

A Practical Guide to developing your skills as an

EFFECTIVE CLINICAL DIRECTOR

10% card payments discount*
15% Group booking discount**

For Clinical Directors, Aspiring Clinical Directors,
and Medical Directors Responsible for their Development

Friday 7 December 2018 De Vere W1 Conference Centre, London



Topics Include:

- What makes an excellent Clinical Director? Qualities, skills, roles and responsibilities
- Tips and advice for aspiring Clinical Directors
- EXTENDED SESSION: Developing and fine tuning your clinical leadership skills
- EXTENDED SESSION: Managing poor performance, and supporting doctors in difficulty
- Improving team performance and effective team working: understanding and managing team behaviour and team performance
- Driving Improvement as a Clinical Director
- Developing your skills as an aspiring Clinical Director

Chair and Speakers Include:

Jeremy Rushmer

Medical Director
Northumbria Healthcare
NHS Trust

Mr Jason Smith

*Clinical Director for Surgery &
Consultant Surgeon*
Chelsea and Westminster NHS
Foundation Trust

Dr Anne Rothery

Advisor
Practitioner Performance Advice
Service
(formerly NCAS) NHS Resolution

Supporting Organisations:



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“Local leadership at clinical service level, and sometimes at individual ward level, can be critical in determining the quality of care.” Care Quality Commission

Whether you are currently a Clinical Director, or aspiring to be one, this CPD certified conference provides a unique opportunity to learn from the experiences of other Clinical Directors and develop your skills as an effective Clinical Director.

The programme will focus on developing the skills of Clinical Directors and aspiring Clinical Directors. You will have the opportunity to hear from experienced Clinical Directors in areas including understanding what makes an excellent Clinical Director, tips and advice for aspiring clinical directors, developing your clinical leadership skills, improving team performance, managing poor performance and supporting doctors in difficulty and driving improvement in quality including meeting the CQC Key Lines of Enquiry for your directorate.

This conference will provide you with the key skills and attributes to develop your role as a current Clinical Director or move forward to the Clinical Director role.

Follow this event on Twitter #clinicaldirector



10.00 Chairman's Introduction

Jeremy Rushmer *Medical Director* Northumbria Healthcare NHS Trust

10.10 Developing your skills as a Clinical Director

Mr Jason Smith

Clinical Director for Surgery & Consultant Surgeon
Chelsea and Westminster NHS Foundation Trust

- advice for aspiring clinical directors
- how to prepare for the role including interview planning
- the life of a Clinical Director
- understanding and managing directorate performance
- succession planning and tips for aspiring Clinical Directors

10.40 Improving team performance and effective team working: understanding and Managing team behaviour and team performance

Becky Simpson

Co-Director
Payout

- improving team performance and effective team working
- understanding team dynamics within the clinical directorate
- identifying and working with dysfunctional teams or difficult colleagues

11.20 Questions and answers, followed by tea & coffee at 11.30

11.50 EXTENDED SESSION: Developing and fine tuning your clinical leadership skills

Speaker to be advised

- self assessment of your leadership skills
- leading culture change and empowering others
- leading the directorate: tips for success
- developing the leadership skills to move to a board level Medical Director position

12.50 Questions and answers, followed by lunch at 13.00

13.45 What makes an excellent Clinical Director? Qualities, skills, roles and responsibilities

Dr Nick Jenkins

Medical Director & Consultant in Emergency Medicine
West Suffolk NHS Foundation Trust

- the Clinical Directors role
- responsibilities: strategic, directorate and individual
- leadership qualities required for the role
- accountability of Clinical Directors
- understanding outstanding: the CQC Key Lines of Enquiry for your directorate
- where next for current Clinical Directors?

14.15 EXTENDED SESSION: Managing poor performance, and supporting doctors in difficulty

Dr Anne Rothery

Advisor
Practitioner Performance Advice Service (formerly NCAS)
NHS Resolution

- identifying poor or declining clinical performance
- managing poor performance and supporting doctors in difficulty: what to do when a concern arises
- interaction between NCAS and Employment Liaison Advisers (ELA's) and the medical royal colleges
- the role of Human Resources in supporting the Clinical Director
- ensuring you have early warning systems to alert when things are going wrong in the directorate

15.05 Questions and answers, followed by tea and coffee at 15.15

15.30 Driving Improvement as a Clinical Director

Dr Andrew Higham

Clinical Director for Medicine
University Hospitals of Morecambe Bay NHS Foundation Trust

- understanding & monitoring quality & patient safety at directorate level
- engaging the team to deliver high quality care and drive improvement
- empowering clinicians to deliver best practice
- our experience

16.00 Developing your skills as an aspiring Clinical Director

Claire Madsen

Deputy Clinical Director (Consultant Physiotherapist) Bristol Community Health with

Mary Lewis

Director of Nursing and Therapies
North Somerset Community Partnership

- the highs and lows of the Clinical Director role
- developing your skills as an aspiring clinical director
- developing the role of Nurses and AHPs in Clinical Director positions

16.30 Questions and answers, followed by close

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Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

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Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue

De Vere West One, 9-10 Portland Place, London, W1B 1PR.
A map of the venue will be sent with confirmation of your booking.

Date Friday 7 December 2018

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

*Credit card Discount

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Confirmation of Booking

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