

10th Anniversary Medical-Legal Partnership Summit

Applying the Medical-Legal Partnership Approach to Population Health



April 8 - 10, 2015
Hilton McLean Tysons Corner
McLean, Virginia

For more information, visit:
**[www.medical-legalpartnership.org/
join-movement/Summit](http://www.medical-legalpartnership.org/join-movement/Summit)**

HOSTED BY

National Center for Medical  Legal Partnership

Milken Institute School
of Public Health

THE GEORGE WASHINGTON UNIVERSITY

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The Medical-Legal Partnership Summit brings together hundreds of leaders in health care, law, public health, social work and government to share ideas, insights and best practices about how the integration of legal care and health care can help address social determinants of health for vulnerable people, and how these practitioners benefit from working together. This year's Summit will pay particular attention to how medical-legal partnership can be used to address population health.

Attendees have the option to register for the Medical-Legal Partnership Summit only (Thursday and Friday), or the Medical-Legal Partnership 101 Intensive pre-meeting on Wednesday along with the Summit (Wednesday, Thursday and Friday.) Attendees cannot register for the Wednesday pre-meeting only. Academic credit is available for all three days to physicians, nurses, social workers and attorneys who attend.

Information on registration, tuition rates and hotels is on page 3. Details on accreditation is on page 18.

MLP 101 Pre-Meeting: April 8, 2015

On Wednesday, a half-day Medical-Legal Partnership 101 Intensive pre-meeting will help ground individuals in the medical-legal partnership approach and provide an introduction to more advanced topics on Thursday and Friday. Attendees will participate in three 90-minute workshops.

Everyone is welcome to attend Wednesday's pre-meeting, but anyone who is new to medical-legal partnership or the MLP Summit is strongly encouraged to attend. This pre-meeting was designed specifically in response to feedback from participants at last year's conference who asked for additional introductory content.

The Wednesday pre-meeting agenda is on page 4.

MLP Summit: April 9-10, 2015

The Summit will feature plenary sessions connecting the medical-legal partnership approach to hospital community benefit practices, the delivery of care at community health centers, population health and health equity. Workshops, affinity groups and an accredited poster session will offer new research and practices related to the impact of integrating health and legal care for vulnerable individuals and families.

The Summit agenda and session descriptions are on pages 5-17.

Keynote Speaker



Lauren A. Taylor

Co-author

The American Health Care Paradox

Lauren A. Taylor is the co-author of *The American Health Care Paradox* (Public Affairs, 2013) and a Presidential Scholar at Harvard Divinity School. In both domestic and global contexts, she studies how to build boundary-spanning partnerships for the purpose of health care delivery. Over the past year, she has presented this work on MSNBC, C-SPAN, Sirius Radio, and at the Mayo Clinic and Institute of Medicine. Lauren received a Bachelors in the History of Medicine and a Masters in Public Health from Yale. She is now a Fellow at both the Petrie-Flom Center for Health Law Policy, Biotechnology and Bioethics at Harvard Law School and the Harvard Global Health Institute.

Featured Plenary Speakers

Phillip Alberti, PhD

Senior Director

Health Equity Research and Policy

Association of American Medical Colleges

Don Blanchon, MPH

Executive Director

Whitman-Walker Health

Maureen Byrnes, MPA

Lead Research Scientist

Department of Health Policy

The George Washington University

Malika Fair, MD, MPH

Director of Public Health Initiatives

Association of American Medical Colleges

Yvonne Goldsberry, PhD

Vice President for Programs

Endowment for Health

Jeffrey Levi, PhD

Executive Director

Trust for America's Health

Suma Nair, MS, RD

Director, Office of Quality Improvement

Human Resources and Services

Administration

Woody Thorne, MEd

Vice President for Community Affairs

Southern Illinois Healthcare

About the National Center for Medical-Legal Partnership



Because 1 in 6 people needs legal care to be healthy.

The National Center for Medical-Legal Partnership's mission is to mainstream an integrated medical-legal approach to health and health care for people and populations by: (1) Transforming the focus of health care and legal practice from people to populations; (2) Building and informing the evidence base to support the medical-legal partnership approach; and (3) Redefining interprofessional education with an emphasis on training health care, public health and legal professionals together. It is a project of the Milken Institute School of Public Health at the George Washington University. www.medical-legalpartnership.org

Registration and Hotel Information

Location

Hilton McLean Tyson's Corner Hotel
7920 Jones Branch Drive
McLean, VA 22102
(703) 847-5000

Travel from Reagan Airport: It will take 20 minutes by cab to get to the hotel from Reagan airport. The hotel is also accessible by the D.C. Metro from Reagan. Board the blue line at Reagan, transfer at "Rosslyn" to the silver line, and get off at the "Tysons Corner" stop. It is a 5-10 minute walk from the Metro stop to the hotel. The trip will take approximately 60 minutes.

Travel from Dulles Airport: It will take 20 minutes by cab to get to the hotel from Dulles airport. The hotel is NOT Metro accessible from Dulles.

Travel from the Union Station (Amtrak): It will take 30 minutes by cab to get to the hotel from Union Station. The hotel is also accessible by the D.C. Metro from Union Station. Board the red line at Union Station, transfer at "Metro Center" to the silver line, and get off at the "Tysons Corner" stop. It is a 5-10 minute walk from the Metro stop to the hotel. The trip will take approximately 60 minutes.

Hotel Accommodations

A block of rooms is reserved at the Hilton McLean Tyson's Corner Hotel at a special rate of \$195/night single or double, plus taxes. Rooms can be booked online at: <https://aws.passkey.com/event/11919517/owner/3114104/home>

Registration

To register, visit: <http://www.bu.edu/cme/telegraph/public/MLP15reg.html>

Tuition Type	Thursday / Friday ONLY	Wednesday / Thursday / Friday
Student	\$200	\$275
Workshop presenter	\$300	\$375
Individual	\$400 (before Feb 27) / \$500 (after Feb 28)	\$475 (before Feb 27) / \$575 (after Feb 28)

*Learn more about eligibility for the student rate at: <http://medical-legalpartnership.org/join-movement/summit>

Tuition Scholarships

The deadline to apply for a tuition scholarship was February 20, 2015.

The 2015 MLP Summit is possible with generous support from:



Wednesday, April 8 Pre-Meeting Agenda

Medical-Legal Partnership 101 Intensive



Participants will be divided into three pre-assigned groups. Name tags will have either a red, blue or green circle sticker on them, which correspond to group assignments. Throughout the day, groups will rotate through the three sessions below at different times. All groups will attend all three workshops.

12:30 p.m. Foyer	Registration & Boxed Lunch Pick-up
1 - 2:30 p.m. Break-out rooms	Session #1 Red: "Basic Strategies for Medical-Legal Partnership Research and Evaluation" Blue: "Capacity and Priority Setting for Medical-Legal Partnership 101" Green: "Getting to Know Your Partners: Health Care and Legal Landscapes 101"
2:30 - 2:45 p.m.	Break
2:45 - 4:15 p.m. Break-out rooms	Session #2 Red: "Getting to Know Your Partners: Health Care and Legal Landscapes 101" Blue: "Basic Strategies for Medical-Legal Partnership Research and Evaluation" Green: "Capacity and Priority Setting for Medical-Legal Partnership 101"
4:15 - 4:30 p.m.	Break
4:30 - 6 p.m. Break-out rooms	Session #3 Red: "Capacity and Priority Setting for Medical-Legal Partnership 101" Blue: "Getting to Know Your Partners: Health Care and Legal Landscapes 101" Green: "Basic Strategies for Medical-Legal Partnership Research and Evaluation"
6 p.m.	Pre-meeting adjourns

Session Descriptions

Basic Strategies for MLP Research and Evaluation

This session will review research trends, priorities and best practices for medical-legal partnerships related to patient benefit, provider knowledge and cost benefit. Participants will learn practical strategies for implementing program evaluation at the local level. There will also be a discussion of the MLP performance measures the National Center for Medical-Legal Partnership is developing and how MLP programs can adapt them.

Capacity and Priority Setting for MLP 101

This session will focus on how to start, grow and strengthen

a medical-legal partnership by defining a target population, setting program priorities to align with funding and staffing, managing partner expectations and roles, and establishing a Memorandum of Understanding.

Getting to Know Your Partners: Healthcare and Legal Landscapes 101

This session will equip partners with a nuanced understanding of the financial and organizational capacity of health care and civil legal aid organizations at local, state, and national levels. Participants will better understand and maneuver in their partners' landscape.

Thursday, April 9 Agenda

8 - 9 a.m.

Foyer & International Ballroom C

Registration & Breakfast

9 - 9:15 a.m.

International Ballroom A&B

Welcome & Opening Remarks

Paul Kuehnert, NP

Director, Robert Wood Johnson Foundation

9:15 - 10 a.m.

International Ballroom A&B

Keynote Address: The American Health Care Paradox: Where do Medical-Legal Partnerships Fit?

Lauren Taylor, MPH

Co-Author, *The American Health Care Paradox*
Presidential Scholar, Harvard Divinity School

This talk will explore how the United States currently aims to create health and how we could do better. At the national level, we will compare the US' relative expenditure on health and social services to that of other industrialized countries and review the impact of these allocation patterns. At a more local level, we will explore the ways in which Medical-Legal Partnerships can serve as a meaningful bridge between these two historically divided sectors - and a leverage point for systems change.

10 - 10:15 a.m.

International Ballroom A&B

Communications Blitz: What It Means to Marry Our Missions

Kate Marple, MS

Manager for Communications, National Center for Medical-Legal Partnership

Practitioners from highly integrated medical-legal partnerships describe the tipping point for program success as the moment all partners could articulate and operate from a common mission. In this communications blitz, we'll pull from interviews with MLP teams to examine how these partnerships successfully married their missions, why doing so was critical to program success, and what living a shared mission across sectors looks like in practice.

10:15- 10:30 a.m.

Break

10:30 - 11:45 a.m.

Break-out rooms

Break-out Sessions 1-6

Session descriptions, presenters and room assignments are listed on pages 10-11.

11:45 a.m. - 1:15 p.m.

International Ballroom C & Break-out Rooms

Lunch & Affinity Groups

During lunch, optional affinity groups will meet. Details about these sessions will be available in the on-site Summit program.



2015 Medical-Legal Partnership Summit

The National Center for Medical-Legal Partnership at
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1:15 - 2 p.m.

Break-out rooms

Break-out Sessions 7-12

Session descriptions, presenters and room assignments are listed on pages 12-13.

2- 2:15 p.m.

Break

2:15 - 3:15 p.m.

International Ballroom
A&B

Plenary 1: Linking Community and Health: Community Benefits and Medical-Legal Partnership in the Age of the Affordable Care Act

Maureen Byrnes, MPA

Lead Research Scientist, Dept. Health Policy
The George Washington University

Yvonne Goldsberry, PhD

Vice President for Programs
Endowment for Health

Woody Thorne, MEd

Vice President for Community Affairs
Southern Illinois Healthcare

This session will review the landscape of community benefit rules for tax exempt hospitals and the opportunities for community transformation through the Affordable Care Act. Panelists will reflect on the role of hospital community benefit programs in advancing medical-legal partnership.

3:15 - 4 p.m.

International Ballroom
A&B

Presentation of Medical-Legal Partnership Awards and 10th Anniversary Celebration

4 - 4:15 p.m.

Break

4:15 p.m. - 5:30 p.m.

Break-out Rooms

Break-out Sessions 13-18

Session descriptions, presenters and room assignments are listed on pages 14-15.

5:30 - 6:30 p.m.

Atrium

Medical-Legal Partnership Poster Session (accredited)

Twenty posters detailing original medical-legal partnership research will be on display and authors will be standing with posters to answer questions.

5:30 - 7 p.m.

Atrium

Reception

Friday, April 10 Agenda

7:30 - 8:30 a.m.
International Ballroom C

Breakfast

8 :30 - 9:15 a.m.
International Ballroom
A&B

Plenary 2: Catalyzing Change, Community Health Centers, Health Care Reform and Medical-Legal Partnership

Ellen Lawton, JD (Moderator)

Lead Research Scientist, Department of Health Policy
Co-Principal Investigator, The National Center for Medical-Legal Partnership
The George Washington University

Don Blanchon, MPH

Executive Director
Whitman-Walker Health

Suma Nair, MS, RD

Director, Office of Quality Improvement
Human Resources and Services Administration

Additional Presenters TBA

This session will share reflections from community health center and government leaders on the state of the Federally Qualified Health Center (FQHC) field, current fiscal challenges, and what lies ahead. Panelists will offer reflections and insights on where medical-legal partnership fits into the mission and activities of community health centers moving forward.

9:15 - 9:45 a.m.
International Ballroom
A&B

Plenary 3: Population Health: What is the Opportunity for Medical-Legal Partnerships?

Jeffrey Levi, PhD

Executive Director, Trust for America's Health

Megan Sandel, MD, MPH

Medical Director, National Center for Medical-Legal Partnership
Associate Professor of Pediatrics, Boston University School of Medicine

This session will unpack what population health is and why health care reform is moving more in that direction. It will define what population health means for different stakeholders, and how medical-legal partnerships can adapt their practices to address the civil legal needs of populations as a way to increase their reach and capacity to serve vulnerable populations.

9:45 - 10 a.m.

Break



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10 - 11:15 a.m.
Break-out Rooms

Break-out Session: Applying the Medical-Legal Partnership Approach to Population Health

Five identical break-out sessions will run concurrently.



Participants will be pre-assigned a session. Name tags will have either a red, blue, silver, yellow or green star sticker on them, corresponding to room assignments.

Law, public health and healthcare have different approaches to population impact - from tertiary prevention to litigation. This session will review case examples from the medical-legal partnership field of how to bridge these different approaches to impact the health of populations. Through structured exercises, participants will learn how medical-legal partnerships can identify opportunities for moving from patient to policy work, what capacity MLPs need to do this work, barriers to adapting these practices, and how to measure and message the impact of addressing the civil legal needs of populations.

11:15 - 11:30 a.m.

Break

11:30 - 11:45 a.m.

International Ballroom
A&B

Presentation of Medical-Legal Partnership Poster Award

11:45 a.m. - 12:15 p.m.
International Ballroom
A&B

Plenary 4: Medical-Legal Partnerships: Advancing Health Equity, Advancing through Discovery

Phillip Alberti, PhD

Senior Director, Health Equity Research & Policy
Association of American Medical Colleges

Malika Fair, MD, MPH

Director of Public Health Initiatives
Association of American Medical Colleges

To achieve health equity – a state where everyone has an equal opportunity, regardless of social advantage or disadvantage, to achieve his or her full health potential – will require multiple sectors and systems to address factors that contribute to health and health care inequities. Successfully addressing the social determinants of health will have the largest impact on systematic and avoidable disparities in health between groups and academic medical centers routinely engage in practices to achieve this aim. Medical-legal partnerships, service learning programs, and community-based research experiences, for example, might be effective ways to reduce or eliminate inequities. Since prospective, community-based health impact evaluations are often time consuming and underfunded, solid evidence demonstrating the impact of these practices are rare. This session will help attendees understand the role that medical-legal partnerships can play in building community, health system, and learner capacity to address community health needs and health inequities, and apply a community health improvement framework for evaluations of similar programs.

Friday, April 10 Agenda (continued)

12:15 - 1:30 p.m.

International Ballroom C
& Break-out Rooms

Lunch & Affinity Groups

During lunch, optional affinity groups will meet. Details about these sessions will be available in the on-site Summit program.

1:30 - 2:45 p.m.

Break-out Rooms

Break-out Sessions 19-24

Session descriptions, presenters and room assignments are listed on pages 16-17.

2:45 p.m.

Meeting Adjourns

Break-out Sessions 1-6

Thursday, 10:30 - 11:45 a.m.

B1: Three Decades of a Community Health Center MLP: Achievements, Challenges and Lessons Learned

Room: TBD

Dan Bruner, JD, MPP
Richard Elion, MD
Justin Goforth, RN, BSN
Erin Loubier, JD



*This session
has a focus on
health centers.*

Whitman-Walker Health (WWH) has one of the oldest MLPs in the U.S. We are now an FQHC serving Washington, DC's diverse urban community, with specialties in HIV care and LGBT health. WWH medical and legal professionals will discuss lessons learned over the past three decades and implications for other community health centers. We will highlight our progress towards full integration of legal and health care; innovations in service delivery and changes in how we practice our respective professions; our strategies for improving population health; and our sustainable business model in which legal as well as medical staff play critical roles.

B2: Expanding Medical-Legal Partnership Capacity -- Integrating Patient Navigation and Resource Connections

Room: TBD

Sheila Hall, JD
Dennis Hsieh, MD, JD
Jennifer Newberry, MD, JD
Deborah Son, MSW

The medical-legal partnership attorney often serves as the sole expert on the social determinants of health in resource poor settings such as FQHCs or safety net hospitals. This results in the MLP attorney helping with many non-legal issues, such as assisting with food stamp applications, writing demand letters to landlords, and navigating specialty care follow-up. Some MLP sites have co-existing patient resource connection programs, such as a HealthLeads desk. However, few sites integrate these resources connection program with the MLP to create a continuum of care for patients' socioeconomic and legal needs. This panel explores integrating the MLP with a resource desk, allowing each member of the team to work at the top of their training/

license.

B3: Identifying Legal Need in the Clinical Setting

Room: TBD

Emily Boudreau
Tessa Geron
Jennie Light
Krista Teske
Katy Watters

In 2014, The Advisory Board Company, a healthcare strategic consulting firm, reviewed all of the existing tools being used by medical-legal partnerships to screen for legal need in clinical settings. They then developed a common screener that can be used by MLPs in a range of settings. In this session, the ABC team will review the screening tool, how they chose the questions and discuss how programs can use it. Presenters will talk about validated versus internally developed questions, who should collect the data, who should analyze it, and how it connects to service delivery and program objectives.

B4: Keep the Program Alive and Thriving - Meeting the educational needs of the Health-care and Legal teams

Room: TBD

Carrie Brown, MD
Lori Chumbler, JD
Carol Maxwell, MSW
Krista Selna, JD

In this session the Arkansas Children's Hospital medical-legal partnership will share the six educational session types that we use to keep people throughout the hospital and in our ProBono locations engaging with our MLP. Interdisciplinary trainings as well as trainings for specific partners (residents, physicians, attorneys, social workers, nurses) are offered on a scheduled basis throughout the year. During the 75 minutes will discuss the timing of the events, the selection process for topics, and allow time for open dis-



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discussion about other session types and topics that other programs around the country utilize.

for. Session features LegalHealth's strategy to be incorporated into NY State's Delivery System Reform Incentive Payment Program (DSRIP) as a vital community partner and to encourage MLPs nationwide to embrace these opportunities. Session includes a healthcare economist.

B5: Creating a Model for Hospital-Funded Medical-Legal Partnership

Room: TBD

April Faith-Slaker, MS, JD
Ann Mangiameli, JD
Suzanne Nuss, PhD, RN
Erin Planalp, JD
Kerry Rodabaugh, MD

The Nebraska Medicine Medical-Legal Partnership is exclusively funded by Nebraska Medicine. In just a few years, the MLP grew a \$25,000 starting operating budget to several hundred thousand dollars, expanding services and collaborating with multiple legal aid agencies to reach populations in both Nebraska and Iowa. This model has paved the way for multiple other hospital-funded MLPs throughout the Omaha, Nebraska metropolitan area. This session will present the development and expansion of the Nebraska Medicine Medical-Legal Partnership and how to replicate the model in your own community.

B6: National Medicaid Delivery System Reform: An Opportunity to Expand the MLP Approach

Room: TBD

Julie Branfield, JD
Randy Retkin, JD
John Schneider, PhD
Victor Snyder, LICSW

Session focuses on Medicaid redesign and how, through these programs, medical-legal partnerships play a role in more broadly addressing social determinants of health, therefore improving population health and affecting healthcare cost savings. Prompted by the ACA and an overall interest in better patient outcomes, and reduced per capita cost of care, states are implementing innovative programs reforming how Medicaid care is delivered and paid

Break-out Sessions 7-12

Thursday, 1:15 - 2 p.m.

B7: Improving Patient Care in a Community Health Center through Attorney-CHW Collaboration

Room: TBD

Valerie Zolezzi-Wyndham, JD
(moderator)
Kathryn W. Condon, JD
Rebecca H. Donham, MPA
Paula Kaminow, JD
Medha Makhoul, JD

*This session
has a focus on
health centers.*

Identifying the key players in a medical-legal partnership is an important task when structuring a new MLP or reforming an existing one. The panelists, all of whom are part of a community health center-based MLP but who have different roles and professional backgrounds, will discuss the unique role that Community Health Workers (CHWs) play in the partnership. Specifically, they will share how a close working relationship between CHWs and attorneys is a natural and effective model for improving patient advocacy by ensuring each team member works at the upper limit of their license ensuring efficient use of all available resources.

B8: Practicing Law Upstream: Transforming Legal Care

Room: TBD

Dawn Bolyard, BSN
L. Kate Mitchell, JD
George Thomas, JD

This session will discuss Upstreamist practices in the context of legal care. To effectively and systemically address poverty and related legal and social issues, attorneys need to transform legal practice to incorporate medical and public health concepts and change their professional framework and identity. We will discuss ways to incorporate social determinants of health considerations and population health concepts like “hot-spotting” and “upstream practice” in the development of systemic and preventative legal practice strategies. We will also share some examples of upstreamist advocacy initiatives including the use of medical data and GIS mapping to “hot-spot” communities and

legal issues of concern and the use of systemic policy advocacy strategies to effectuate changes in the practices and policies of state Medicaid agencies and school districts.

B9: Collaborative Research Towards Improved Patient & Population Health

Room: TBD

Yael Cannon, JD
Andrew Hsi, MD, MPH
Ed Paul, MD

Attorneys and healthcare professionals who partner to address the legal needs of patients can collaborate around critical population health issues they identify in practice. Presenters Andrew Hsi, MD and Yael Cannon, Esq. of the UNM Medical Legal Alliance will present on their research on the health and legal impacts of adverse childhood experiences (ACEs), such as child trauma. They will discuss the population health research on this topic and a study they are developing to identify the ACEs and outcomes experienced by a particular population-incarcerated youth. This session explores how MLP partners can draw on their direct service work to engage in research to improve patient health and broader population health.

B10: Interprofessional Education Field Report

Room: TBD

Joel Teitelbaum, JD, LLM
Elizabeth Tobin Tyler, JD

This session will provide an overview of interprofessional education (IPE) efforts occurring around the country that include the Medical-Legal Partnership (MLP) approach. It will briefly describe the IPE movement, trends that integrate the MLP approach across a range of fields and disciplines, and the value added by including an MLP frame in IPE. Session leaders Joel Teitelbaum and Liz Tobin Tyler conducted a separate Summit pre-meeting with several individuals at the leading edge of the IPE and MLP movement, the results of which will form the basis for this field report.



2015 Medical-Legal Partnership Summit

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B11: Applying the Medical-Legal Partnership Approach to the Management of Diabetes in Youth

Room: TBD

Lindy MacMillan, JD
Faisal Malik, MD

Youth with diabetes often need more personalized, holistic interventions that go beyond quarterly clinic visits to address home, school, and legal barriers to optimal care. Our group developed an innovative intervention that addresses diabetes management outside of the medical setting. The “Diabetes Community Care Ambassador Program” trains Care Ambassadors to deliver personalized, tailored care to families that need additional support. This care is delivered in the family home, school, and community, and integrates personalized health information and legal counseling in multiple settings. This presentation will discuss implementation and outcomes of this pilot program to improve care for youth with diabetes.

B12: Developing and Implementing Quality Improvement Processes for Medical-Legal Partnerships

Room: TBD

Marsha Regenstein, PhD
Additional presenters TBD

This session will help participants develop an understanding of the science of performance improvement and help participants identify cross-organizational goals for quality work related to screening patients for health-harming civil legal needs. Participants will be able to map data needs and available information to engage effectively in MLP-related quality improvement work.

Break-out Sessions 13-18

Thursday, 4:15 - 5:30 p.m.

B13: Outside the Four Walls: Aligning Medical-Legal Partnership and Enabling Services in the Community Health Center Context

Room: TBD

Ellen Lawton, JD
Kristen Stoimenoff, MPH
Additional presenters TBD

*This session
has a focus on
health centers.*

Community health centers (CHCs) provide high-quality, accessible, affordable, and comprehensive health care to underserved populations, without regard for ability to pay. Robust, community-driven outreach and enabling services are critical for reaching populations with the greatest unmet need, connecting them to a broad scope of services, and ensuring their ability to fully access health care and achieve good health. During this session, facilitators will describe a vision for what a comprehensive outreach and enabling services model can achieve and introduce a strategic framework that identifies the potential return on investment for implementing such programs. Panelists will lead a discussion on how medical-legal partnership synchronizes with outreach and enabling services in the CHC context.

B14: Framing Legal Care as Health Care: An MLP Messaging Challenge

Room: TBD

Kate Marple, MS

Partnering across sectors requires learning to describe your mission and work in your partner's framework and language. A central challenge for medical-legal partnerships is articulating the value of civil legal aid interventions in a way that will resonate with health care partners and funders. In this session, participants will learn how to message common legal interventions in health and health care teams, as well as how to cultivate stories that will align with health care messaging. This session is open to all, but will be particularly helpful for attorneys and legal staff.

B15: A Charting [R]evolution

Room: TBD

Diane Goffinet, JD
Lisa Nation, RN, BSN
Keegan Warren-Clem, JD, LLM
Andrew Weaver, JD

Both legal and healthcare partners from the Medical-Legal Partnership of Southern Illinois will discuss the evolution of their case charting system to now include LSC problem codes, specific MLP social outcomes, ICD-9 codes, and MLP health impacts. This charting revolution will allow MLPs across the country to easily track legal and health outcomes for individual clients and health outcome trends across provided services. Further discussion will include the need for, and difficulties in, tracking interventions by healthcare workers that do not result in an actual referral to the legal partner.

B16: Training Simulation: Teaching Students to Explore Social Determinants of Health in an Interprofessional Way

Room: TBD

Katie Cronin, JD, BSW
Jana Zaudke, MD

This session will highlight a new simulation, created at the University of Kansas (KU), in which law students engage with medicine, nursing, and pharmacy students to explore how we speak with patients about the social determinants of health (SDH). The simulation will be included in a curriculum toolbox that KU is creating as a Nexus Innovations Incubator site for the National Center for Interprofessional Practice and Education (NCIPE), with support from the Josiah Macy Foundation (Macy). A NCIPE representative will discuss the role MLP can play in furthering innovations in interprofessional education and practice at the point of care.



2015 Medical-Legal Partnership Summit

The National Center for Medical-Legal Partnership at
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B17: MLP Innovation in the Era of Population Health: Lessons Learned from the Founding MLP Site

Room: TBD

Deborah Bondzie, JD, MA
Samantha Morton, JD
Genevieve Preer, MD

After almost 20 years of MLP incubation within Boston Medical Center's Pediatrics Department, MLP | Boston reoriented its service delivery model through the lens of population health and related healthcare workforce restructuring. Ambassadors from this initiative will share insights on key aspects of the success of this new model, including: 1. Negotiating an MLP service delivery menu and related fiscal contract, 2. Re-organizing MLP service delivery in ways that help to spotlight population health impacts, and 3. Re-envisioning project structure and leadership in ways that foster innovative and deeply collaborative approaches. Speakers will discuss cross-disciplinary communication, capacity building, and anticipating challenges that this new model might present.

ing the health-harming civil legal access gap. This session will discuss the MLP MCH model, cross-site evaluation, and business case development.

B18: Securing Public Investments for Medical-Legal Partnership to Improve Maternal and Child Health Outcomes

Room: TBD

Daniel Atkins, JD
Shannon Mace Heller, JD, MPH
James Teufel, PhD, MPH
Vikrum Vishnubhakta, MPH, MBA

Local, state and federal governments have a significant interest in improving maternal and child health (MCH) outcomes while reducing medical costs. Approximately half of all births—and the proportion is much higher for people who are poor-- are financed by Medicaid. Despite significant financial investments in Medicaid, alarming racial inequities in birth outcomes remain. Supported by public investments, medical-legal partnerships (MLP) in Delaware and Pennsylvania aim to improve maternal and child health outcomes by improving environments and reduc-

Break-out Sessions 19-24

Friday, 1:30 - 2:45 p.m.

B19: How One MLP is Impacting Population Health by Addressing Toxic Stress in Young Children

Room: TBD

Luong Chau, JD
Kate Marr, JD
Elisa Nicholas, MD

*This session
has a focus on
health centers.*

In recent years, much focus has been placed on issues such as place-based gang violence and teenage drop-out. However, the upstream approach requires also addressing childhood trauma and toxic stress and how these issues have lifelong effects on health and wellbeing. Through a panel discussion, this session will highlight how the collaboration between an experienced attorney and pediatrician led to the funding and launching of "Everychild Bright Beginnings Initiative," focused on addressing the effects of toxic stress in infants, toddlers and pregnant mothers at The Children's Clinic, a federally qualified health center.

B20: Making a Competitive Business Case to Nonprofit Hospitals to Improve Social Determinants of Health

Room: TBD

Diane Goffinet, JD
Shannon Mace Heller, JD, MPH
James Teufel, MPH, PhD
Andrew Weaver, JD

This workshop will focus on methods to develop a strategic business case that supports the initiation, maintenance, and scaling of civil legal aid and non-profit hospital partnerships. First, Porter's Five Forces and Shared Value frameworks will be reviewed. This enables the construction of a more functional strategic plan and business case than traditional methods like SWOT analysis. Second, a realistic policy analysis of laws, rules, and regulations regarding non-profit hospitals' community benefit obligation will be discussed. Third, an expansion of the MLP approach through a legal aid network with the financial investment of separate hospital systems will be described.

B21: How Do We Know We Are Helping? Findings and Lessons Learned from a Multi-Year Medical Legal Partnership Evaluation

Room: TBD

Tracy Goodman, JD
Abby Nerlinger, MD
Holly Stevens, PhD
Stephen Teach, MD, MPH

Over the past five years, Children's Law Center has invested heavily in evaluating their medical-legal partnership, Healthy Together. This investment has taken the form of process, outcome, and impact evaluation and a pilot project analyzing cost-avoidance and return on investment. Healthy Together's evaluation measures indicators of various short- and long-term legal and health outcomes, including legal disposition, length of sustained legal outcomes, and child and family medical, educational, and social health outcomes. Qualitative and quantitative data are collected at various points in time pre- and post- legal case. This session describes the path Healthy Together's evaluation has taken, key lessons learned, and presents original data from each phase of our evaluation. Healthy Together has been able to use data from each phase of our evaluation to improve legal practice and patient-family outcomes, as well as to explore business relationships that may provide sustainable funding for MLP services.

B22: Communication Skills for Legal Consultation for the Seriously Ill Patient

Room: TBD

Lynn Hallarman, MD
Ed Paul, MD
Anne Ryan, JD
Denise Snow, JD, RN

This session focuses on essential communication skills for lawyers in effective bedside communication with the seriously ill hospitalized patient and their families. This session will be dynamic and interactive with a focus on a structured approach to interacting with patients/families about uncomfortable topics such as guardianships, will, advance care planning, life-sustaining treatments and more. You will



2015 Medical-Legal Partnership Summit

The National Center for Medical-Legal Partnership at
Milken Institute School of Public Health, The George Washington University

learn fundamentals on how to effectively communicate with hospital staff, patients and families surrounding difficult conversations and decisions.

context of advance care planning-related MLP services, and (b) the unique and substantial needs of an especially vulnerable sub-population within the universe of low-income older adults: socially isolated, mentally ill people over 50 who are not dual-eligibles because they lack the requisite work history and other qualifications.

B23: Understanding and Applying Ethics and Confidentiality Rules in the Medical-Legal Partnership Context

Room: TBD

Daniel Graver, JD

This session will provide an update in hot topics in the application of ethics and confidentiality rules in medical-legal partnership practice. Using the MLP casebook, Poverty, Health and Law and the MLP Toolkit as foundations, panelists will offer insights and strategies to meet the goals of MLP practice while adhering to institutional and professional obligations. Topics for discussion will include HIPPA, Medicaid inducement and information sharing across multiple platforms.

B24: Notes from the Field: MLP and Older Adult Health and Stability

Room: TBD

Tishra Beeson, DrPH, MPH
Sarah Hooper, JD
Samantha Morton, JD
Eileen O'Brien
Carolyn Welty, MD

The need for comprehensive advance care planning for vulnerable older adults has received renewed attention recently, in part due to increased awareness of the disconnect between high costs of care at the end of life and the quality of such care when measured by patient goals and expectations. At the same time, older adult housing instability, with all attendant ripple effects on the healthcare system, remains at crisis levels. Two MLP programs, one based in San Francisco and the other based in Boston, will share insights from pilots focused on these two legal domains. Participants will glean particular value on the subjects of (a) developing a coherent program evaluation model in the

Accreditation Information

Course Director

Megan Sandel, MD, MPH
Associate Professor, Boston University Schools of Medicine and
Public Health
Medical Director, National Center for Medical-Legal Partnership

Nursing Advisor

Patti Ann Collins, DNP, MSN/MBA, RN
Lead Nurse Planner, Boston University School of Medicine

Target Audience

Physicians, nurses, social workers, patient navigators, public health professionals, attorneys and paralegals

Learning Objectives

At the conclusion of this activity, participants will be able to:

1. Summarize how legal professionals can enhance the services provided by doctors, nurses, social workers and other clinic or health care team members for vulnerable populations.
2. Develop practical strategies for measuring and evaluating the legal needs of patients in health care settings.
3. Describe two strategies for addressing population health that can be addressed by a health care entity clinic partnering with a local civil legal aid entity.

Core Competencies

This activity has been developed with consideration given to the American Board of Medical Specialties Six Core Competencies. This activity will increase your competency in the area of Interpersonal & communication skills.

Accreditation by Profession

For Physicians -- Three Day Meeting

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of Boston University School of Medicine and the National Center for Medical-Legal Partnership at the George Washington University. Boston University School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

Boston University School of Medicine designates this live activity for a maximum of 15 AMA PRA Category 1 Credit(s)[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

For Physicians -- Two Day Meeting

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of Boston University School of Medicine and the National Center for Medical-Legal Partnership at the George Washington University. Boston University School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

Boston University School of Medicine designates this live activity for a maximum of 10.5 AMA PRA Category 1 Credit(s)[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

For Nurses -- Three Day Meeting

Continuing Nursing Education Provider Unit, Boston University School of Medicine is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Contact Hours: 15.75 of which 0 is eligible for pharmacology credit.

Nurses will receive contact hours for those sessions attended, after completion of the evaluation.

For Nurses -- Two Day Meeting

Continuing Nursing Education Provider Unit, Boston University School of Medicine is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Contact Hours: 11 of which 0 is eligible for pharmacology credit.

Nurses will receive contact hours for those sessions attended, after completion of the evaluation.

For Social Workers -- Three Day Meeting

Commonwealth Educational Seminars (CES), provider #1117, is approved as a Provider for Social Work Continuing Education by the Association of Social Work Boards (ASWB) www.aswb.org, through the Approved Continuing Education (ACE) program. CES maintains responsibility for the program. ASWB approval period: October 6, 2012- October 5, 2015. Social Workers should contact their regularity board to determine course approval.

Social Workers participating in this course will receive 15 clinical continuing education clock hours.

For Social Workers -- Two Day Meeting

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Social Workers participating in this course will receive 10.5 clinical continuing education clock hours.

For Attorneys

Attorneys seeking CLE credit will need to contact their individual bar associations. For questions on the above continuing education credits, please contact the Boston University CME office at cme@bu.edu or 617-638-4605.

Conference Management

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