



A Program in
Leadership & Management

LEADERSHIP STRATEGIES FOR EVOLVING HEALTH CARE EXECUTIVES



Fall and Spring Sessions | Boston, MA



**HARVARD
T.H. CHAN**

SCHOOL OF PUBLIC HEALTH
Executive and Continuing
Professional Education

This leadership development program prepares you to lead complex health care organizations, improve performance, and drive change. Interactive case studies and small group discussions ensure you leave ready to design strategies that will position your organization for both short- and long-term success.

During the program, you will explore topics such as financial management, motivation, negotiation, operations management, patient safety, and quality—all in the context of health care. Whether you are leading a company or running a department, this program will help you capitalize on opportunities, build effective teams, and make an impact.

Learn more:

hsph.me/healthcare-leadership

Who Should Participate



Participants in this program are executives and emerging leaders in either clinical or nonclinical roles from across the health sector. Ideal participants include:

- C-suite and Senior Executives
- Department Chairs/ Division Chiefs
- Group Practice Executives
- Health Care Consultants
- Health Systems Executives
- Hospital Executives
- Medical/Clinical Directors
- Nurse Executives
- Physician Executives

“This course was both big-picture health care and effectiveness education as well as tactical tools for improving day to day. The instructors were all very impressive in qualifications and engaging in teaching.”

— Jeffrey Springer
Vice President, Healthcare Solutions
CitiusTech Inc.

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Learning Objectives



- Explore current issues that surround organizational changes, learn systematic methods for identifying target constituencies, and apply approaches to maximize positive acceptance and minimize resistance
- Create a culture of operational excellence in a health care organization
- Recognize situations of vulnerability, including personal or organizational legal liability in the delivery of quality medical care, and gain a legal perspective for making management decisions
- Use interest-based negotiation, multi-dimensional problem solving, meta-leadership, and other effective techniques to build collaboration and manage conflicts across complex health care systems
- Leverage the skills and processes necessary to transform and lead groups into productive, high-performing teams
- Develop the crucial qualities, actions, and approaches necessary to be a successful leader
- Understand new emerging areas in patient safety and identify key new areas of focus for your health care institution
- Examine approaches for improving patient safety and review the extent and nature of medical error
- Discuss change management in the context of a major initiative to focus on quality within an organization
- Discover your own leadership and motivational style and how this knowledge can help maximize your productivity and impact
- Understand design thinking and how it can be used as a process for stimulating innovation in your organization
- Gain insight into skills and attributes needed to lead and the value of diverse views and backgrounds

Learn more:

hsph.me/healthcare-leadership

Faculty Program Director



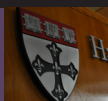
David G. Javitch, PhD is an organizational psychologist and award-winning faculty member at the Harvard T.H. Chan School of Public Health. As president of Javitch Associates, Dr. Javitch combines field-proven managerial and psychological methods to enable individuals, teams, and departments to increase their effectiveness and contribute to an organization's bottom-line success. He concentrates on performance issues that affect leadership, team building, power, conflict, change, and other human resource challenges. His unique approach focuses both on achieving and sustaining organizational success.

As an internationally recognized leadership and management specialist,

Dr. Javitch's work focuses on academic and business domains in the fields of assessment, consultation/coaching, training, and public speaking. Additionally, he has trained and consulted with clients across the globe, spanning diverse industries.

Dr. Javitch is a contributing member of the American Jewish Committee, AIPAC, and the American Psychological Association. He also sits on the Board of Directors of the Men's Associates for the Rehabilitation Center for Aged. Formerly, he was a member of the President's Circle at Beth Israel Deaconess Medical Center, the Institute of Management Consultants, the Board of Trustees of the Eunice Kennedy Shriver Center, and the Small Business Executive Board of the Greater Boston Chamber of Commerce.

Program Highlights



- Leadership sessions on motivation, negotiation, ethics, patient safety, financial management, and more
- Active discussion groups that facilitate the sharing of experiences, address specific challenges, and create workplace solutions
- Distinguished Harvard faculty members, complemented by health care industry experts
- Professional networking with colleagues from highly regarded organizations
- Reception and dinner at Harvard's historic Cambridge campus

“This has been an excellent course, well worth my time! Speaking with all the excellent participants from all over the world with varied backgrounds only added to the value of this program. I recommend the class without reservation.”

— Robert Doolan
Assistant Professor, General Internal Medicine
University of Colorado School of Medicine



Learn more: **hsph.me/healthcare-leadership**

Program Location

Sunday check-in and the opening sessions will take place at the hotel (see Accommodations information on program website). The remainder of the program will take place at Harvard T.H. Chan School of Public Health.

FXB Building
651 Huntington Avenue
Boston, MA 02115

Program Information

Please visit the course website for information regarding the program fee, accommodations, and our substitution and cancellation policy.

Continuing Education Credit

This program is accredited by Harvard T.H. Chan School of Public Health. Credit types and amounts will be determined once the agenda has been finalized. This may be subject to change.

Program Portfolio

For a full list of Executive and Continuing Professional Education courses, visit

hsph.me/Portfolio

Contact Us

For more information, please contact us by phone at **(617) 432-2100** or by e-mail at **contedu@hsph.harvard.edu**

About Harvard T.H. Chan School of Public Health Executive and Continuing Professional Education

We prepare individuals and organizations to solve the most pressing global public health and health care challenges. Leaders in government, corporate, and nonprofit sectors around the world attend programs which provide strategies for addressing the critical issues facing their organizations with proven tactics that drive change.



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This program provides you with the knowledge and skills you need to lead health care organizations. The knowledge you gain will allow you to think critically about your team, company, and industry, ensuring you can craft strategies that position your orga-

nization for success.

You will leave the program having developed a network of executives you can rely on for guidance as you return to your organization and implement what you have learned.