

2nd Women in Healthcare, Pharma & Medical Leadership Summit

Accumulate the confidence to lead with authority in your career within the Health sector

FEATURED SPEAKERS



Joanne Gibbs
Director Provider Services
Auckland District Health Board



Dr Amanda Smith Chief Advisor, Disability.
Director, IDCC&R. National Services Purchasing
National Health Board
Ministry of Health



Jenny Parr Director of Patient Care,
Chief Nurse and Allied Health Professions Officer
Counties Manukau District Health Board



Debra Lumsden
VP Human Resources
Fisher and Paykel Healthcare



Philippa Dennis
NZ Country Manager
Medtronic (Minimally Invasive Therapies Group)



Teri Thomas Executive Vice President for Global Sales,
Marketing, and Strategy
Orion Health



Evon Currie
General Manager, Population and Public Health
Canterbury District Health Board



Chiquita Hansen
Chief Executive Officer
Central PHO



Andrew Tompkin
Country Manager
AbbVie



Jacquie Palmer Managing Director
Pharmaceutical Solutions Ltd
Australia and New Zealand



Kirsty Vercoe
New Zealand Area Manager
Celgene



Jane Wilson
Chief Nursing and Midwifery Officer
Southern District Health Board



Marion Guy
Board Member
Bay of Plenty District Health Board



Claire Austin Group Manager, Health Workforce
New Zealand at People and Transformation
Ministry of Health



Megan Main
Chief Executive
NZ Health Partnerships



Juliet Hull
Business Leader NZ Ethicon
Johnson & Johnson New Zealand



Kirsten Keown
Director and Business Psychologist
Mindset NZ



Jilly Tyler
Campaign Clinical Lead
Ko Awatea



Cindy Blackwell
Improvement Advisor
Ko Awatea



Ines Bruins
Life Coach
Resilience Resources Ltd.



2018 Theme:
'Show Up, Step Up'

Pre-Summit Workshop

27 February 2018

Summit

28 February & 1 March 2018

Post-Summit Workshop

2 March 2018

Crowne Plaza Auckland

Define your leadership strengths

Grow your career potential

Craft a resilient outlook

Lead with conviction

EARLY BIRD DISCOUNTS

Book & Pay by 30 October 2017 to
receive an additional Value Plus Discount!

Phone: +64 9 927 1500

www.liquidlearning.com

Booking Code - W



LIQUIDLEARNING
bebetter

Pre-Summit Workshop

27 February 2018

9.00 - 4.30

Taming your inner critic and slaying the Imposter Syndrome

Confidence is the most important quality for leaders to have, both professionally and personally. Having the conviction to achieve great success is the dividing line between a manager and an inspiring leader. Great leaders in Health can successfully internalise their achievements, reflect on them and acknowledge their hard work throughout their career. This workshop will encourage aspiring leaders to create a plan and leave with a clear goal for achieving what is most important to them.

Learn and experiment with strategies to diminish those feelings of not being good enough and examine typical workplace dynamics that hold women back. You will leave the workshop with a changed awareness of how you can communicate to build powerful networks and navigate your workplace with renewed confidence to tackle career and life opportunities.

Prevent the internalisation of failure

- A systems approach to diagnosing and closing performance gaps
- Developing your self-confidence
- Being proactive about challenges

The power of storytelling

- Using appreciative enquiry to navigate through change
- Leading others through turbulent times
- Conveying your opinions

Knowing your worth

- Asking for what you want
- Being courageous in your career
- Shifting from problems to possibilities

Evaluate your current career trajectory

- Plan for future career moves
- Extending the ladder to others
- Creating a high-performing workplace

Expert Facilitators:

Jilly Tyler Campaign Clinical Lead Ko Awatea

With more than 15 years' experience working in the fields of Organisational Development, HR, and Business Improvement, Cindy is passionate about working with leaders to lift capability, engagement, and to improve performance with the end-goal of achieving organisational success.

Working within complex organisations that value both performance and their people is important to Cindy. Having joined Ko Awatea, Counties Manukau Health, she is lucky enough to be experiencing all of this in abundance.

Cindy has gained substantial knowledge and practical experience in the areas of coaching, improvement science, performance management, and change management. She is passionate about leadership development, organisational culture and employee engagement and loves to draw on this to support the development of others.

Cindy is an International Certified Coach with International Coaching Community.

Cindy Blackwell Improvement Advisor Ko Awatea

Jilly Tyler is the Campaign Clinical Lead with Ko Awatea, which is part of Counties Manukau Health. Ko Awatea is a centre for innovation and improvement supporting health systems and public services locally and nationally. Jilly has had extensive experience in the field of education and health. Most recently has led and initiated a range of community based initiatives that focus on building networks and

collaborating with others to find solution for complex community problems. She has also vast experience in the development of programmes for professional learning and is an accomplished facilitator. Jilly has worked as a senior manager in large organisations and this experience has given her significant insight into the how women navigate careers to achieve success.

WORKSHOP SCHEDULE

• 8.30 - 9.00	Registration	• 11.00 - 12.30	Session Two	• 3.00 - 3.20	Afternoon Tea
• 9.00 - 10.40	Session One	• 12.30 - 1.30	Lunch	• 3.20 - 4.30	Session Four
• 10.40 - 11.00	Morning Tea	• 1.30 - 3.00	Session Three	• 4.30	Close of Workshop

SPONSOR TODAY!

Limited sponsorship and exhibition opportunities available. For your chance to brand yourself as a market leader, please call: +64 9 927 1500 or email: partnership@liquidlearning.co.nz

Phone: +64 9 927 1500
www.liquidlearning.com

Day One 28 February 2018

2018 Theme: 'Show Up, Step Up'

Aspiring leaders must have the courage to challenge themselves and explore innovative ways of working and leading. Leadership involves continual reflection and growth to overcome your boundaries. Vision and foresight are vital to propel yourself towards success. Our agenda is composed of health professionals who display this fearlessness. These leaders will reflect on their career journeys and demonstrate the unflinching courage needed to excel in this industry.

8.30 - 8.55 Registration and Morning Coffee

8.55 - 9.00 Official Welcome and Opening Remarks from the Chair

9.00 - 9.40 OPENING KEYNOTE CASE STUDY



Propelling your career through confidence

The greatest leaders all have one thing in common: their courage. Having the ability to be bold is a necessity in a role that requires grit and determination. Drawing on her experience in nursing management and primary health care leadership, Chiquita will discuss:

- Building the courage to be heard
- Leading by example
- Sharpening your self-confidence

Chiquita Hansen Chief Executive Officer
Central PHO

9.40 - 9.50 Questions and Discussion

9.50 - 10.30 CASE STUDY



Sharpening your situational adaptability

The essence of versatility is understanding that no two people or situations are the same. Leaders must be aware of the different factors at play in each setting and react accordingly. Alertness and malleability are key predictors of those who can lead with firm direction in times of uncertainty. Juliet will explore:

- Transforming obstacles into opportunities
- Capturing training opportunities for success
- Resolving challenges proactively

Juliet Hull Business Leader NZ Ethicon
Johnson & Johnson New Zealand

10.30 - 10.40 Questions and Discussion

10.40 - 10.55 Morning Tea

10.55 - 11.35 EXPERT COMMENTARY



Powering through pressure periods

All leaders face intense demands with strict deadlines, requiring them to make effective decisions. As an emerging leader, it is important to maximise your performance and decision making capability. Cindy will provide guidance and practical advice supporting individuals to master the pressure involved in the health sector:

- Leading your team
- Keeping positive during stress periods
- Being proactive about challenges

Cindy Blackwell Improvement Advisor
Ko Awatea

11.35 - 11.45 Questions and Discussion

11.45 - 12.35 INTERACTIVE PANEL DISCUSSION



Fusing work and family priorities

Walking the tightrope between your personal and professional life is a long-standing challenge that all professionals face. With the many responsibilities that leaders have on a daily basis, it is becoming increasingly difficult to fully attend to every aspect of our lives. Drawing on their successes of balancing dual priorities, our panellists will explore:

- Healthily balancing the use of technology
- Mindfully attending to yourself
- The power of effective support networks

Jacquie Palmer Managing Director
Pharmaceutical Solutions Ltd Australia and New Zealand

Andrew Tompkin Country Manager
AbbVie

Kirsty Vercoe New Zealand Area Manager
Celgene

12.35 - 1.35 Networking Lunch

1.35 - 2.15 EXPERT COMMENTARY



Leading with sound communication

Positioning yourself as an inclusive leader requires a delicate balance between listening and taking charge. The ability to portray your ideas with conviction and agency is a vital skill that all managers must possess. In this session, Kirsten will discuss:

- Managing difficult conversations with ease
- Engaging your team towards empowerment
- Sharing your vision with assertiveness

Kirsten Keown Director and Business Psychologist
Mindset NZ

2.15 - 2.25 Questions and Discussion

2.25 - 3.05 CASE STUDY



Managing the divide between friend and leader

It is difficult to anticipate how to react when you are put in a position of authority over your colleagues. While it is important to continue to develop a rapport with your team, it is also necessary to step up and be the driving force towards productivity. As an experienced mentor, Philippa will discuss how to foster an environment of collaborative goal achievement.

- Earning respect through relatability
- Leading with credibility
- Mentoring with consistency and fairness

Philippa Dennis
NZ Country Manager
Medtronic (Minimally Invasive Therapies Group)

3.05 - 3.15 Questions and Discussion

3.15 - 3.30 Afternoon Tea

3.30 - 4.10 CASE STUDY

Assertively advocating your values

There is scope for a variety of opportunities within a large and



Women in Leadership & Management Australasia

All WILMA Members receive 10% off the Standard Rate
Sign up today at www.wilma.net.au

PLUS TWO WORKSHOPS!

Plus Two Separately Bookable Full-Day
Workshops on 27 February & 2 March 2018



VALUE PLUS DISCOUNT

Receive up to \$400 off registration if you
register and pay by 30 October 2017



varied health sector. While it is important to explore the different career pathways that present themselves, leaders must value the importance of remaining rooted to their core values. Self-respect stems from building an honest career that you can genuinely be proud of. In this session, Jane will explore:

- Creating a career that stems from integrity
- Standing up for yourself
- Building trust through relatability

Jane Wilson Chief Nursing and Midwifery Officer
Southern District Health Board

4.10 - 4.20 **Questions and Discussion**

4.20 - 4.30 **Concluding Remarks from the Chair**

NETWORKING RECEPTION

4:30 - 5:30PM

Make the most of your Liquid Learning experience, join us to network over complimentary canapés and drinks



ALSO AVAILABLE



6TH WOMEN IN LEADERSHIP SUMMIT 2018

19, 20, 21 & 22 February 2018
Pullman Hotel Auckland



CLINICAL LEADERSHIP IN HEALTHCARE WORKSHOP

23 & 24 January 2018
Cliftons Auckland
30 & 31 January 2018
Cliftons Wellington

Day Two 1 March 2018

8.30 - 8.55 **Morning Coffee**

8.55 - 9.00 **Opening Remarks from the Chair**

9.00 - 9.45 **OPENING CASE STUDY**



The value of effective mentoring

Continuous change and growth are the only constant that life throws at us. The most effective way to grasp every opportunity is by being open to guidance towards a career we can be proud of. Debra will speak about the valuable lessons she has learnt from the coaching she has received throughout her career and how this has shaped her professional journey so far:

- The importance of having a mentor
- Shaping your life as you see fit
- Gaining valuable experience to propel your career

Debra Lumsden VP Human Resources
Fisher and Paykel Healthcare

9.45 - 10.00 **Questions and Discussion**

10.00 - 10.45 **OPENING CASE STUDY**



Transforming from technical expert to leader

The transition between a knowledge-focused role and a leadership position can be a challenging shift. Leaders must understand how to utilise their technical background to their advantage in a role that requires the management and empowerment of others. In this session, Megan will speak about:

- Making the transition into a leadership role
- Learning to effectively mentor your team
- Thinking strategically about leadership

Megan Main Chief Executive
NZ Health Partnerships

10.45 - 11.00 **Questions and Discussion**

11.00 - 11.15 **Morning Tea**

11.15 - 12.00 **CASE STUDY**



Demolishing restrictive beliefs

The stepping stones to success include having the self-awareness to recognise your potential and the confidence to realise your ambitions. Leaders must have the self-assurance to direct their careers to new heights. Drawing on her extensive leadership experience across various health organisations, Claire will examine:

- Defeating unconscious biases
- Empowering yourself towards success
- Looking beyond the glass ceiling

Claire Austin Group Manager, Health Workforce
New Zealand at People and Transformation
Ministry of Health

12.00 - 12.15 **Questions and Discussion**

12.15 - 1.15 **Networking Lunch**

GROUP DISCOUNTS AVAILABLE

3 - 4

DELEGATES

10% DISCOUNT

5 - 7

DELEGATES

15% DISCOUNT

8 +

DELEGATES

20% DISCOUNT



SUPER SAVER DISCOUNT

Receive up to \$300 off registration if you register and pay by 18 December 2017



EARLY BIRD DISCOUNT

Receive up to \$150 off registration if you register and pay by 29 January 2018

INTERACTIVE PANEL DISCUSSION

Implementing success through effective prioritisation

With an ever-increasing emphasis on doing more with less within the healthcare sector, it is important for leaders to learn to plan efficiently and manage their time wisely. Being proactive instead of reactive to important tasks is the only way to finish a day feeling satisfied and accomplished. Our panellists will discuss:

- Improving your overall efficiency
- Preventing work-related burnout
- Multitasking without compromising quality

Dr Amanda Smith Chief Advisor, Disability. Director, IDCC&R. National Services Purchasing National Health Board
Ministry of Health

Evon Currie General Manager, Population and Public Health

Canterbury District Health Board

Joanne Gibbs Director Provider Services

Auckland District Health Board

Philippa Dennis NZ Country Manager

Medtronic (Minimally Invasive Therapies Group)

Teri Thomas Executive Vice President for Global Sales, Marketing, and Strategy
Orion Health

CASE STUDY

Negotiating challenging situations

The art of successful negotiation lies in the ability to solve problems collaboratively using creative and novel strategies. Effectively conveying your ideas and persuading others to understand your perspective is a skill that all leaders should master. Drawing on her global healthcare experience, Jenny will discuss:

- Communicating your opinions
- Achieving mutual satisfaction
- Compromising without sacrificing

Jenny Parr Director of Patient Care, Chief Nurse and Allied Health Professions Officer
Counties Manukau District Health Board

Questions and Discussion

Afternoon Tea

EXPERT COMMENTARY

The highs and lows of Nursing leadership

Regardless of your role, it is vital that leaders have the endurance to lead through turbulent times. Within a continuously evolving industry, change is the only constant and must be embraced. Drawing on her extensive nursing background and healthcare leadership experience, Marion will explore:

- Developing a resilient outlook
- Cultivating your stamina
- Maintaining calm during adversity

Marion Guy Board Member
Bay of Plenty District Health Board

Questions and Discussion

3.55 - 4.20

INTERACTIVE CLOSING ROUNDTABLE

Moving towards excellence

The New Zealand health sector is ripe with potential for growth. It is up to leaders to step up and take every chance to seize the opportunities that present themselves. This closing session will provide participants with the chance to step back and reflect on the knowledge they have absorbed and how best to utilise this to excel.

- Enhancing self-insight
- Preparing your skill-set for success
- Planning to overcome career challenges

Ines Bruins Life Coach

Resilience Resources Ltd.

4.20

Concluding Remarks from the Chair and Summit Close

ABOUT THE EVENT

In a Health sector that strives for the betterment of others, leaders tend to put their self-development needs second. In order to ascend and reach your potential, courage needs to be the backbone of all major decisions. Leaders must dare to step up and make the most of every advancement opportunity that comes their way.

The **2nd Women in Healthcare, Pharma & Medical Leadership Summit** assembles some of the most prominent women across these sectors. Interactive panels, reflective case studies and expert commentaries will create a collaborative forum for emerging leaders. A motivating speaker line-up will reflect on their experiences and share guidance on how to move forward into a workforce that's equally challenging as it is rewarding.

WHO WILL ATTEND

Current
Leaders

Aspiring
Leaders

Future
Leaders

FOLLOW THIS EVENT

Tweet about this event using the hashtag **#WilmaChat** and **@LiquidLearning** for daily industry updates!

Post-Summit Workshop

2 March 2018

9.00 - 4.30

Crafting effective leaders

Our professional lives are a piece of work that must be edited continuously. It is only through maximising every opportunity to train and grow that a leader can evolve into their full potential. The most admirable leaders are those that lift themselves and their teams up equally. However, to do this requires an unlimited capacity for self-awareness and empathy.

This workshop focuses on fine-tuning your leadership talents. It aims to provide aspiring leaders with the skills they need to foster a culture of openness and 'relatability'. Most importantly, it will build individuals that are able to lead their team with vision, agency and purpose.

Coaching and mentoring with ease

- Empowering your team
- Understanding your team's strengths
- Learning to delegate responsibility

Developing your leadership talents

- Mastering your strengths
- Sharpening your self-awareness
- Transforming weaknesses into opportunities

Fostering an environment of 'approachability'

- Creating a culture of open communication
- Valuing constructive feedback
- Creating a platform for ideas

Confidently taking charge

- Developing assertiveness
- Leading with direction
- Prioritising for success

Expert Facilitator:

Ines Bruins Life Coach

Resilience Resources Ltd.

Life coach (wellbeing/resilience)

Service relationship manager

Clinical supervisor

Nurse advisor

Senior lecturer at University (both undergraduate and post graduate level)

clinical coordinator for postgrad nurses

Workforce development in mental health

Developing new ways of working

Acute mental health nurse

WORKSHOP SCHEDULE

• 8.30 - 9.00	Registration	• 11.00 - 12.30	Session Two	• 3.00 - 3.20	Afternoon Tea
• 9.00 - 10.40	Session One	• 12.30 - 1.30	Lunch	• 3.20 - 4.30	Session Four
• 10.40 - 11.00	Morning Tea	• 1.30 - 3.00	Session Three	• 4.30	Close of Workshop

GROUP DISCOUNTS AVAILABLE:

GROUP DISCOUNTS AVAILABLE:		
3 DELEGATES 10%DISCOUNT	567 DELEGATES 15%DISCOUNT	8+ DELEGATES 20%DISCOUNT

SPONSOR TODAY!

Limited sponsorship and exhibition opportunities available. For your chance to brand yourself as a market leader, please call: +64 9 927 1500 or email: partnership@liquidlearning.co.nz

Phone: +64 9 927 1500
www.liquidlearning.com

© 2018 Liquid Learning Limited IRD 104 - 525 - 695