

A Practical Guide Safeguarding Vulnerable adults
through improving process, policy and practice in

Safeguarding Concerns & Alerts

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Wednesday 27 January 2016 Hallam Conference Centre, London

Topics Include:

- Redefining safeguarding: what should be reported as a safeguarding concern?
- Safeguarding Alerts: Implementing the new NHS England policy
- EXTENDED INTERACTIVE SESSION: Safeguarding Alerts, Investigation, Report Writing and the Law
- Evidence informed practice in managing concerns about adults at risk
- Training and educating frontline staff in effective safeguarding practice and empowering frontline staff to issue safeguarding concerns
- Safeguarding Alerts: Escalating safeguarding concerns and complaints in health services
- Extended session: Working in partnership with the police on serious safeguarding concerns and criminal offences
- Investigation and learning from safeguarding concerns to improve practice



Chair and Speakers include:

Pete Morgan

Chair of the Board of Trustees
PASAUK

Claire Crawley

Senior Policy Manager, Adult Safeguarding
Department of Health

Helen Hipkiss

Deputy Director Nursing & Quality
NHS England

Supporting Organisations



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Chaired by **Pete Morgan Chair of the Board of Trustees PASAUK**
this conference will provide a practical guide to safeguarding
vulnerable adults through improving process, policy and
practice in safeguarding concerns and alerts in line with the NHS
England 2015 Guidance and the Care Act 2014.

Through national and legal updates, and practical case study
sessions the conference will look at what should reported a
safeguarding concern, training and educating frontline staff in
raising concerns, when to involve the police, how to escalate
concerns, and learning from concerns.

“The purpose of the safeguarding alerts process is to ensure
that the health system is able to raise concerns about
individuals / families and act on information received from the
health system or other agencies, (e.g. police or social care), in
identifying those children or adults about whom there is an
identified risk and take appropriate safeguarding action... The
types of a safeguarding alert are potentially numerous and not
necessarily easy to categorise. For the purposes of this policy a
safeguarding alert is defined as information which indicates a
risk to an individual or group.” NHS England June 2015

“Safeguarding is challenging and I do not underestimate the
daily issues that our practitioners, leaders and managers face
in establishing and maintaining environments that keep people
safe.” Jane Cummings, Chief Nursing Officer July 2015

Follow the conference on Twitter #safeguardingalerts

10.00 Chairman's introduction

Pete Morgan *Chair of the Board of Trustees PASAUK*

10.10 Redefining safeguarding: what should be reported as a safeguarding concern?

Claire Crawley
Senior Policy Manager, Adult Safeguarding
Department of Health

- back to basics: what should and shouldn't be reported under Safeguarding concerns?
- implications of the Care Act
- moving forward

10.40 Safeguarding Alerts: Implementing the new NHS England policy

Helen Hipkiss
Deputy Director Nursing and Quality
NHS England

- safeguarding people when they are vulnerable
- implementing the NHS England guidance on Safeguarding Alerts for adults
- the role of the National Safeguarding Steering Group in monitoring compliance
- how does it feel for service users to be subject to a safeguarding alert?

11.10 *Questions and answers, followed by coffee and exhibition at 11.20*

11.45 EXTENDED INTERACTIVE SESSION: Safeguarding Alerts, Investigation, Report Writing and the Law

Simon Robinson
Barrister
Five Paper Chambers

- safeguarding vulnerable adults and the law
- decision making and documentation in safeguarding
- legal issues around issuing safeguarding alerts/concerns
- issues around police involvement and disclosure
- practical tips for frontline staff

12.45 *Questions and answers, followed by lunch and exhibition 12.55*

13.45 Evidence informed practice in managing concerns about adults at risk

Shirley Williams
Independent Chair
Warrington Safeguarding Adults Board
complaint's investigator and author of reviews of serious cases.

- What are case reviews and complaints telling us about how agencies receive, perceive, and process concerns about adults at risk in ways that can contribute to poor outcomes for some people?
- What can agencies do to improve the handling of any concerns about an adult potentially at risk?

14.15 Training and educating frontline staff in effective safeguarding practice and empowering frontline staff to issue safeguarding concerns

Speaker to be announced

- training and educating frontline staff: empowering clinicians to issue safeguarding concerns when concerns arise
- ensuring frontline staff understand the process for issuing concerns
- how to we enable staff to understand the appropriate course of action
- analysing the alerts we have seen
- managing the decision as to whether safeguarding procedures should be invoked
- assessing the concern: who will benefit?
- managing and learning from concerns that do not proceed to safeguarding procedures
- communicating the decision back to the referrer

14.45 Safeguarding Alerts: Escalating safeguarding concerns and complaints in health services

Sean Collins
Adult Safeguarding Lead
North Bristol NHS Trust

- escalating and acting on safeguarding complaints, concerns and incidents
- implementing safeguarding alerts in hospitals
- recognising patterns of abuse: learning from Winterbourne
- should patient safety issues such as pressure ulcers and falls be seen as red flags for a safeguarding concern?
- working in partnership to minimise risk

15.15 *Questions & Answers, followed by Tea & Exhibition at 15.25*

15.45 Extended session: Working in partnership with the police on serious safeguarding concerns and criminal offences

Deborah Barnett
T-ASC (Training, advice, solutions & consultancy)
With DI Eric Malkin
Former Detective Inspector
Vulnerability Unit

- thresholds, information sharing, risk assessment and how to assess whether a crime has occurred
- criminal offences and adult safeguarding concerns: working in partnership with the police; when to involve the police
- information sharing and information governance: learning from MARACS
- preventative approaches and managing incidents as they occur

16.30 Investigation and learning from safeguarding concerns to improve practice

Speaker to be announced

- from concern to enquiry: a step by step guide
- types of safeguarding enquiry under the Care Act
- are we learning and improving as a result of safeguarding concerns and enquiries?
- working in partnership and sharing the learning: our experience: ADASS Update

17.00

Questions followed by Close at 17.10

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Conference Registration

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☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue

Hallam Conference Centre, 44 Hallam Street, London W1W 6JJ. A map of the venue will be sent with confirmation of your booking.

Date

Wednesday 27 January 2016

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
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The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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