

Agenda



VHA Gulf States Lean Six Sigma Summit

Date: Thursday, June 6, 2013
Time: 9:30 am – 3:00 pm
Location: The Burden Conference Center
4560 Essen Lane, Baton Rouge, LA 70809

9:30 – 9:40 am	Welcome & Introductions	Jayne Willingham, MN, RN, CPHQ Vice President of Clinical Improvement VHA Gulf States
9:40 – 11:00 am	Introduction to Lean Six Sigma <i>Learn how Lean can be used to improve quality and operational performance while reducing costs in your organization.</i>	Jennifer Strahan, MS Director of Lean Six Sigma VHA Georgia
11:00 – 11:30 am	Using Lean Six Sigma to Re-design the Discharge/Medication Reconciliation Process	Dianne Mott, MDA, Ed.D. Director of Organizational Excellence St. Dominic-Jackson Memorial Hospital
11:30 am – 12:00 pm	Everything in Its Place: Using Lean Six Sigma to Decrease Supply Waste on a Med-Surg Unit	Cecile Broussard, MSN, RN Performance Improvement/Medical Staff Manager Our Lady of Lourdes RMC Lani Smith, Ph.D., RN Director of Clinical Research Our Lady of Lourdes RMC
12:00 – 12:45 pm	Lunch	
12:45 – 2:15 pm	Cultural Complacency: An Organizational Poison <i>Cultural complacency creates a toxic stench that systems often fail to both diagnose and treat before it has taken over a significant part of the organizational body. This interactive session will present the critical components needed to remedy a complacent culture and promote a positive, lasting impact. Additionally, participants will learn practical tools to overpower complacency within their own Lean Six Sigma projects and daily work.</i>	Jennifer Strahan, MS Director of Lean Six Sigma VHA Georgia
2:15 pm	Member Sharing	All
3:00 pm	Adjourn	