services.

PROGRAM at a glance

DENTAL
ASSISTANT



FRI MAY 7TH

AM

Dentist \$150, Hygienist \$120, Staff \$90

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
F04A	130	Effective Assisting	Tim Bizga, DDS, FAGD	8:30-9:25 AM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Learn how to achieve employment security in a no-job-security world. 2. Learn basic material science principles. 3. Understand differences between etch/rinse vs. self-etch. 4. Discuss temporary fabrication, material selection, shade selection.

F04B	550	Anatomy of a Winning Team... Building a Foundation for Success	Louis Banta	9:30-10:25 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Perfect the 'hand off' - team to team - in the practice. 2. Understand how positive reinforcement creates a 'get to go to work' attitude. 3. Know the difference between job descriptions and job duties. 4. Learn to maximize your CE opportunities.

F04C	130	2020 Hindsight	Randa O'Connor	10:30 AM-11:30 PM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. It's time to believe in yourself. 2. Grow the role of the RDA in case acceptance. 3. Speak the patient's language. 4. Communicate with confidence.

The PM WORKSHOP below is an option INSTEAD of the PM track listed below

F04G	130	A Custom Provisional Workshop	Shelli Peters, DDS	1:30-4:30 PM	3 CE hours qualified to meet TSBDE requirements as technical and scientific.	\$195
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LEARNING OBJECTIVES: 1. Learn parameters necessary for successful interim restorations. 2. Learn to compare various techniques available for your own application. 3. Learn to compare available interim materials. 4. Learn to create provisionals with various materials.

BREAK 11:30 AM - 1:30 PM

FRI MAY 7TH

PM

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
F04D	550	Risky Business: Practicing Without a Complete and Honest Medical History and Valid Informed Consent	Mitchell Gardiner, DMD	1:30-2:25 PM	1 CE hour qualified to meet TSBDE requirements as risk management.

LEARNING OBJECTIVES: 1. Achieve an honest and complete medical history routinely. 2. Learn how important the documentation is for medical histories. 3. What makes an informed consent discussion valid and the when, where, and why it is necessary. 4. Learn why documenting the discussion is critical for malpractice defense.

F04E	550	Turning Me Into We	Carrie Webber	2:30-3:25 PM	1 CE not hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Execute a process of goal accomplishment for both personal and professional use. 2. Identify key practice systems and how to improve those systems in an efficient way. 3. Understand how exceptional customer service impacts the productivity of the practice overall.

F04F	130	Get It, Got It, Glue It: A Comprehensive Guide to Terrific Temporization	Tim Bizga, DDS, FAGD	3:30-4:30 PM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Review principles of tooth preparation. 2. Learn current methods for tissue management and Impressioning for crowns and bridge. 3. Learn proper cement selection. 4. Shortcuts and pearls for composites success.

PROGRAM *at a glance*

**DENTAL
ASSISTANT**



SAT MAY 8TH

AM

Dentist \$150, Hygienist \$120, Staff \$90

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
S04A	550	By Your Side- Communication and Customer Survival Skills for the Clinical Team	Debra Engelhart-Nash	9-9:55 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Learn the importance of body language, tone of voice and language skills at the chair. 2. Discover how to establish the right atmosphere for treatment discussion and fee presentation. 3. Improve skills in overcoming patient objections to treatment recommendations and clinical protocols. 4. Enhance the patient experience in operatories including the new patient introduction.

S04B	770	Bambi Verses Godzilla	Bruce Christopher	10-10:55 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Understand how to increase your behavioral repertoire. 2. Learn the origins of negative behavior. 3. Develop strategies for empowering your communication style and moving negative behavior toward positive results. 4. Use power-driven communication to positively influence others.

S04C	150	FOSH-CARE 101 - "Using Nutrition for Exceptional Dental Outcomes"	Robert Walker, DC	11 AM-12 PM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Where to incorporate Nutritional Strategies into your Dental Practice. 2. 3 key simple lab tests to determine what support is needed. 3. 3 key nutrients needed to resolve difficult "Oral Systemic Health" issues.

The AM WORKSHOP below is an option INSTEAD of the AM track listed above

S04F	130	A Custom Provisional Workshop	Shelli Peters, DDS	9 AM-12PM	3 CE hours qualified to meet TSBDE requirements as technical and scientific.	\$195
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LEARNING OBJECTIVES: 1. Learn parameters necessary for successful interim restorations. 2. Learn to compare various techniques available for your own application. 3. Learn to compare available interim materials. 4. Learn to create provisionals with various materials.

BREAK 12 - 2 PM

Dentist \$150, Hygienist \$120, Staff \$90

SAT MAY 8TH

PM

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
S04D	550	Can Your Dental Team Help Defend You in a Malpractice Lawsuit?	Mitchell Gardiner, DMD	2-2:55 PM	1 CE hour qualified to meet TSBDE requirements as risk management.

LEARNING OBJECTIVES: 1. What is required in clinical records and why it is so critical in malpractice defense. 2. The concept of standards of care in dentistry. 3. How each member of the staff plays a critical role in preventing malpractice lawsuits from developing. 4. Understand what accepted standards of care are for many clinical situations.

S04E	550	Anatomy of a Winning Team... A Recipe for Success	Lois Banta	3-4 PM	1 CE not hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Creating contagious positive attitudes. 2. Simplifying systems and protocols for team development. 3. Design and implement effective morning huddles and team meetings.

PROGRAM *at a glance*

FRONT
OFFICE



FRI MAY 7TH
AM

Dentist \$150, Hygienist \$120, Staff \$90

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
F02A	550	Playing the Insurance, Collections and AR Game	Lois Banta	8-8:55 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Communication Skills. 2. Identifying Insurance & Financial Guidelines. 3. Tracking Claims & Accounts Receivable. 4. Creative Financing.

F02B	770	Are We Having Fun Yet?	Bruce Christopher	9-9:55 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. "Manage your mood even in difficult times, Work with negative people who pull you down, Increase your performance and productivity, Learn the origins of negative behavior, Discover how not to react to reactive people". 2. "Increase your customer service effectiveness, Understand causes of low self-esteem, Understand the vital link between self-esteem and performance, Exceed the expectations of people seeking your services, Increase the self-esteem and performance levels of team members, Decrease intra-staff conflict". 3. "Expand the confidence of your staff for increased responsibility, investment and leadership, Increase skill level in dealing with difficult personality types, Positively influence the behavior of others, Create a highly energized environment which fosters fun while promoting performance".

F02C	550	You Had Me at Hello – Creating the First Impression	Debra Engelhart-Nash	10-11 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Acquire the tools to create an amazing patient experience from phone call to recall. 2. Learn key words and phrases that will set your office apart. 3. Discover how to discuss office systems and protocols in a manner that earns patients' trust and acceptance.

BREAK 11 AM - 1 PM

Dentist \$150, Hygienist \$120, Staff \$90

FRI MAY 7TH
PM

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
F02D	550	Build a Front Office Team That Rocks	Laura Hatch-Nelson	1-1:55 PM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Define your WHY and Remember your PURPOSE. 2. Understand the business cycle and the importance of customer service in the dental office. 3. Learn the key to case acceptance by breaking down and understanding the buying cycle. 4. Identify and apply solutions to common appointment scheduling problems.

F02E	550	I Can't Believe I Said That!	Randa O'Connor	2-2:55 PM	1 CE not hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. High impact phrases. 2. Small words that have big payoffs! 3. What's on your mind can't come out of your mouth. 4. Homerun comments – emotions versus logic.

F02F	550	10 Top Management Tools for a Successful Practice	Lois Banta	3-4 PM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Identify key systems for a successful practice. 2. Choreographing scheduling and collections for ultimate success. 3. Develop effective communication skills to assist patients in making informed decisions. 4. Beyond the practice skills...leadership, continuing education.

PROGRAM *at a glance*

FRONT
OFFICE



SAT MAY 8TH

AM

Dentist \$150, Hygienist \$120, Staff \$90

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
S02A	550	Getting Along: Talking it Out, Keeping Teams Strong	Laura Hatch-Nelson	8:30-9:30 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Identify the 7 C's of effective communication. 2. Discuss the communications cycle and distinguish the different forms of communication. 3. Analyze the 3 keys to successful conversations.

S02B	550	2020 Hindsight	Randa O'Connor	9:30-10:30 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. It's time to believe in yourself. 2. Speak the patient's language. 3. Communicate with confidence.

S02C	550	Anatomy of a Winning Team... A Recipe for Success	Lois Banta	10:30-11:30 AM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Creating contagious positive attitudes. 2. Simplifying systems and protocols for team development. 3. Design and implement effective morning huddles and team meetings.

BREAK 11:30 AM - 1:30 PM

Dentist \$150, Hygienist \$120, Staff \$90

SAT MAY 8TH

PM

COURSE CODE	AGD CODE	COURSE TITLE	SPEAKER	TIME	CE HOURS
S02D	550	Speaking Financially	Debra Engelhart-Nash	1:30-2:30 PM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.

LEARNING OBJECTIVES: 1. Learn how to present ideal treatment plans with confidence. 2. Discover how to establish the right atmosphere for treatment discussion and fee presentation. 3. Determine Who? What? Where? 4. Determine when and how to talk about insurance and third party participation in fees.

S02E	150	FOSH-CARE 101 - "Using Nutrition for Exceptional Dental Outcomes"	Robert Walker, DC	2:30-3:30 PM	1 CE hours qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Where to incorporate Nutritional Strategies into your Dental Practice. 2. 3 key simple lab tests to determine what support is needed. 3. 3 key nutrients needed to resolve difficult "Oral Systemic Health" issues.

S02F	550	Turning Me into We	Carrie Webber	3:30-4:30 PM	1 CE hours not qualified to meet TSBDE requirements as technical and scientific.
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LEARNING OBJECTIVES: 1. Execute a process of goal accomplishment for both personal and professional use. 2. Identify key practice systems and how to improve those systems in an efficient way. 3. Understand how exceptional customer service impacts the productivity of the practice overall.

GOVERNANCE



The House of Delegates convenes meetings during the annual session of the Texas Dental Association.

2021 HOUSE OF DELEGATES SCHEDULE

The House of Delegates will be located at the Grand Hyatt Hotel San Antonio.

Thursday, May 6	8:00 AM – 10:00 AM
Friday, May 7	1:30 PM – 4:30 PM
Saturday, May 8	8:00 AM – 12:00 PM 1:30 PM to close of business

TDA MEMBERS - GET INVOLVED

The House of Delegates is the legislative and supreme governing body of the TDA. The 2021 House of Delegates is composed of 138 voting members, which includes duly elected and installed delegates from each of the 26 components of the Texas Dental Association and the 15 voting members of the Board of Directors. The Speaker of the House of Delegates is the presiding officer and is without vote. The TDA Secretary-Treasurer is also a nonvoting officer of the House of Delegates and serves as the secretary of the House. Finally, there are 4 student delegates, each elected and installed by their respective dental school; student delegates have full privilege and access to the floor of the House of Delegates, but are without the right to vote and may not introduce resolutions.

HOUSE MATERIALS

Delegates and alternates will receive their House book in a searchable PDF format. Reference Committee reports will be e-mailed in PDF format to all participants and these reports can be downloaded from any location with internet access.

For more information, contact TDA Governance Manager Mr. Terry Cornwell at 512-443-3675, Ext. 146 or tcornwell@tda.org.

ADA/TDA LEADERSHIP CANDIDATES FORUM

Friday, May 7 10:30 AM – 12:00 PM

In the event there are no contested TDA statewide elections and no participation by candidates for ADA elected offices, the candidates forum will not be held. Additional information to be announced in the on-site program.

CAUCUS MEETINGS

Get involved by attending divisional caucus meetings and selecting your representatives on the state and national levels. ADA delegates and alternates from your division and the divisional directors of the TDA Board of Directors are nominated in this forum. The meetings will be held on Friday, May 7, at 5:30 PM. Onsite and virtual access to be announced at a later date. Additional information to be announced in the on-site program.

REFERENCE COMMITTEES

Reference committee hearings offer an opportunity for any member to participate in the TDA policy-making process. All members are encouraged to attend the hearings scheduled on Thursday, May 6. All 2020 – 2021 resolutions will be discussed before presentation to the 2021 TDA House of Delegates for policy-making decisions. Onsite and virtual access to be announced at a later date. Additional information to be announced in the on-site program.

Starting times are:

- Reference Committee A: 10:00 AM, Administration, Budget, Building, House of Delegates, Membership Processing
- Reference Committee B: 11:30 AM, President's Address, Miscellaneous Matters, Component Societies, Subsidiaries, Strategic Planning, Annual Session
- Reference Committee C: 1:00 PM, Dental Education, Dental Economics, Health and Dental Care Programs
- Reference Committee D: 2:00 PM, Legislative, Legal and Governmental Affairs
- Reference Committee E: 3:30 PM, Constitution, Bylaws, Ethics & Peer Review

* Times subject to change, please visit www.tdameeting.com for the latest information.

ATDA & TDAA PROGRAMS

The Alliance of the Texas Dental Association

89th ANNUAL SESSION | May 6-8, 2021 | GRAND HYATT SAN ANTONIO



THURSDAY, MAY 6

1:00 PM – 5:00 PM ATDA Committee Meetings, Grand Hyatt, Location TBD

FRIDAY, MAY 7

7:30 – 9:30 AM Executive Board Breakfast Buffet Meeting, Grand Hyatt, Location TBD

9:00 AM – 1:00 PM Registration, Grand Hyatt, Location TBD

9:00 AM – 5:00 PM Visit the ATDA table in the Atrium just outside of the Exhibit Hall in the Convention Center

9:45 – 11:45 AM General Meeting 1st Session, Grand Hyatt, Location TBD

1:45 – 3:30 PM General Meeting 2nd Session Installation of ATDA Officers, Grand Hyatt, Location TBD

3:30 – 4:30 PM Executive Board Orientation, Grand Hyatt, Location TBD

SATURDAY, MAY 8

8:00 AM President's Address to the TDA House of Delegates, Grand Hyatt, Location TBD

9:00 AM – 5:00 PM Visit the ATDA table in the Atrium just outside of the Exhibit Hall in the Convention Center

Texas Dental Assistants Association - 2021 Program

All Meeting to be held at the Marriott Riverwalk Hotel San Antonio, Texas.

All meetings to be held in 1 large ballroom (Alamo A, B or C) or a combination of the ballrooms.



FRIDAY, MAY 7

8:00 AM - 10:00 AM Budget and Finance Committee Meeting

10:00 AM - 12:00 PM TDAA Pre Convention Board Meeting

12:00 PM - 1:00 PM Lunch on your own

2:00 PM - 5:00 PM TDAA 1st House of Delegates

SATURDAY, MAY 8

9:00 AM 11:30 AM TDAA 2nd House of Delegates

1:30 - 4:00 PM TDAA Post Convention Board Meeting

• 2021 TDA MEETING •

TDA MEETING HOTELS

2021 TDA Meeting

Support TDA by booking your room within the annual session hotel room block. TDA has secured special rates at these official hotels.

For the best savings, make your hotel reservations through the TDA via www.tdameeting.com. Hotel preference is subject to availability.

RESERVE YOUR ROOM ONLINE:

- Grand Hyatt: [RESERVE](#) | [FACT SHEET](#)
- Hilton Palacio del Rio: [RESERVE](#) | [FACT SHEET](#)
- Marriott Riverwalk: [RESERVE](#) | [FACT SHEET](#)



HOTELS	Single/ Double Rate	Triple Rate	Quad Rate	Extras
<u>Grand Hyatt San Antonio</u> 600 E Market St HEADQUARTERS HOTEL	\$215	\$240	\$265	Complimentary in-room Wi-Fi for World of Hyatt Members.
<u>Hilton Palacio del Rio</u> 200 S Alamo St	\$199	\$219	\$219	Complimentary in-room Wi-Fi for gold and diamond Hilton Honors Members.
<u>Marriott Riverwalk</u> 889 E. Market St	\$222	\$237	\$257	Complimentary in-room Wi-Fi for Marriott Reward Members.

All rates are per room and are subject to 18.21% occupancy tax (16.96% Hotel Room Tax + 1.25% SA TPID Fee; subject to change). * Room Rates valid until block cut-off, April 13, 2021.