

Delivering a Paperless NHS

10% card payments discount*
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Intelligent Electronic Document Management in Healthcare

Wednesday 9 December 2015 ICO Conference Centre, London



Chair and Speakers Include:

Sean Brennan

Independent Consultant in Healthcare Informatics
Clinical Matrix

Paul Rice

Head of Technology Strategy
NHS England

Supporting Organisation



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All NHS funded care services are expected to have digital and interoperable systems that remove the limitations of paper records and slow bureaucratic systems by 2020.” 13th November 2014, Department of Health

Following NHS England’s commitment to a paperless NHS, this one day conference focuses on a practical guide to delivering intelligent electronic document management in your organisation. The delivery of clinical care is no longer from a single place with a single record location but from multiple sites (including the patients own home) and the electronic record needs to be available in these multiple sites to improve patient care and aid clinical decision making in real time.

The conference outlines a number of different strategies for the implementation of EDM and discusses key issues including the legal framework and information governance. This will be complemented by practical case studies from NHS Trusts that have implemented Electronic Document Management in practice including learning from Dr Jack Barber, Chief Clinical Information Officer at Kings Hospital NHS Foundation Trust about how they are moving towards an eHospital.

“Having access to the right information at the right time enables excellence. It helps professionals document handovers accurately and makes it easier to share information quickly across multi-disciplinary teams and with other providers... Access to accurate, timely and comprehensive information can transform the quality and efficiency of healthcare through improved clinical workflows, increased care optimisation and greater patient involvement. It is increasingly the hallmark of a modern, high quality healthcare system..” The Integrated Digital Care Fund: Achieving Integrated Health and Care Records

“Removing the need for paper entry, duplication and storage also reduces costs in the long-term” NHS England

“Some Trusts are at an advanced stage with digital records embedded in routine clinical practice. In contrast others continue to have a significant dependency on paper records. These can be inefficient and pose a potential risk to patient safety as timely accurate and comprehensive information is not shared or available at the point of care.” NHS England

“Implementing Electronic Document Management Solutions is a challenge, a major project and a substantial change to the way care is delivered but it is achievable, and others have achieved it and gained many benefits” Dr Masood Nazir Clinical Informatics Advisor NHS England

100% of delegates at our previous conference on this subject would recommend it to a colleague.

09.00-09.50 Pre Conference Supplier Showcase

The supplier showcase will be optional for delegates to attend and will include five 10 minute presentations from the key electronic document management systems suppliers

Speakers and topics include:

Naveed Ashraf *Managing Director* Pearl Scan Solutions

A paperless NHS: If, What and When?

The talk will focus on the aim and associated challenges of achieving a paperless environment by 2018, taking into account the financial and operational issues that should be considered prior to completing the digital transformation. The main focus of the talk will be:

- where to start.
- balances cost with outcomes.
- delivering benefits in the back office.
- partnering and ways of working.
- conclusion and Questions.

Simon Ellis *Managing Director* Box-it

How practical is it to automate classification of record content and reduce manual overheads to achieve digital records that clinicians can navigate with ease and confidence?

- Classification of content the hard way
- Technology that can learn about content
- Cost benefits and risks mitigation
- How easy is it to deploy

Jay Goodison *Head of EDRM* EMIS Health
Digital Medical Records – Key Decisions

Bryan Fernandez *Integrated Systems Specialist* Richard Wolf UK Ltd
Network-Based Solutions

- Digital (Electronic) Content (Document) Management in other Industries – a brief
- Richard Wolf’s document management
- Core Nova – document management

09.00-09.50 Pre Conference Supplier Showcase (Optional)

The supplier showcase will be optional for delegates to attend and will include five 10 minute presentations from the key electronic document management systems suppliers

10.00 Chairman's Introduction

Sean Brennan *Independent Consultant in Healthcare Informatics Clinical Matrix*

10.10 Delivering a Paperless NHS: Progress and NHS England Update

Paul Rice
Head of Technology Strategy
NHS England

10.40 Towards the eHospital: Planning and going Live

Christopher Johnson
Chief Medical Informatics Officer
Papworth Hospitals NHS Foundation Trust

- planning for an eHospital
- what are the benefits: is it worth it?
- managing the risk of the transition
- engaging clinicians and changing the culture of the organisation

11.10 Question and answers, followed by coffee and exhibition at 11.20

11.40 EXTENDED SESSION: All you need to know about Electronic Document Management The options and integration of notes and records into EPR systems

Dr Johan Waktare
Consultant Cardiologist
Chief Clinical Information Officer
Clinical Lead for EPR
Caldicott Guardian
Liverpool Heart and Chest Hospital NHS Foundation Trust

- where to start with implementation: what are the options?
- the options: back scan active, back scan all, back scan on demand or don't back scan at all
- how to integrate historical notes and records into EPR systems
- the resource and clinical implications of the various options
- onsite v offsite scanning and the implications for patient confidentiality
- our approach and developments

12.25 EXTENDED SESSION: Electronic Document Management: Legal issues and requirements including information governance

Norma Shippin
Director of Central Legal Office & Legal Advisor
NHS Scotland

- importance and essential elements of documentation
- access issues, security and management of risk
- information governance and security
- the anatomy of a claim and lessons from previous cases

13.00 Question and answers, followed by lunch and exhibition at 13.10

EDM in Practice: Case Study Sessions

14.00 Setting the standards for Electronic Documents and Records

Jan Hoogewerf
RCP Health Informatics Unit Programme Manager
Health Informatics Unit
The Royal College of Physicians
London

- standardisation as a fundamental foundation for EDM and information sharing
- principles of indexing and structure
- core and additional requirements of electronic documents
- moving towards paperless practice
- information standards & national developments

14.30 EXTENDED SESSION: Realising the Clinical Benefits and engaging Clinical Staff Intelligent Integrated Electronic Document Management

Mark England
Director of IM&T
Luton & Dunstable Hospital NHS Trust

- engaging and understanding clinicians in electronic document management
- thinking scanning before software, and be honest about your teams can deliver internally
- identifying risk appetite and communicating the clinical, patient safety and time saving benefits
- should clinicians be forced to give up paper even if they don't want to
- our approach to intelligent EDM. Is it an ePR? Can it ever be?

15.30 Question and answers, followed by coffee and exhibition at 15.40

16.00 Expanding EDM to provide clinics and community workers with direct access to patient records

Speaker to be announced

- extending EDM to cover the whole patient journey
- using ipads for community and mobile working
- our experience and developments

16.30 Delivering transformation to EDM safely: Security and risk management issues

Speaker to be announced

- delivering the transformation to EDM safely: understanding what can go wrong
- addressing security and risk management concerns – and understanding the new risks that EDM can bring
- ensuring business continuity systems are in place
- information governance and accessibility in practice
- rolling out electronic document management systems out to the whole of the Trust to replace the paper medical records: our experience
- tips for success

17.00 Question and answers, followed by close 17.10

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Please also ensure you complete your full postal address details for our records.

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This form must be signed by the delegate or an authorised person before we can accept the booking

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Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue

ICO Conference Centre, 22 Berners Street, London, W1T 3DD. A map of the venue will be sent with confirmation of your booking.
(The ICO stands for International Coffee Organisation)

Date Wednesday 9 December 2015

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
- ☐ £300 + VAT (£360.00) for voluntary sector / charities.
- ☐ £495 + VAT (£594.00) for commercial organisations.
- ☐ Pre Conference Supplier Showcase (Optional)

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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