

Developing Patient Accessible Electronic Patient Records

Delivering the Paperless NHS

10% card payments discount*
15% Group booking discount**

Tuesday 24 November 2015 ICO Conference Centre, London



Chair and Speakers Include:

Sean Brennan

*Independent Consultant in
Healthcare Informatics
Clinical Matrix*

Tracey Watson

*Head of Commercial
& Partners
NHS England*

Jana Dale

*Stakeholder Engagement &
Communications Lead Patient Online
NHS England*

Supporting Organisations



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“We have the chance to make NHS patients the most powerful patients in the world - and we should leap at the opportunity. Within the next 5 years our electronic health records will be available seamlessly in every care setting. You will be able to access them, share them, mark preferences, and shape the care that you want around them... New medical devices will mean an ambulance arrives to pick us up not after a heart attack but before it - as they receive a signal sent from a mobile phone... Data sharing between doctor and patient means power sharing too. Intelligent transparency creates intelligent patients with healthier outcomes. Get this right and it is no exaggeration to say that the impact will be as profound for humanity in the next decade as the internet has been in the last.” Jeremy Hunt, Minister of State for Health, 16 July 2015

“The vision for patient access to records... Patients are empowered to understand and take control Records are a vehicle for sharing between the patient and the practice” NHS England, April 2015

“From March 2018 all individuals will be enabled to view their care records and to record their own comments and preferences on their record....” Personalised Health and Care 2020, November 2014

In November 2014 the National Information Board released ‘Personalised Health and Care 2020’ which sets out a framework to enable people to make the right health and care choices through ensuring citizens have full access to their care records and access to an expanding set of NHS-accredited health and care apps and digital information services.

“This framework emphasises the importance of giving the citizen free and accountable access to their own data, while developing seamless real-time digital data flows between professionals and carers to support individuals’ health and care. In the future, it will increasingly be the citizen who determines who has access to their data, with care professionals responding to and respecting their preferences. For that reason, we propose to develop a proof of concept, starting with end-of-life and maternity care, to test the wider proposition by supporting people with mobile care records, which they control themselves to ensure their care preferences are respected..... In 2015, all citizens will have online access to their GP records and will be able to view copies of that data through apps and digital platforms of their choice. But it is essential that citizens have access to all their data in health and care, and the ability to ‘write’ into it so that their own preferences and data from other relevant sources, like wearable devices, can be included. Patients won’t have the ability to edit the entries their clinician has made but their comments will be visible. This framework prioritises comprehensive access – with the ability for individuals to add to their own records – by 2018.” Personalised Health and Care 2020 November 2014

This ambitious target will require all health and social care organisations to work together to develop patient accessible electronic patient and care records. Chaired by Sean Brennan Independent Consultant in Healthcare Informatics Clinical Matrix this conference through case studies and in depth interactive sessions will share good practice from those who have already developed patient accessible and patient led electronic patient record systems in practice.

The conference will open with a National update from the NHS England Patient Online programme, the national vision for patient access to records, how will we extend digital access from GP practices to all care settings to give patients a comprehensive view of their health and care information, tips and advice for setting up patient accessible online services and the patient perspective.

Follow this conference on Twitter #PatientEPR

10.00 Chairman's Introduction: Delivering Personalised Health and Care 2020 Ensuring Patient Accessible Digital Health Records

Sean Brennan

*Independent Consultant in Healthcare Informatics
Clinical Matrix*

- delivering the framework for Personalised Health and Care 2020

10.20 Patient Access to Records and Patient Online: National update and key enablers to support patient choice

Tracey Watson

Head of Commercial and Partners

Jana Dale

*Stakeholder Engagement and Communications Lead – Patient
Online NHS England*

with Trevor Fossey

a Patient Online Working Together Group member

- an update from the NHS England Patient Online programme
- the national vision for patient access to records
- the patient perspective
- how will we extend digital access from GP practices to all care settings to give patients a comprehensive view of their health and care information
- tips and advice for setting up patient accessible online services

11.00 Questions & answers, followed by coffee & exhibitions

11.50 EXTENDED SESSION: Putting patients in control of their records

Dr Amir Hannan

*General Practitioner Long Term Conditions Information
Management & Technology Patient Engagement & Empowerment
Lead*

Tameside & Glossop CCG

with Ingrid Brindle

Chair

Thornley House Patient Participation Group

This extended interactive session will provide a guide to giving patients a feeling of control of their health records including:

- empowering and activating patients & carers in managing their health
 - ensuring information is used for shared decision making at commissioning and care delivery level
 - a patient perspective and clinician perspective of the Partnership of Trust
 - the value of a practice-based web portal eg www.htmc.co.uk
 - lessons learned from giving patients access and understanding to their GP records since 2006
- Overview of challenges and myths and how to overcome them
- a demonstration and service user perspectives

12.50 Questions & answers, followed by lunch & exhibitions 13.00

14.00 Patient access to records including test results: ethical issues

Christopher Fincken

Chair

The UK Council of Caldicott Guardians

- patient access to their records: ensuring patients have the support they need to understand and interpret the information
- managing access to test results: what about access to bad news?
- ethical issues around patient accessible electronic patient records

14.30 Engaging patients in electronic patient records and self care portals

Mr Abdul Hammad

Consultant Renal Transplant Surgeon

Royal Liverpool & Broadgreen University Hospitals NHS Trust

- renal patient view: providing online information for kidney patients about diagnosis, treatment, transplant listings and latest laboratory results
- supporting care planning
- improving enrolment and retention: how do we engage renal patients to access information and records?

15.00 Questions & answers, followed by coffee & Exhibition 15.40

15.30 The effect of providing patients online access to their electronic health record

Dr Beverley Ellis

*Principal Lecturer in Health Informatics
University of Central Lancashire*

- patient access to their records: what are the challenges and how can we overcome them?
- barriers and facilitators for providing online access to their records
- is there an impact on quality and patient safety?

16.00 The development of digital technologies to support self management of conditions

James Wilson

*Consultant Upper Limb surgeon
Bolton Royal Infirmary*

- using existing technologies and online sources to encourage patients to self manage their conditions
- the use of gamification technology, PROMs and virtual clinics
- our experience in supporting patients to self manage

16.30 The Patient Perspective

Dr Howard Leicester

16.55 Questions & answers, followed close 17.05

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Conference Registration

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The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue

ICO Conference Centre, 22 Berners Street, London, W1T 3DD. A map of the venue will be sent with confirmation of your booking.

Date Tuesday 24 November 2015

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
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