

A Practical Guide to developing your skills as an

Effective Nurse Director Summit

For current & aspiring Directors of Nursing

Wednesday 26 April 2017 De Vere West One Conference Centre, London

10% card payments discount*
15% Group booking discount**

Topics include:

- Developing your skills as a current or aspiring Nurse Director
- Nurse Directors: National Update
- **EXTENDED SESSION:** Developing your skills and competence as a Nurse Director including developing your leadership skills
- Leading Quality Improvement
- Improving patient experience and managing concerns
- Career Development & Planning for the role
- **EXTENDED SESSION:** Difficult Issues for Nurse Directors

Chair & Speakers Include:

Helen Young

Director of Nursing and Midwifery
Birmingham Women's NHS Foundation Trust

Professor Dame Eileen Sills DBE

Chief Nurse & Director of Patient Experience
Guys & St Thomas' NHS Foundation Trust



Supporting Organisation



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This Summit aims to bring together current and aspiring Nurse Directors together to understand current issues and the national context, and to debate and discuss key issues and areas they are facing in practice.

Following National Update sessions the conference will include extended masterclasses focusing on developing your leadership skills and competence as a current or aspiring nurse director, leading quality improvement and managing patient concerns and improving patient experience. Throughout the day sessions will look at preparing for a role as a Nurse Director, learning from experienced nurse directors on how to manage the complexities of the role whilst remaining visible to staff and patients.

The conference will conclude with an extended masterclass on difficult issues for nurse directors such as sustaining work life balance, managing nurses in difficult or experiencing performance concerns, leading and motivating through difficult times such as CQC inspection, negative press or trust mergers, and changing the culture of the organization.

Whether you are currently a Nurse Director, or aspiring to be one, this event provides a unique opportunity to learn from the experiences of other Nurse Directors. Through national updates, practical case studies and extended sessions the conference will update you on essential issues to enable you to improve practice and leadership at a local level.

Follow this event on Twitter #NurseDirector



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10.00 Chair's Introduction

Helen Young

Director of Nursing and Midwifery
Birmingham Women's NHS Foundation Trust

10.10 Developing your skills as a current or aspiring Nurse Director

Professor Dame Eileen Sills DBE

Chief Nurse & Director of Patient Experience
Guys & St Thomas' NHS Foundation Trust

- the Nurse Directors role
- responsibilities: strategic, directorate and individual
- leadership qualities required for the role
- accountability of Nurse Directors
- tips for aspiring Nurse Directors
- where next for current Nurse Directors?

10.40 Nurse Directors: National Update

Christine McKenzie

Executive Nurse Network Lead
The Royal College of Nursing

- information and support for current and aspiring Nurse Directors
- leading change, quality improvement & innovation in service delivery
- dealing with the pressure and maintaining work life balance

11.20 Question and answers, followed by tea & coffee at 11.30

11.50 EXTENDED SESSION: Developing your skills and competence as a Nurse Director including developing your leadership skills

Helen Young

Director of Nursing and Midwifery
Birmingham Women's NHS Foundation Trust

- the important capabilities for Nurse Directors to effectively put quality first in the boardroom
- areas in which the Nurse Director can play a key role as a board member
- developing your business, political and financial acumen
- demonstrating emotional intelligence
- managing the demands of the role
- one of enabling others: developing
- and manage the delivery

13.00 Question and answers

14.00 Leading Quality

Speaker to be announced

improve the

14.30 Improving patient experience and managing staff

Nicola Ranger

Director of Nursing, Quality and Patient Services
Frimley Health NHS Foundation Trust

- ensuring you are available to patients and staff
- meeting with patients and managing patient concerns
- delivering a culture of patient centred care

15.00 Career Development & Planning for the role

Speaker to be announced

- advice and tips for aspiring Nurse Directors: Planning for the role
- challenges along the way
- how my career pathway took me from Nurse Director to Chief Executive
- advice for Nurse Directors considering their next career move

15.30 Question and answers, followed by tea, coffee and exhibition at 15.40

16.00 EXTENDED SESSION: Difficult Issues for Nurse Directors

Speaker to be announced

- what are the difficult issues faced by Nurse Directors
- managing the workload and work life balance
- managing nurses in difficulty or experiencing performance issues
- leading and motivating through difficult times and crisis

16.50 Question and answers, followed by close 17.00

Programme in Development

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Download

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Department

Organisation

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Postcode

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Email

Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, ☐
 Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form you are accepting the terms and conditions below)

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Signature

Date

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Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue

De Vere West One, 9-10 Portland Place, London, W1B 1PR.
A map of the venue will be sent with confirmation of your booking.

Date Monday 26 April 2017

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

*Credit card Discount

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Accommodation

On confirmation of your booking you will receive information for booking accommodation should you require it.

Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

Exhibition

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