



PROVENHEALTH NAVIGATOR[®] :
***SHARING GEISINGER'S OPERATIONAL EXPERIENCE FOR BUILDING A
SUCCESSFUL MEDICAL HOME***

Wednesday, June 10, 2015

7:30 am – 5:00 pm

Multipurpose Rooms

Dinner

6:00 pm – 7:30 pm

HHCHR Foyer

Thursday, June 11, 2015

7:30 am – 3:00 pm

Multipurpose Rooms

HENRY HOOD CENTER FOR HEALTH RESEARCH ("HHCHR")

Geisinger Health System

100 North Academy Avenue

Danville, PA 17822

PROVENHEALTH NAVIGATOR® :

SHARING GEISINGER'S OPERATIONAL EXPERIENCE FOR BUILDING A SUCCESSFUL MEDICAL HOME

DRAFT AGENDA

DAY 1: WEDNESDAY, JUNE 10, 2015

MODERATOR: MEG HORGAN, MSN, RN

6:55 – 7:15 am	Transportation provided from Pine Barn Inn to HHCHR (or see walking map)	
7:00 - 7:30 am	BREAKFAST BUFFET	
7:30 - 7:45 am	Welcome	Thomas Graf, MD
7:45 – 9:00 am	Value Transformation of Health Care: Geisinger's Approach to Innovation Introduction to the ProvenHealth Navigator® Model Overview of Geisinger Organizational Structure Staffing Model to Support ProvenHealth Navigator® Q & A	Thomas Graf, MD Joann Sciandra, RN, BSN, CCM
9:00 – 9:10 am	Strategic Planning to Implement an Advanced Patient Centered Medical Home <i>Assessment of level of readiness</i>	Meg Horgan, MSN, RN
9:10 -12:15 pm	Journey to a High Performance Health System: Leading Change Patient Centered Primary Care Workflow Redesign Q& A	Thomas Graf, MD
(BREAK – 15 min)		
12:15 – 1:30 pm (BREAK 1:15-1:30)	WORKING LUNCH <i>ProvenHealth Navigator®: What it brings to healthcare (Video)</i>	
1:30 – 4:45 pm	Integrated Population Management Population Profiling & Segmentation Disease Management Case Management Staff Management Group Activity Q & A	Joann Sciandra, RN, BSN,CCM Diane Littlewood, RN, BSN, CCM
4:45 - 5:00 pm	WRAP UP	Thomas Graf, MD
4:55 – 5:15 pm	Transportation provided from HHCHR to Pine Barn Inn (or see walking map)	

5:55 – 6:15 pm	Transportation provided from Pine Barn Inn to HHCHR (or see walking map)	
6:00 – 7:30 pm	DINNER BUFFET, HHCHR	Conference Attendees
7:15 – 7:45 pm	Transportation provided from HHCHR to Pine Barn Inn (or see walking map)	

DAY 2: THURSDAY, JUNE 11, 2015

MODERATOR: MEG HORGAN, MSN, RN

6:55 – 7:15 am	Transportation provided from Pine Barn Inn to HHCHR (or see walking map)	
7:00 – 7:30 am	BREAKFAST BUFFET	
7:30 - 7:40 am	Welcome	Richard Martin, MD, FAAFP
7:45 - 10:05 am	Please select one of the following 2 breakout session options: A. Developing your “Medical Neighborhood” B. Primary Care Redesign	
7:45 – 10:05 am	A. Developing your “Medical Neighborhood” Defining a Value Care System Key Components – Nursing Homes, Specialty Linkages, Home Health and Community Agencies Strategy Development Case Study Q & A	Joann Sciandra, RN, BSN,CCM Michelle Michael, RN, CCM
7:45 – 10:05 am	B. Primary Care Redesign	Richard Martin, MD, FAAFP
7:45 – 8:35	Spreading Process Reliability and Quality Culture Throughout a Network: How to Move Every Physician Forward	
8:35 – 9:35	Driving Innovation: Barrier Busting to Drive Every Physician Forward The Care Team: Defining the team, Developing roles, Increasing skills, Designing tools	
9:35 – 10:05	Q & A	
10:05 – 10:15 am	BREAK	
10:15 – 11:00 am	Patient Centered Primary Care Cont’d NCQA PPC-PCMH Recognition - Group Activity	Richard Martin, MD, FAAFP
11:00 - 12:30 pm	Data Analytics for Supporting Population Health Management	Joann Sciandra, RN, BSN,CCM Richard Martin, MD, FAAFP Matt Frankel

12:30 – 1:15 pm	Lunch	
1:15 – 2:00 pm	Leading and Managing a Successful Practice Transformation Operational Infrastructure for Successful ProvenHealth Navigator® Model Execution	Richard Martin, MD, FAAFP Joann Sciandra, RN, BSN,CCM
2:00 – 3:00 pm	Strategic Planning Exercise <i>How to get started...</i>	Richard Martin, MD, FAAFP Joann Sciandra, RN, BSN,CCM
3:00 – 3:15 pm	Q & A and WRAP UP	Richard Martin, MD, FAAFP
3:05 – 3:25 pm	Transportation provided from HHCHR to Pine Barn Inn (or see walking map)	

Revised: 3/24/2015