

End of Life Care Commissioning

*Commissioning for High Quality
End of Life Care Outcomes*

10% card payments
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discount**

Thursday 13 October 2016 Hallam Conference Centre, London



Chair and Speakers include:

Claire Henry

Chief Executive

Dying Matters Coalition and
National Council for Palliative Care

Dr Peter Nightingale

Macmillan GP Advisor in End of Life Care

Supporting Organisations

THE
NATIONAL
COUNCIL FOR
PALLIATIVE
CARE



COMPASSION
IN DYING.
SUPPORTING YOUR CHOICES



WOKING & SAM BEARE
HOSPICES



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"The importance of good end of life care cannot be overestimated"
Care Quality Commission May 2016

This conference, chaired by Claire Henry, Chief Executive of the Dying Matters Coalition and National Council for Palliative Care, focuses on effective commissioning for high quality end of life care. Through national updates, extended sessions and case studies the conference will provide a practical guide to outcomes based commissioning in end of life care.

"Health and social care commissioners have an essential role to play in ensuring that people who are approaching the end of their life receive high quality treatment, and care that supports them to live as well as possible until they die, and that when they die they are able to do so with their dignity maintained. Patients, carers and their families give us valuable insights into the services being commissioned locally. It is important that their voice is heard, and wherever possible, they are encouraged to actively engage with any planned changes so we can ensure that the changes we are planning will add value to the patient, and ensure they are at the centre of all we do. Any commissioning plans must encompass good bereavement and pre-bereavement care, including care for children and young people. Good commissioning, as shown opposite, places the individual at the heart of this process with services designed in consultation and in collaboration with people who use them, families and carers. Throughout this toolkit we refer to people, their families, carers, other loved ones and communities to include people approaching the end of their life, those who are important to them and the wider community they live in. Commissioning high quality end of life care presents particular challenges because of the need to coordinate and integrate the care commissioned and provided across health and social care settings. It also offers commissioners the opportunity to ensure services achieve desired outcomes, including avoiding unwanted admissions to acute care in the last year of life, meeting peoples' choices and improving the consistency and quality of care."

Commissioning person centred end of life care, NHS England April 2016

10.00 Chairman's welcome and introduction: Commissioning for High Quality End of Life Care

Claire Henry *Chief Executive Dying Matters Coalition & The National Council for Palliative Care*

10.20 EXTENDED SESSION: Commissioning for Outcomes

Dr Peter Nightingale

Macmillan GP Advisor in End of Life Care

- priorities for commissioning in end of life care
- principles and priorities for end of life care commissioning: understanding which improvements will have the greatest impact
- working with GP Commissioners to commission for outcomes
- learning from current good practice in commissioning for end of life care and recommendations for best practice

11.20 Question & answers followed by tea

11.50 Commissioning person centred end of life care: The updated NHS England Toolkit

Representative

NHS England (Invited)

- the April 2016 updated NHS England toolkit for commissioning end of life care
- commissioning specialist palliative care
- commissioning stages and practicalities
- working towards person centred outcomes measures

12.20 Involving patients and carers in the end of life commissioning process

Barbara Pointon MBE

Ambassador

The Alzheimer's Society

- involving patients and carers in the commissioning process
- ensuring involvement in care-planning and decision-making, whatever the care setting, as a true partner in care
- commissioning practical and emotional support for carers
- when the caring stops: learning from end of life care in dementia

12.50 Question & answers followed by lunch & exhibition

14.00 Commissioning for High Quality End of Life Care: Case Studies

14.00 Commissioning 24/7 end of life care

Professor Sam Ahmedzai

Chair Guideline Development Group for the Clinical Guideline on Care of the Dying Adult, NICE, Professor of Palliative Medicine at the Department of Oncology School of Medicine and Biomedical Science, The University of Sheffield & End of Life Care Audit Lead, Royal College of Physicians

- learning from the end of life care RCP audit
- commissioning 24/7 end of life care
- examples of excellence in commissioning practice

14.30 Commissioning to meet the end of life care needs of older people and people with dementia

Jayne Cooper

Director of Nursing

Woking & Sam Beare Hospices, CoSI's lead partner

- supporting professionals to identify people earlier so that there is a proactive and planned approach to care
- meeting the end of life care needs of older people and people with dementia
- commissioning the Coordinated, Safe, Integrated (CoSI) team to improve care in the last six to eight weeks of life for people with chronic progressive illness

15.00 Commissioning for equality in end of life care

Speaker to be announced

- commissioning to address inequalities in end of life care
- how do we tackle variation across providers?
- Case study: the Manchester Pathway (MPath) service to reduce A&E attendances for homeless people and reduce re-admissions including 'hospital in-reach'
- involving users and carers in commissioning decisions

15.30 Question & answers followed by tea

16.00 Commissioning for long term conditions end of life care

Dr Dee Traue

Consultant in Palliative Medicine

East and North Hertfordshire NHS Trust

- commissioning high quality end of life care for people with long term conditions
- ensuring needs assessments and linking with advance care planning for all identified as being in their last year of life
- ensuring care plans for all patients with long term conditions: the role of end of life care in the care plan

16.30 Developing meaningful metrics for end of life care commissioning

Speaker to be announced

- meaningful metrics for end of life care commissioning
- monitoring adherence to the new national clinical guideline at a local and national level
- measuring and monitoring end of life care outcomes and experience

17.00 Question & answers followed by close

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Conference Registration

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Surname

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Organisation

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The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue

Hallam Conference Centre, 44 Hallam Street, London W1W 6JJ. A map of the venue will be sent with confirmation of your booking.

Date Thursday 13th October 2016

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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