

A Practical Guide to developing your skills as an

EFFECTIVE CLINICAL DIRECTOR

For Clinical Directors, Aspiring Clinical Directors,
and Medical Directors Responsible for their Development

Wednesday 24 February 2016

ICO Conference Centre, London



Topics Include:

- What makes an excellent Clinical Director? Qualities, skills, roles and responsibilities
- Tips and advice for aspiring Clinical Directors
- EXTENDED SESSION: Developing and fine tuning your clinical leadership skills
- Difficult issues for Clinical Directors
- Improving team performance and effective team working: understanding and managing team behaviour and team performance
- Managing poor performance, and supporting doctors in difficulty
- Mortality, Clinical Coding and Measurement of Quality
- Preparing for CQC inspection of your directorate. Our experience of what it was like being inspected

Speakers Include:

Dr Peter Dickson

Senior Adviser and Responsible Officer
National Clinical Assessment Service

Dr Megan Joffe

Chartered Psychologist
Edgecumbe Consulting Group Ltd

Supporting Organisations:



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15% Group booking discount**

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Whether you are currently a Clinical Director, or aspiring to be one, this event provides a unique opportunity to learn from the experiences of other Clinical Directors and develop your skills as an effective Clinical Director.

The event opens with an introduction to the skills and attributes required by the excellent Clinical Director and continues with an update on the Clinical Directors role in improving quality and patient safety at directorate level.

The programme will focus on developing the skills of Clinical Directors and aspiring Clinical Directors in areas including understanding what makes an excellent Clinical Director, tips and advice for aspiring clinical directors, developing your clinical leadership skills, improving team performance, managing poor performance and supporting doctors in difficulty, improving clinical ownership and accuracy of Clinical Directorate data, understanding mortality monitoring and information, and the clinical directors role in preparing for CQC Inspection which now focuses down to directorate and ward level.

There will also be an opportunity for aspiring Clinical Directors to discuss the role, how they should prepare for it, develop skills for interview and understand the highs and lows of the role on a day to day basis .

An essential, and CPD certified event for any current or aspiring Clinical Director the conference aims to support you in your role to develop a network of experience Clinical Directors who can support you to move forward in this challenging role.



10.00 Chairman's Introduction: What makes an excellent Clinical Director? Qualities, skills, roles and responsibilities

Dr Steve Evans

Medical Director
Aintree University Hospitals NHS Foundation Trust

- the Clinical Directors role
- responsibilities: strategic, directorate and individual
- leadership qualities required for the role
- accountability of Clinical Directors
- tips for aspiring Clinical Directors
- where next for current Clinical Directors?

10.50 Tips and advice for aspiring Clinical Directors

Dr Ian Wacogne

Consultant Paediatrician, Associate Chief Medical Officer for IT and Information & Past Clinical Director
Birmingham Children's Hospital NHS Foundation Trust

- advice for aspiring clinical directors
- how to prepare for the role including interview planning
- the life of a Clinical Director: the highs and the lows
- tips for aspiring Clinical Directors

11.20 Questions and answers, followed by coffee and exhibition

11.50 EXTENDED SESSION: Developing and fine tuning your clinical leadership skills

Alan Nobbs

Senior Programme Lead: Programme Delivery & Frameworks
NHS Leadership Academy

- self assessment of your leadership skills
- leading culture change and empowering others
- leading the directorate: tips for success
- developing the leadership skills to move to a board level Medical Director position

13.00 Questions and answers, followed by lunch and exhibition

14.00 Difficult issues for Clinical Directors

Darren A Kilroy MBA PhD

Deputy Medical Director (Innovation and Partnerships) Lead Clinician for Emergency Care
East Cheshire NHS Trust

- managing the team: conflict resolution
- managing complaints
- demonstrating patient safety and identifying risks
- my experience as a Clinical Director

14.30 Improving team performance and effective team working: understanding and managing team behaviour and team performance

Dr Megan Joffe

Chartered Psychologist
Edgecumbe Consulting Group Ltd

- improving team performance and effective team working
- understanding team dynamics within the clinical directorate
- identifying and working with dysfunctional teams or difficult colleagues

15.00 Managing poor performance, and supporting doctors in difficulty

Dr Peter Dickson

Senior Adviser and Responsible Officer
National Clinical Assessment Service

- identifying poor or declining clinical performance
- managing poor performance and supporting doctors in difficulty: what to do when a concern arises
- interaction between NCAS and Employment Liaison Advisers (ELA's) and the medical royal colleges
- the role of Human Resources in supporting the Clinical Director
- ensuring you have early warning systems to alert when things are going wrong in the directorate

13.00 Questions and answers, followed by tea and exhibition

15.50 Mortality, Clinical Coding and Measurement of Quality

Carrie McManus

Quality Safety Matron
Wrightington, Wigan & Leigh NHS Trust

- mortality monitoring: where are we now?
- working with clinical coders to ensure your data represents your service
- our experience of using case note review to identify issues
- why is this issue so important for Clinical Directors?

16.20 Preparing for CQC inspection of your directorate. Our experience of what it was like being inspected

Dr Nick Jenkins

Deputy Medical Director
Warrington and Halton Hospitals NHS Foundation Trust
Executive Director
National Physician Associate Expansion Programme
Associate Senior Lecturer Brunel University, London

- how it feels to be inspected: our departmental and trust experience
- an overview of our inspection and the findings
- preparing for inspection
- a step by step guide to setting up a mock CQC visit
- advice for independent healthcare providers

16.50 Questions and answers followed by close

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The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue

ICO Conference Centre, 22 Berners Street, London, W1T 3DD. A map of the venue will be sent with confirmation of your booking.
(The ICO stands for International Coffee Organisation)

Date Wednesday 24 February 2016

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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