

NATCO 50th Annual Meeting



February 23-26, 2025

Hyatt Regency Hill Country | San Antonio, Texas



NATCO 50th Annual Meeting

Registration Brochure

You don't want to miss out on the 50th NATCO Annual Meeting scheduled for February 23-26, 2025, at the Hyatt Regency Hill Country in San Antonio, Texas. This meeting will bring our donation and transplant professionals together to collaborate and exchange ideas on current issues and challenges facing our community today. Our goal for this meeting is to inspire donation and transplant teams to make a difference as we collaborate and develop improvement processes that will result in more lives saved! Reserve your spot now!

NATCO will provide nursing contact hours and CEPTC credits for the Annual Meeting.

Please visit www.natco1.org for more details on continuing education credits, learning objectives, a full faculty listing, special events and travel.



Collaboration: the exchanging of ideas



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NATCO 50th Annual Meeting Program Chairs



Jennifer Reese, RN, MSN, APRN-CNP, CCTC
NATCO President
Adult Nurse Practitioner
Advanced Heart Failure & Cardiac Transplantation
Cleveland Clinic



Andrew Mullins, MBA, FACHE
NATCO President – Elect
Chief Executive Director
Lifeline of Ohio



Tamra Ward - MSN, APRN, ANP-C, CCTC, CHFN, FHSA
Adult Nurse Practitioner
Advanced Heart Failure & Cardiac Transplantation
Memorial Regional Hospital



Faith Hilterbrand, MA
Director of External Partner Relations
Lifeline Of Ohio



Jamie Rivas
Director of Donor and Family Services
Indiana Donor Network



Melissa Norwood
Manager of Organ Recovery
Mid-South Transplant Foundation



Nico Buan-Lagazo, DNP, RN, AGCNS-BC, NEA-BC
Transplant Nurse Manager
UC Davis Health Transplant Center



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Program Advisors



Joseph Ferreira, MBA, CPTC, CPHQ
*Chief Executive Officer and President
Nevada Donor Network*



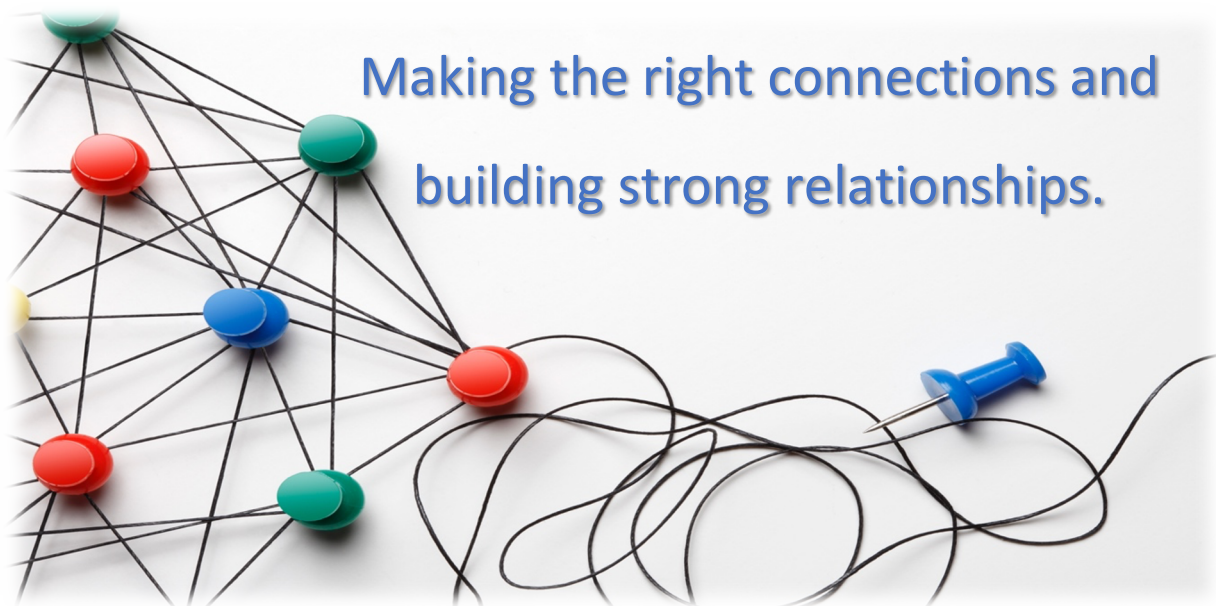
Jennifer Milton, MBA, BSN
*Chief Administrative Officer
UT Health San Antonio*



Elizabeth Shipman
*Senior Director, Organ Services
Nevada Donor Network, Inc.*



Bruce Nicely,
*Vice President, Donation
Optimization
Gift of Life Michigan*



Making the right connections and
building strong relationships.



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NATCO 50th Annual Meeting AGENDA

(Agenda coming soon!)

This year's meeting will start off with two Exchange Sessions focusing on the challenges that the OPO and Transplant Centers face in an ever-changing world of donation and transplant.

- Challenges and concerns facing the OPO
- Challenges and concerns facing the Transplant Center

Day two will include plenary sessions with innovative practices, regulatory updates, and breakout session that include:

- procurement
- hospital engagement
- transplant
- family services
- hospital partners

Day three will focus on the challenges and concerns of our hospital partners and how we can engage in stronger partnerships and best practices that align with both the mission and vision of the hospital and donation community.

- Challenges and concerns facing Hospital Partners

Call for Presentations

Deadline: August 16, 2024

Presentation Submission: [Click Here](#)

Poster Submission: [Click Here](#)

Facing the Future Together



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Track Intent

Procurement

The Procurement Track encompasses donor management best practices, innovative methods to maximize donation, and enlightening case studies. New and experienced procurement coordinators will benefit from attending and networking with colleagues from across the country.

Abdominal Transplant

The Abdominal Track focuses on increasing innovative processes, multi-organ transplants, living donation, staffing concerns, and various other kidney and liver transplant topics. Come learn best practices from programs of all sizes.

Hospital Engagement

This year's Hospital Engagement Track will highlight key practices for engagement! They include Improving relationships with donor hospitals, physician engagement strategies, powerful tools to create a positive donation culture. Please plan on attending the Hospital Engagement Track!

Thoracic Transplant

This year's Thoracic Track focuses on managing challenging issues for both pre and post-transplant patients. Topics include the psychosocial readiness assessment for heart, end stage heart failure and transplant, OCS vs. NPR for DCD donors. Please plan to attend!

Family Services

Make sure to attend the Family Services Track this year! There will be several interesting topics, all focused on communicating effectively with both families and hospital staff including pediatric DCD. Don't miss out on this great learning opportunity!

Transplant Plenary

Don't miss the Transplant Track this year. Topics include strategies for improving transplant programs, innovative staffing models. Join us for this exciting opportunity to learn and network!

Special Interest

The Special Interest Track provides an opportunity to learn about additional topics including cultural and language considerations, physician training programs, volunteer learning. Don't miss out on these great learning opportunities!

Hospital Partners

Don't miss the new Hospital Partners track this year. Topics include hospital best practices and clinical strategies for improving and supporting the donation process within your hospital. Working together can make a difference. Join us for this exciting opportunity to learn and network with other hospital professionals!



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NATCO Pre-Conference

Sunday, February 23, 2025

NATCO has added two new tracks to the pre-conference this year. Referral Optimization and Family Aftercare. We anticipate seats to fill up fast, so secure your seat today!

Hospital Engagement:

Hospital Engagement staff maintain a close, collaborative relationship with hospitals to help define, shape, and guide their roles in the donation process while developing consistency in the mission.

Family Services:

Family Services requires effective communication and family care skills to support families and partner with hospital staff to preserve the donation opportunity.

NEW Aftercare Support:

Donor families are important to the donation process. Aftercare is usually an 18-month program that includes honoring loved ones, providing comfort care, grief support/resources, and connecting families with recipients. Join us to identify best practices in all these areas and community education ideas.

NEW Referral Optimization:

This track is designed to bring together those working in roles including referral optimization, administrator on call, and call center leadership to engage in an All Teach All Learn discussion on driving referral management and response to improve authorization rates and overall organ/tissue conversation.

AGENDA
(Agenda coming soon!)

Pre-conference fee: \$425 member or \$525 non-member

[Register Here](#)



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Travel Information

Hotel Accommodations

Reservation Deadline – January 24, 2025

Hyatt Regency Hill Country Resort

9800 Hyatt Resort Dr.

San Antonio, Texas 78251

TEL: (210) 647-1234

[Hotel Website](#)

Room rate: \$319.00 plus tax (*This fee includes room rate and resort fee*)

Please use this website for hotel reservations:

[Click Here](#)

Please do not book a hotel room before you register for the meeting. For visitor information please visit:

www.visitsanantonio.com

The Weather and What to Pack

The winter temperatures range from lows in the 50s to highs in the 60s. **Pack a jacket or sweater for the evenings and for the sessions.**

If you are attending educational sessions, the attire is business casual with a “jeans day” on Wednesday – wear your company gear and jeans.

Ground Transportation

The Hyatt Regency Hill Country Resort at San Antonio is twenty miles (20 minutes) from the San Antonio International Airport. The following ground transportation options are available:

Shuttle/Sedan/Uber/Taxi: The following link will provide access to all ground transportation including rental cars. [CLICK HERE](#)

Average taxi fare: \$43 One-way (From Airport to Hyatt Regency Hill Country Resort))



San Antonio Texas Hill Country Resort and Spa

A memorable experience that feels a world away, but is conveniently [located next to SeaWorld](#) (1.5 miles) and 20 minutes to the downtown Riverwalk. A secluded resort with exceptional amenities, comfortable charm, and a rich history of authentic Texas hospitality.



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50th Anniversary Celebration

February 24, 2025

6:30pm – 9:30pm

**Join us for the NATCO 50th
Anniversary Celebration!**

Put on your boots and cowboy hat for a fun western celebration with line dancing, horseshoes, cornhole, armadillo races, mechanical bull rides and FIREWORK SHOW!

No charge for registered attendees

Non-registered Guest: \$100.00 each





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REGISTRATION DEADLINE: February 7, 2025

(Online Registration Only)

To register please access the NATCO Annual Meeting Registration page.

[Click Here](#)

NATCO accepts MasterCard, Visa, American Express and Discover.

To pay by check or as a group, please contact Kelsey Krohn at 703-483-9820

Schedule of Fees

☐ Full Meeting Fees

	Received Before January 10	Received After January 10
Member	☐ \$945	☐ \$1,145
Non-Member	☐ \$1,195	☐ \$1,395

Full meeting fees include the educational sessions, activities, and social events. All activities and social events include refreshment breaks, continental breakfasts, Exhibit Hall Luncheon, Welcome Reception.

☐ Single-Day Meeting Fees

Fees include scheduled breakfasts, refreshment breaks, lunches, and Welcome Reception (if applicable).

Member	☐ \$425	☐ \$475
Non-Member	☐ \$525	☐ \$575

Please indicate single day(s) attending:

- ☐ Monday, February 24th ☐ Wednesday, February 26th
☐ Tuesday, February 25th

Total Single-Day Fees: \$_____

☐ NATCO Pre-conference

Fees include scheduled breakfast, refreshment breaks, lunch, and Welcome Reception.

Member	☐ \$425	☐ \$475
Non-Member	☐ \$525	☐ \$575

NOTE: Each attendee must be registered individually under their own online account. All fees must be paid in U.S. dollars, with checks drawn in U.S. funds on a U.S. bank.

To pay by check or as a group, please contact Kelsey Krohn at 703-483-9820

CANCELLATION POLICY: A refund of the registration fee, less a \$50 processing fee, will be made if written cancellation (and request for reimbursement) is received by February 7, 2025. Substitutions are permitted but must be submitted in writing. You may submit a written cancellation or request for reimbursement substitution via email to info@natco1.org. Please include refund request and the reason for the cancellation. **No refunds after February 10, 2025.**

Contact the NATCO Executive Office for more information.

703-483-9820 or info@natco1.org

Special Event Tickets (Purchase tickets during registration)

Welcome Reception - GUEST only

\$70.00 each

Tickets are to be purchased for companions of attendees only.

Special Event – 50th Celebration!

RSVP early through online registration!

GUEST Fee: **\$100.00 each**

Track Information:

To help NATCO plan meeting space for the most optimal learning environment, please indicate during online registration which track you will mainly attend.

The UNOS Collaboration Event: (See page 12 for details)

This is a wonderful opportunity to partner with UNOS staff to solve those data and educational gaps that weigh down your transplant hospital or OPO on a daily basis. Please select this option during the conference registration process if you plan to participate.



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*On behalf of Andrew Mullins, 2025 NATCO President
and the entire Planning Committee.*

We hope to see you in San Antonio!