

Information Governance

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Improving the Sharing, Management
& Confidentiality of Patient Information

Friday 29 January 2016 Hallam Conference Centre, London



Chair and speakers include:

Christopher Fincken

Chair

The UK Council
of Caldicott Guardians

Dawn Monaghan

*Group Manager of
Public Services Team*

The Information Commissioners Office

Supporting Organisation



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"Nothing matters more to us than our health, and people rightly say we must be able to assure the security of confidential medical information." Jeremy Hunt, Secretary of State for Health, August 2015

This conference provides a practical guide to moving forward with Caldicott2 and the new code of practice in line with the recommendations from the Independent Information Governance Oversight Panel and the Information Governance Alliance in your organisation. The conference will also include an essential legal update, an update on issues facing Caldicott Guardians including the topical issue of information sharing with police, information sharing across organisations, Information Governance and Electronic Records, and a focus on decision making in information governance and complex information sharing arrangements. There will also be an update from the Information Commissioners office on managing information governance and data breaches when things go wrong.

"Good information governance in a health or social care organisation is essential for maintaining the safety and effectiveness of care, efficiency and trust. In a good organisation, information about patients and those seeking care will be shared appropriately among members of the team responsible at every stage of the care pathway. There will be no improper use of confidential personal data; patients and service users will be able to confide in the professionals without fear of unauthorised disclosure. And in a good health and social care system, there will be strict rules to allow data to be used for other purposes such as research and planning better services without breaching confidentiality."

"Unfortunately the cultural change that we called for in relation to information governance has only emerged in parts of the system....Bringing about appropriate sharing of information at every stage of the care pathway required a fundamental change in professional and organisational culture. It was not realistic to expect that this would be achieved within a single year.... in too many organisations across England, the necessary change in culture has not been apparent" Dame Fiona Caldicott, 2 January 2015

"For Caldicott 2 to be truly effective we have to engender and support cultural change, and embed it permanently in our organisations." Christopher Fincken, Chair UK Council of Caldicott Guardians 2014

Follow this event on twitter #NHSInfoGov

10.00 Chairman's introduction

Christopher Fincken *Chair* The UK Council of Caldicott Guardians

10.10 Information Governance: National Update

Prof Martin Severs

Caldicott Guardian & Professional Lead Clinician
Health & Social Care Information Centre

- Caldicott2: an update on implementation
- challenging and reporting on the state of information governance across the health and care system
- an update from the independent information governance oversight panel (IIGOP)
- IG in an increasingly 'linked' health and social care sector
- improving information governance oversight at board level
- the forward view and considerations for new and emerging systems

10.40 To share or not to share: IG decision making

Dr Martin Kuper

Caldicott Guardian & Medical Director
Homerton University Hospital NHS Foundation Trust

With IG Manager

- my experience as a Caldicott Guardian in an NHS Trust
- the process of ethical decision making in practice
- implementing and educating staff about the new code of practice
- effective collaborative working between IG staff and the Caldicott Guardian
- managing and reporting information governance breaches
- case studies and examples of decision making

11.10 *Question and answers, followed by coffee and exhibition at 11.20*

11.50 EXTENDED SESSION: Information Governance in practice What are the issues Caldicott Guardians are facing on a daily basis?

Christopher Fincken

Chair
The UK Council of Caldicott Guardians

- information governance in practice: what are the issues Caldicott Guardians are facing on a daily basis?
- implementing the duty to share information: ethical decision making
- developing your skills as an effective Caldicott Guardian
- ethical and legal issues that have come to the Caldicott Guardian
- our approach to difficult decisions and case studies in practice
- rules on disclosure of personal information to the police
- learning from analysis incidents and queries

12.50 *Questions and answers, followed by lunch and exhibition at 13.00*

14.00 Information Governance & Electronic Patient Information/Records

Speaker to be announced

- ensuring patient access to electronic records
- ensuring there is an audit trail of access that is available for patients
- integrating care & information sharing: learning from the new vanguard sites

14.30 Complex data sharing: Complex data sharing across multiple organisations involving vulnerable people

Dr Penny Hill

Associate Researcher
Mortimore Hill

- recognising complexity: multiplying when, what, why, how, and who with?
- learning from shared experiences: MARACs, MASHs, and multi-agency teams
- coming to an agreement: some essential things to consider
- oversight and operation: doing and reviewing
- keeping it simple at the front line: building confidence and supporting expertise.

15.00 Information Sharing & Disclosure to the police

Speaker to be announced

- thresholds, information sharing, risk assessment and how to assess whether a crime has occurred
- criminal offences and adult safeguarding: working in partnership with the police; when to involve the police
- information sharing and information governance
- preventative approaches and managing incidents as they occur

15.00 *Questions and answers, followed by tea and exhibition at 15.10*

15.40 When things go wrong: managing information governance breaches/untoward incidents and the role of the Information Commissioner

Dawn Monaghan

Group Manager of Public Services Team
The Information Commissioners Office

- learning from case studies of breaches by NHS and Social Care organisations
- reporting, managing and investigating information governance serious untoward incidents
- the role of the Information Commissioner and an update on the data sharing code of practice

16.10 EXTENDED SESSION: Ensuring information flows have a sound legal basis and are compliant with the law

Paula Tighe

Information Governance Director
Wright Hassall LLP

- making sustainable disclosure decisions and sharing information responsibly and legitimately
- changes as a result of the Health and Social Care Act 2012
- legal obligations in the context of data controllers and data processors
- consent and lawful processing
- key issues for practice in light of the review recommendations

16.50 *Questions and answers, followed by close at 17.00*

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Conference Registration

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Please also ensure you complete your full postal address details for our records.

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This form must be signed by the delegate or an authorised person before we can accept the booking

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Conference Documentation

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The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue

Hallam Conference Centre, 44 Hallam Street London, W1W 6JJ. A map of the venue will be sent with confirmation of your booking.

Date

Friday 29 January 2016

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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**Group Rates

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Accommodation

On confirmation of your booking you will receive information for booking accommodation should you require it.

Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

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