



IPI
Academy



Presented by
Management Forum

Effective Deviation Management Systems in Pharma

20 March 2026
+ 25 September 2026

Master pharmaceutical deviation management in just 1 hour. Learn root cause analysis, CAPA processes, and compliance requirements to ensure product quality and safety.



Format:
Live online



CPD:
1 hours for your records



Certificate of
completion

Course overview

Managing deviations effectively is a key component of a robust quality management system and supports the continuous improvement of pharmaceutical processes and product performance.

Occurring at any stage of a pharmaceutical product's lifecycle - development, manufacturing, or supply operations - deviations must be properly documented, investigated, and analysed to identify root causes and prevent recurrence. Failure to manage deviations adequately can pose risks to quality, compliance, safety, and the efficacy of pharmaceutical products intended to save lives.

This course will explore the crucial steps involved in the overall management of deviations in the pharmaceutical industry.

Benefits of attending

- **Know** the fundamentals of deviations management
- **Understand** the steps and tools involved in root cause analysis and Corrective and Preventive Action (CAPA)
- **Learn** about the different components of a good deviation report
- **Be aware of** the risks involved in the inadequate deviation management

Who should attend

This course is ideal for professionals in the following industries:

- Pharma
- Biotech
- Medical Devices
- Life Sciences (particularly those involved in handling deviations)

Additionally, this course is well-suited for professionals in pharma and related industries who want to understand the fundamentals of deviation management and its impact on both products and business. It is also beneficial for anyone interested in staying updated on the latest regulations and industry trends affecting pharmaceutical deviation management.

Programme

Introduction to deviations

- Basics and examples
- Industry best practices

Deviation management system

- Steps and tools in the deviation investigation
- Corrective and Preventive Action (CAPA) process

Industry regulations and trends

- Health authority requirements
- Compliance risks and challenges

Presenter



Gurpal Singh

Dr. Gurpal Singh is an experienced Pharmaceutical Quality Management professional with more than 25 years of experience and a history of success in QA operations management, Quality systems implementation and Continuous improvement. He previously worked in global quality assurance roles within large pharmaceutical companies like MSD and Novartis where he led various quality projects and QA initiatives ensuring compliance with international GxP and regulatory requirements. Gurpal holds a doctorate in Chemistry from Magadh University of India and holds professional certificates in Six Sigma, Quality Auditing and Business Management. He is also a member of International Society of Pharmaceutical Engineering.

Course dates

20 March 2026	Live online 12:00-13:00 UK (London) (UTC+00) <i>Course code 16644</i>	GBP 99 124 EUR 139 174 USD 160 199 Until 13 Feb
25 September 2026	Live online 12:00-13:00 UK (London) (UTC+01) <i>Course code 16754</i>	GBP 99 124 EUR 139 174 USD 160 199 Until 21 Aug

How to book

 **Online:**
ipi.academy/3246

Alternatively contact us to book, or if you have any queries:

 **Email:**
info@ipiacademy.com

 **Phone:**
[+44 \(0\)20 7749 4749](tel:+442077494749)

Discounts

- Booking more than one delegate on any one date qualifies for a **30% discount** on the second and subsequent places.
- Most events qualify for an **early booking discount** prior to 6 weeks before the course date. Be sure to check on our website, where the latest discounts will be shown.

Further information

Fee
The fee includes all meals and refreshments for the duration of the course (for venue-based courses) and a complete set of course materials (provided electronically). If you have any particular requirements, please advise customer services when booking.

Please note
IPI Academy (and our training partners) reserve the right to change the content and timing of the programme, the speakers, the date and venue due to reasons beyond their control. In the unlikely event that the course is cancelled, we will refund the registration fee and disclaim any further liability.

Terms and conditions
The rest of our terms, the event cancellation policy and the terms and conditions are on our website, please visit ipi.academy/content/terms-and-conditions

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Coming to IPI Academy for your in-house training provides an all-inclusive service which gives you access to a wide variety of content, learning platforms and delivery mechanisms as well as your own personal training adviser who will work with you from the initial enquiry through to feedback and follow-up after the programme.

With over 600 trainers, all practitioners and experts across a huge range of fields, we can provide the training you need, where you need it, when you need it, and at a price which suits your budget. Our approach to tailored learning and development consists of designing and delivering the appropriate solution for each client.

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IPI Academy is a training initiative of Falconbury and Management Forum; leading providers of industry training for over 30 years, based in the UK.

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