

A Practical Guide to Recognising & Responding  
to the Deteriorating Patient

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# Deteriorating Patient Summit

*Improving the reliability of patient observations &  
ensuring quality of care to reduce failure to rescue of  
acutely ill patients on the wards*

Monday 25th March 2019 De Vere W1 Conference Centre, London



## Speakers Include:

### Dr Matt Inada-Kim

National Clinical Advisor Deterioration NHS Improvement

National Clinical Advisor Sepsis NHS England

Consultant Acute Physician & Sepsis Lead, Hampshire Hospitals NHS Foundation Trust,

Clinical Lead for Deterioration & Sepsis Wessex Patient Safety Collaborative

## Supporting Organisations



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***"Through standardisation of NEWS we can reduce the number of patients whose conditions deteriorate whilst in hospital, and potentially save over 1800 lives a year." NHS England***

***"The deadline for adoption of NEWS2 in acute and ambulance trusts is 31 March 2019. This was mandated in the Patient Safety Alert issued jointly by the us, RCP and NHS England in April 2018." NHS England***

***"Failure to recognise or act on signs that a patient is deteriorating is a key patient safety issue. It can result in missed opportunities to provide the necessary care to give the best possible chance of survival...NHS England's aim is for all acute hospital trusts and ambulance trusts to fully adopt NEWS2 for adult patients by 31 March 2019." NHS England***

***"90% of cardiac arrests are preceded by a deterioration in vital signs. When a deteriorating patient's worsening condition is not clear to clinical staff, it can lead to serious problems, complications, and death. The National Early Warning Score (NEWS) is the best available system for assessing physiological risk in deteriorating patients[2] and is already in use in 80% of hospitals and nearly all ambulance trusts in England. The single warning score offers a unified language to describe and communicate the physiological risk of sick patients, and can be used by all healthcare professionals in all settings."***

Dr Matt Inada-Kim, National Clinical Advisor, NHS Improvement, 18th December 2018

The Deteriorating Patient Summit focuses on recognising and responding to the deteriorating patient through improving the reliability of patient observations and ensuring quality of care to reduce failure to rescue of acutely ill patients. The conference will include National Developments and Case Studies highlighting the effective implementation of NEWS2 – the New National Early Warning Score.

***"A key component of safety that is a recurrent concern in our reports is the recognition of deteriorating patients and intervention with appropriate treatment before their condition worsens. Hospitals that do this well have very well integrated multidisciplinary teams, often including critical care expertise that supports staff on inpatient wards. Another important tool is the use of an early warning score system. In many hospitals this is not used proactively or effectively, with staff falling back on their own clinical judgement and not recognising or recording change, or not acting appropriately on the early warning scores. Staff in these cases appear to view the early warning score as a burdensome paper exercise, rather than an essential tool to protect patients."*** Care Quality Commission

***"The timely detection and treatment of the deteriorating patient is a complex problem and, despite all the past initiatives, we continue to see significant issues. It appears that the whole system needs to be looked at afresh to address this important patient safety issue"*** NHS Improvement

The conference continues with a practical case study based sessions on identifying patients at risk of deterioration, improving practice in patient observations, responding to the deteriorating patient, and improving the communication of NEWS at the interface of care. There will also be a focus on investigating avoidable deaths where deterioration has not been recognized. Extended sessions will focus on identification of deterioration and improving the response to sepsis

This conference will enable you to:

- Network with colleagues who are working to improve the recognition and management of deteriorating patients
- Learn from outstanding practice in improving care for deteriorating patients
- Reflect on national developments and learning including latest evidence on NEWS2
- Develop your skills in identifying deteriorating patients
- Understand how technology and e-observation systems can improve practice
- Ensure effective implementation of NEWS2
- Understand how you can improve the communication of NEWS at the interface of care
- Develop your skills in the investigations of avoidable deaths where deterioration was not recognized
- Self assess, reflect and expand your skills in the management of sepsis
- Gain CPD accreditation points contributing to professional development and revalidation evidence

## 10.00 Chair's Welcome and Introduction

### Dr Isabel Gonzalez

*Chair The National Outreach Programme, Consultant Critical Care South Tees Hospitals NHS Foundation Trust*  
*Medical Lead North of England Critical Care Network*

## 10.10 Recognising and responding to the Deteriorating Patient

### Dr Matt Inada-Kim

*National Clinical Advisor Deterioration NHS Improvement*  
*National Clinical Advisor Sepsis NHS England*  
*Consultant Acute Physician & Sepsis Lead, Hampshire Hospitals NHS Foundation Trust, Clinical Lead for Deterioration & Sepsis, Wessex Patient Safety Collaborative*

- recognizing and responding to the deteriorating patient: driving improvement
- standardising language and practice within and between healthcare organisations: NEWS2 implementation
- recognising and responding to deterioration due to Sepsis: where are we now?
- working with Patient / Carer Partners to improve outcomes for patients
- paving the way for a potential combined all cause deterioration pathway

## 10.40 EXTENDED SESSION: NEWS2: Latest evidence and improving the effectiveness of NEWS in an NHS Trust

### John Welch

*Consultant Nurse, Critical Care*  
*University College London Hospitals NHS Trust*

- enabling clinical teams to improve the identification of acute deterioration and to effectively treat its causes including sepsis and AKI
- NEWS2: what has changed
- the latest evidence in the use of NEWS: ensuring NEWS is used properly
- improving the effectiveness of NEWS2 in an NHS Trust
- how to measure and improve the quality of the response to deterioration
- our experience of recognising and responding the deteriorating patient: what works?
- ensuring a rapid response to the deteriorating patient: giving frontline staff permission to act
- the UCL Partners Academic Health Science Network on deterioration
- tackling acute deterioration at the front door

11.30 Questions and answers, followed by Tea & Coffee at 11.40

## 12.10 EXTENDED SESSION: Quality improvement methodology to provide a reliable clinical response pathway and review

### Marianne Gillies

*Senior Quality Improvement Lead (Patient Safety)*  
*Improvement Advisor ( IHI Wave 18)*  
*NHS Highland*

- using patient safety methodology to achieve full scale implementation of NEWS2
- detecting the deteriorating patient: training and educating frontline staff
- the role of the medical ward round and intentional rounding in identifying patients at risk of deterioration
- Interactive Discussion

## 12.50 Using clinical e-observation systems to identify the deteriorating patient

### Arron Banks

*Patient Safety Manager*  
*Royal Liverpool and Broadgreen NHS Foundation Trust*

- e-observations and e-sepsis
- supporting staff to improve practice and identify the deteriorating patient
- the impact: a 46% reduction in cardiac arrests

13.15 Questions and answers, followed by lunch at 13.25

## 14.00 Improving the communication of NEWS at the interface of care Learning from a patient safety collaborative

### Dr Alison Tavaré

*Bristol GP and GP Clinical Lead*  
*West of England AHSN*

- a system wide approach to using a single EWS
- standardising a region to NEWS in acute and pre-hospital care
- improving the communication of NEWS at the interface of care
- how using NEWS in pre hospital care improves outcomes
- qualitative and quantitative evaluation of the project

## 14.40 Advanced Nursing Practice and the Deteriorating Patient

### Ollie Phipps

*Acute Care Nurse Consultant*  
*East Kent Hospitals University NHS Foundation Trust*

- training and educating frontline staff in the recognition and management of the deteriorating patient
- advanced nursing practice: developing competence
- our experience

15.10 Questions and answers, followed by tea & Coffee at 15.20

## 15.40 Investigating avoidable deaths where deterioration has not been recognized

### Chris Hancock

*Acute Deterioration (RRAILS) Programme Lead,*  
*1000 Lives Improvement Service, Wales*

- using patient safety methodology to identify patients at risk of deterioration
- detecting the deteriorating patient: training and educating frontline staff
- our approach and the impact on mortality
- the role of the medical ward round and intentional rounding in identifying patients at risk of deterioration

## 16.10 Are interventions aimed at recognising and rescuing deteriorating patients associated with lower incidence and mortality?

### John Welch

*Consultant Nurse, Critical Care*  
*University College London Hospitals NHS Trust*

- avoidable mortality from in-hospital cardiac arrest
- which interventions are associated with the best outcomes?
- lessons for good practice and change

16.40 Questions and answers, followed by close

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## A Practical Guide to Recognising & Responding to the

Conference Registration

# Deteriorating Patient

Monday 25th March 2019, De Vere W1 Conference Centre, London

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Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, ☐  
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The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email [jayne@hc-uk.org.uk](mailto:jayne@hc-uk.org.uk)

#### Venue

De Vere West One Conference Centre, 9-10 Portland Place, London, W1B 1PR. A map of the venue will be sent with confirmation of your booking.

**Date** Monday 25th March 2019

#### Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.  
☐ £300 + VAT (£360.00) for voluntary sector / charities.  
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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