

Wednesday 4th July 2018 | Birmingham City Football Ground, Birmingham

Using Ambulatory Care to Expand Chemotherapy Service Delivery

Practicalities of improving patient access to your service:
extending into the community and closer to home

Identify how to make your chemotherapy service more accessible to patients, attractive to nurses and as close to home as possible. Take one day out to find out how chemotherapy services from across the country are developing their delivery in the community. Take away practical approaches to:

- **Transform your chemotherapy service delivery:** strategic advice on mapping the variation in provision and expanding chemotherapy into the community
- **Overcome the hurdles to expanding your service:** tackling staffing, safety and sustainability challenges to deliver chemotherapy in the best location
- **Investigate the different service models:** delivering ambulatory care in the hospital or home, developing community nursing and establishing a chemotherapy unit
- **Provide chemotherapy in the community:** getting your questions answered and putting an action plan into place to deliver care closer to home

Hear from experienced chemotherapy services to compare and contrast your challenges with their solutions and drive forward advances in your chemotherapy service with:

- **Helen Roe**, Consultant Cancer Nurse, **North Cumbria University Hospitals NHS Trust**
- **Bethan Tranter**, Chief Pharmacist, **Velindre Cancer Centre**
- **Jason Pawluk**, Project Manager - Network Cancer Pathways, **The Clatterbridge Cancer Centre NHS Foundation Trust**
- **Diana Comerford**, Ambulatory Care Clinical Lead, **University College London Hospitals NHS Foundation Trust**
- **Elizabeth Walker**, Lead Nurse and Chemotherapy Project Manager, **York Teaching Hospital NHS Foundation Trust**
- **Cheryl Midgley**, Chemotherapy Sister, **York Teaching Hospital NHS Foundation Trust**

Plus: Improving Patient Experience with your MUO/CUP Service

Tuesday 12th June 2018, Bristol

NHS SPECIAL PRICES
£299 each with 2 places
£279 each with 4 places

Using Ambulatory Care to Expand Chemotherapy

Practicalities of improving patient access to your service: extending into the community

9.00 Registration and refreshments

9.30 **Chair's opening remarks**

Helen Roe, Consultant Cancer Nurse, North Cumbria University Hospitals NHS Trust

Transforming chemotherapy service delivery

9.40 **Mapping the different delivery models for chemotherapy provision**

- The process behind getting the scanning up and running: examining hospital pharmacy data
- Incidence and prevalence of top 10 disease sights: what does this mean in terms of different types of workload and number of patients?
- Why is it important to look at different delivery models? Implications of horizon scanning

Bethan Tranter, Chief Pharmacist, **Velindre Cancer Centre** (subject to final confirmation)

10.20 **Transforming cancer care: expanding chemotherapy into the community**

- Developing the chemotherapy model to be delivered in the local community
- Affordability of home care: working with a community nursing team model
- Expanding telehealth monitoring: outcomes and opportunities for the nurse-led pilot

Jason Pawluk, Project Manager - Network Cancer Pathways, Integrated Care, **The Clatterbridge Cancer Centre NHS Foundation Trust** will be joined by colleagues from Chemotherapy Services

11.00 Networking break

Practicalities of expanding your service

11.30 **Hope for Tomorrow: having an MCU as a part of your oncology service**

Megan Broadley, Partnership Manager, **Hope for Tomorrow**

11.40 **Improving patient experience in oncology treatment**

Ann Cole, Evolving Health Manager, **Baxter Healthcare**

11.50 **Group discussion: Retaining and training staff: how to build a team of good chemotherapy nurses**

- Becoming an attractive employer: importance of nurse led and outreach roles
- Retaining the talent you have: making the most of the available skills
- Providing training for new chemotherapy nurses: enabling a career in chemotherapy

12.20 **Panel session: Safety and sustainability of care closer to home: identifying the best place to deliver the service**

- Moving chemotherapy services closer to home: what can be delivered locally vs centrally?
- When the home setting works: nurse skills and training, toxicity regime and minimum volumes
- Interpreting the national guidelines on care closer to home: getting the right boundary line in place

Jason Pawluk, Project Manager - Network Cancer Pathways, **Clatterbridge Cancer Centre NHS Foundation Trust** will be joined by speakers from the day

12.50 Networking lunch

Different service models investigated

2.00 **Delivering chemotherapy through ambulatory care: achieving service progression**

- Expanding and delivering different regimes through an ambulatory pathway
- Insight into patient surveys: improving patient experience from ward to home to hotel
- Overcoming resource limitations: dealing with growing demand

Diana Comerford, Ambulatory Care Clinical Lead, **University College London Hospitals NHS Foundation Trust**

2.40 **Group discussion: Barriers and opportunities to delivering ambulatory care**

With only 10 chemotherapy ambulatory services currently operating in the UK, this is a great opportunity for attendees to share their concerns, benchmark where they are vs where they want to be and benefit from the ambulatory care knowledge and experience of UCL's ambulatory service.

Diana Comerford, Ambulatory Care Clinical Lead, **University College London Hospitals NHS Foundation Trust**

Therapy Service Delivery

unity and closer to home



3.00 Networking break

3.20 Extending your service: establishing a chemotherapy mobile unit

- Insight into the staffing and resources required: steps taken to set up the mobile service
- Attractiveness of working in a mobile unit: capitalising on support and publicity
- Delivery in practice: patient and staff experience – outcomes and improvements shared

Elizabeth Walker, Lead Nurse and Chemotherapy Project Manager and **Cheryl Midgley**, Chemotherapy Sister, **York Teaching Hospital NHS Foundation Trust**

Viable approaches to providing chemotherapy in the community

4.00 Group work: Putting an action plan into place to deliver care closer to home

- What obstacles exist in your organisation for delivering treatment closer to home?
- What solutions do you have to take the next steps in moving your care from the hospital?
- Who are your local champions to help the initiative? Identifying your next steps

Helen Roe, Consultant Cancer Nurse, **North Cumbria University Hospitals NHS Trust**

4.30 Close of conference

Please visit www.sbk-healthcare.co.uk for the latest programme updates

Sponsorship, Exhibition and Branding Pre, On the Day and Post Event

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If you join us in 2018, you will be able to talk directly to this audience from NHS Chemotherapy services build familiarity and take away leads. Only at this event will you achieve quality exposure, long term recognition and the opportunity to demonstrate your expertise. For further details email sanjay.singh@sbk-healthcare.co.uk or telephone **Sanjay Singh** on 01732 89 77 88.

"An excellent event providing a valuable insight into chemotherapy services".

Chemotherapy Service Development 2017

How are other services providing chemotherapy and what approaches are viable?

Confront your capacity challenges with this forward-looking conference that will bring case study examples of delivering chemotherapy in an ambulatory setting, in the community, closer to home, in a mobile unit and even in the home. By tackling recruitment, finance, safety and sustainability, this practical conference will help you map your provision, identify how to improve your capacity and drive forward viable approaches to meet patient needs and expand your chemotherapy service.

About Hope for Tomorrow

Hope for Tomorrow develops, builds, provides and maintains Mobile Cancer Care Units to support patients who are going through Chemotherapy, enabling NHS services to alleviate the stresses and strains of travelling for appointments, along with reducing hospital waiting times. For further information please visit <https://www.hopefortomorrow.org.uk/>

Plus:

Improving Patient Experience with your MUO/CUP Service

Tuesday 12th June 2018, Bristol

Achieving earlier diagnosis, delivering continuity of care and improving access to treatment: practical improvements that will make a difference.

- Challenges of diagnosis
- Case assessment group discussion
- Update on the current clinical trials
- Understanding patient and carer experience
- Improving certainty and continuity

For further information, visit www.sbk-healthcare.co.uk

NHS SPECIAL PRICES

£299 each with 2 places

£279 each with 4 places

SBK Healthcare are pleased to offer you a special package for NHS or public sector attendees, where you can have two places for the discounted price of £299 + VAT, or if you book four or more places then the price reduces again to £279 + VAT. That is a saving of up to £120 on each place!

CPD Available: A certificate of **Continuing Professional Development** will be given to each participant who completes the conference, as a record of your training and development

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5 Ways to Book your Place:

1. Telephone **01732 89 77 88**
2. Online at **www.sbk-healthcare.co.uk**
3. Email **bookings@sbk-healthcare.co.uk**
4. Complete the registration form and fax to **01732 44 80 47**
5. Post the completed form to **SBK: Healthcare,
10 Churchill Square, Kings Hill, West Malling, ME19 4YU**

For multiple bookings please photocopy this form

Event Code: 1851ON

Attendee: ☐ Chemotherapy Service Delivery ☐ CUP/MUO Service

Title	Name
Job Title	
Department	
Organisation	
Booking Contact	
Telephone	
Mobile	
Email	
Address	
Postcode	

Price per Delegate

- ☐ NHS or Public Sector for one place £399 + VAT
☐ NHS or Public Sector for two or three places (each) £299 + VAT
☐ NHS or Public Sector for four places (each) £279 + VAT
☐ Commercial organisations for one place £699 + VAT
☐ Commercial organisations for two or three places (each) £599 + VAT
☐ Commercial organisations for four or more places (each) £579 + VAT

Plus VAT @ 20% Total Price including VAT

☐ Bed & Breakfast Accommodation for Tuesday 3rd July £92 + VAT

☐ Please send me documentation only at £89 per set

☐ Yes, I agree to all the terms and conditions of booking (signature here)

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Name

Venue: Birmingham City Football Ground, St Andrew's Stadium, Birmingham, B9 4RL.

Tel: 0844 557 1483.

Email: conferences@bcfc.com

Travel: St Andrew's Stadium is a short taxi journey from Birmingham New Street Station (approx. £6). Alternatively there is free parking on site. For full details visit www.bcfc.com

Accommodation: Holiday Inn, Birmingham City Centre, Smallbrook Queensway, Birmingham B5 4EW. Tel: 0121 6346200. Bed and breakfast is available at the specially discounted price of £92 plus VAT subject to availability. Simply tick the dates that you wish to book under fees and payment details. In order to guarantee your reservation, credit card details must be provided. We regret that bookings for accommodation cannot be accepted without full credit card details. Your credit card will be charged in the event of the invoice not being settled one month following the event. **Lower rates may be found by booking directly with an on-line accommodation website.**

Special Needs: If you have any special needs or any particular dietary requirements, we are happy to help where possible. Please contact us with details. Vegetarians will be catered for.

Certificate of Attendance: A certificate for Continuing Professional Development will be given to each participant who completes the course, as a record of your continuing professional training and development.

Fee: Registration fees are payable in advance. The fee includes documentation, refreshments and lunch, it does not include travel costs or accommodation. If your fee has not been received prior to the event, delegates without proof of payment will be asked for a credit card guarantee on the day.

Cancellation and Substitutions: A refund of fees will be made only for cancellations received in writing 28 days prior to the event (less £90 administration charge). No refunds will be accepted after this date. Substitution of one conference attendee for another will be accepted at any time – please send us an email informing us of the change.

Data Protection: Your details will be held on our database to enable us to process your order and so that you can be kept up to date with relevant details of future events. Sometimes they may be made available to external organisations for marketing purposes. If you do not wish to receive such information please write to: Database Manager, SBK (UK) Ltd, 10 Churchill Square, Kings Hill, West Malling, ME19 4YU

Are you Registered? You will always receive an acknowledgment of your booking. If you do not receive anything, please call us on 01732 89 77 88.

All best endeavours will be made to present the programme as printed. However, SBK: Healthcare reserves the right to alter the programme, speakers, date or venue.