

Planning & Delivering Hospital Redevelopment

Strengthening the integration of people, infrastructure & ICT

21st & 22nd November 2017, Novotel Sydney Central

Key Speakers



Andrew Pedrazzini
Director of Infrastructure
NSW HEALTH



Kym Forrest
Director of Monash Children's
Hospital Project
MONASH HEALTH



Mungo Smith
Architect
MAAP ARCHITECTS



Dr Gervase Chaney
Executive Director
PERTH CHILDREN'S HOSPITAL

According to the 2017-2018 budget, the federal government has pledged a record amount of funding for public hospitals. Commonwealth funding to states and territories increased by \$2.8 billion.

Workshop

A How to facilitate digital mobility

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Attend & learn how to

- Identify, communicate & **engage** the right **stakeholders**
- Manage & deliver **user expectations** of redevelopment
- **Integrate people & technology** into space
- Align redevelopment with **evolving models of care**

Hear the lessons learnt from 11 different hospital redevelopment projects:

- The Bulli Aged Care Centre of Excellence, Illawarra Shoalhaven LHD, NSW
- Sutherland Hospital, South Eastern Sydney LHD, NSW
- Westmead Hospital, Western Sydney LHD, NSW
- Austin Health Hospitals, VIC
- Bendigo Hospital, VIC
- Monash Children's Hospital, VIC
- St John of God, Ballarat, VIC
- Mackay Base Hospital, QLD
- St Stephen's Hospital, Hervey Bay, QLD
- Sunshine Coast University Hospital, QLD
- Perth Children's Hospital, WA

Integrate people, infrastructure & ICT

The increasing demand for a more efficient and effective healthcare system means hospitals must innovate in order to deliver the highest quality of care. Strategically managing both time and budget constraints will allow for the successful delivery of infrastructure projects.

Infrastructure is only one phase of the redevelopment. Communicating and engaging the right stakeholders throughout is key in being able to efficiently transition through the design, planning and delivery stages of a new or existing hospital.

Attend & learn practical strategies to:

- **Engage** stakeholders in the **crucial first steps** of planning
- **Overcome** the expected and unexpected **challenges** of **commissioning**
- **Support** staff and **users** through the **change management** process
- Implement **patient-centred** models of care

Who will attend?

- Local Health Districts, Public Hospitals & Health Care Services
- Private Hospitals & Health Care Facilities
- State Departments of Health

With responsibilities for:

- Planning & Development
- Infrastructure & Capital Works
- Operational Design
- Commissioning
- Facility & Asset Management
- Architecture

"The conference offered great insight into national health projects and the importance of engagement in improving the overall performance of the project."

Past attendee Alison Boag,
Deputy Manager Facilities Planning & Management,
Women's & Children Health Network

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when you register & pay by
1st September 2017*

Plus key contributions from:

Carla Edwards
Director Redevelopment
Redesign & Transformation
Western Sydney Local Health District

Peter Faulkner
Executive Director
Bendigo Hospital

Diane Sartori
Project Manager
St John of God, Ballarat

James Kirsner
Program Manager Austin by Design
Austin Health

Patricia Liebke
Lead Clinical Informatics Officer
Uniting Care Health

Naomi Ruzsicska
Commissioning Officer
Sutherland Redevelopment

Craig Hamer
Director Journey of Care
IRT Group

Brett Lovett
Stakeholder Engagement Manager
Standards Australia

Kath Ryan
Redevelopment Coordinator
Mackay Base Hospital

Irene Roberts
Director Operational
Commissioning
Sunshine Coast University Hospital

To Register

1300 316 882
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Day 1

Tuesday 21st November 2017

8:00 Registration, coffee & networking

8:30 Opening remarks from the Chair

Designing for evolving community needs & models of care



DESIGN SPOTLIGHT

8:40 Designing for the future with adaptable multi-use spaces

- The hospital as a catalyst for urban regeneration and social integration
- Incorporating modularity into the planning, design and construction process
- Adapting to the evolving needs of the community

Mungo Smith, Architect
MAAP Architects

9:20 Implementing patient-centred hospital designs: an internal project manager's reflections

- Who are the key bodies informing the hospital's model of care?
- Prioritising the patient experience and journey
- Viewing patient-centred models as underpinning quality healthcare

Diane Sartori, Project Manager
St John of God, Ballarat



SPEED NETWORKING 10:00

In this interactive session you will have the opportunity to meet delegates in short 60 second bursts and set up valuable conversations for the rest of the event

10:30 Morning tea & networking

11:00 Planning for community needs: The Bulli Aged Care Centre of Excellence

- Partnering health and aged care
- Synergy, models of care and shared services
- Leveraging design features

Craig Hamer, Director Journey of Care
IRT Group

11:40 The digitisation of hospitals & medical facilities: Highlights of the Digital Hospitals Handbook

- Defining a digital hospital
- Building forward digital capability from the very beginning
- Key principles and recommendations for hospital digitisation
- Essential themes to consider for success

Brett Lovett, Stakeholder Engagement Manager
Standards Australia

12:20 Networking lunch

Effective engagement from end to end



PANEL DISCUSSION

1:20 The challenges of stakeholder engagement

- What forms of communication are effective?
- How do you turn interest into involvement?
- Understanding the importance of all bodies in the consultation process

Patricia Liebke, **Uniting Care Health**
Brett Lovett, **Standards Australia**

2:00 The critical planning for the integration of two hospitals: Westmead Hospital & Westmead Children's Hospital

- Understanding strong leadership is vital in engaging clinical leaders
- Embedding consumer voice and engagement into the plan
- Ensuring the diversity of the community is reflected in the project

Carla Edwards, Director Redevelopment Redesign & Transformation
Western Sydney Local Health District

2:40 Afternoon tea & networking



INTERACTIVE ROUNDTABLE 3:10

Join experts and peers in an interactive break out session to trial and discuss innovative solutions and products:

- Technology enabled systems
- Innovative furniture design
- Medical tools and equipment

Integrating ICT & technologies

4:10 The journey of Australia's first fully integrated digital hospital

- Evaluations to date - 3 years down the track
- Reviewing the change management process
- Understanding the closed loop electronic medication management system

Patricia Liebke, Lead Clinical Informatics Officer
Uniting Care Health

4:50 Closing remarks from the Chair & close of day one

Day 2

Wednesday 22nd November 2017

SAVE \$300

when you register & pay by
29th September 2017*

8:00 Welcome, coffee & networking

8:30 Opening remarks from the Chair



KEYNOTE

8:40 The transformation to digital enablement in hospital redevelopment

- How do Local Health Districts and eHealth work together?
- Reviewing the impact of the Internet of Things
- Achieving integration and consistency across the sector

Andrew Pedrazzini, Director of Infrastructure
NSW Health

*Also facilitating Post Conference Workshop A:
How to facilitate digital mobility*

Achieving an efficient planning & delivery process

9:20 The process of pre-commissioning leading up to the day

- How do you prepare adequately for the commissioning stage?
- Reviewing the main challenges and lessons learnt before the execution
- Re-engaging with user groups

Naomi Ruzsicska, Commissioning Officer
Sutherland Redevelopment



PANEL DISCUSSION

10:00 The complex end to end process

- What stage of the project was the most difficult?
- Has technology assisted or hindered the process?
- Lessons learnt: What did and didn't work well?

Gervase Chaney, **Perth Children's Hospital**
Irene Roberts, **Sunshine Coast University Hospital**

10:40 Morning tea & networking

11:10 Managing realistic budget & time expectations

- What elements are absolutely crucial for the redevelopment?
- Strategically deciding cost effectiveness
- Lessons learnt from a project that successfully adhered to time and budget restrictions

Kym Forrest, Director of Monash Children's Hospital Project
Monash Health



KEYNOTE

11:50 The challenges of building a new children's hospital – expected & unexpected

- Translating learnings from other hospital developments
- Overcoming distractions and dealing with highly publicised controversies
- Maintaining the focus on patient safety, journey and experience

Dr Gervase Chaney, Executive Director
Perth Children's Hospital

12:30 Networking lunch

1:30 Understanding the complexity of redevelopment: Lessons learnt from a regional hospital

- The importance of linking the executives with the multiple departments involved
- Selecting the right people to lead the project
- Coordinating staff and units for the commissioning move

Kath Ryan, Redevelopment Coordinator
Mackay Base Hospital

2:10 Change management: A problem solving methodology

- Managing expectations through effective communication
- Adapting the methodology to individual situations
- Integrating process improvement into hospital development

James Kirsner, Program Manager Austin by Design
Austin Health

2:50 Afternoon tea & networking

3:20 Commissioning & transitioning into the new Bendigo Hospital

- Reviewing pre-activities undertaken and post-move operations
- Clinical move planning and execution
- The role of ICT in supporting the move

Peter Faulkner, Executive Director
Bendigo Hospital

4:00 Implementing a full integration model for service commissioning

- Incorporating new and updated models of care
- Planning for facility wide, end to end scenarios
- Integrating ICT, training and education
- A process underpinned with contemporary change management

Irene Roberts, Director Operational Commissioning
Sunshine Coast University Hospital

4:40 Closing remarks from the Chair & close of Conference

5:00 Post Conference Workshop A commences:
How to facilitate digital mobility

Workshop

A step by step interactive session to support the integration of people, ICT & infrastructure

How to facilitate digital mobility

Post Conference Workshop A

Wednesday 22nd November 2017, 5:00pm – 8:00pm

Price: \$499 + GST

Your workshop leader:



Andrew Pedrazzini
Director of Infrastructure
NSW Health

Andrew has been working in the ICT industry for over 30 years in the public and private sectors. Currently he is the Director of the NSW Health ICT Infrastructure office. Andrew manages a portfolio of infrastructure programmes targeted at establishing a framework that supports the delivery of a range of statewide clinical and corporate applications in a highly federated environment.

The workshop:

The inconsistency of systems and the lack of integration between the different clinical areas creates difficulty for its users. A digital transformation is occurring in healthcare that will holistically improve the functioning of a hospital, from the patient journey to staff administration. Embracing the change and understanding how to best adapt will enable a smoother transition into new and redeveloped spaces.

This workshop will explore:

- The future of digital mobility across hospitals
- How eHealth and LHD work together

Attend & learn how to:

- Enable digital mobility through ICT
- Assess and understand the role of ICT within your hospital
- Lead the ICT change management process

**Refreshments & dinner included*



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Planning & Delivering Hospital Redevelopment

**21st & 22nd November 2017
Sydney**

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Workshop attendees must also register for the conference.

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