

Delivering a 7 Day Health Service

Meeting the National Clinical Standards
& Learning from the early adopter sites

Monday 6 October 2014

Hallam Conference Centre, London

10% Card payments
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Chair and Speakers include:

Steve Fairman

Managing Director

NHS Improving Quality

Deborah Williams

7day service project lead Quality Framework Team

NHS England

Media Partner



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"By March 2017 patients will get the same level of treatment at weekends as they receive during the week."

Sir Bruce Keogh, Medical Director NHS England 22 July 2014

This conference focuses on meeting the national clinical standards and learning from the early adopter sites to deliver a 7 day health service in practice.

The 10 national clinical standards for 7 day working were published in December 2013. Sir Bruce Keogh national medical director for the NHS expects full implementation by 2017:

Sir Bruce says these standards *"undo more than 50 years of accumulated custom and practice that have failed to put the interests of patients first". He recommends they be adopted by the end of the 2016/17 financial year... We know that patients and the public want us to act now to make seven-day services a reality in all parts of the NHS... "There are encouraging examples for NHS organisations that have moved to making healthcare services more accessible seven days a week to avoid compromising safety and patient experience." We need to accelerate the pace and spread of these changes. In doing so, we can ensure the NHS leads the world in providing equality of access to consistent, high quality healthcare, seven days a week." There is increasing evidence that mortality rates for patients admitted to hospitals on both sides of the Atlantic are higher at weekend; our junior doctors feel clinically exposed and unsupported at weekends; and hospital chief executives are worried about clinical cover." We should also consider whether, in the 21st century, it is still acceptable for the NHS to expect people to always take time off work to access healthcare or to support a relative or friend to do the same? This has an economic impact as well as an impact on patient and family experience" This is not just about hospitals but the whole NHS system. One part cannot function efficiently at the weekend if other parts don't..If people are to experience genuine seven-day treatment and care, we must look beyond emergency services and beyond the services offered to hospital inpatients. We need to make similar improvements across primary, community health and social services, removing barriers between organisations."* NHS England, 2013

7 DAYS OPEN

10.00 Chairman's Introduction: Delivering a 7 day health service

Steve Fairman *Managing Director* NHS Improving Quality

10.15 Everyone Counts: NHS Services, 7 Days a week: Learning from the early adopters

Deborah Williams

*7day service project lead
Quality Framework Team
NHS England*

- ensuring access to clinical services 7 days a week for routine and emergency care: an update from the NHS Services, 7 Days a week forums
- removing barriers which prevent the NHS functioning as a seven day service
- ensuring equity in care for all regardless of day of admission
- the cost and financial implications

10.45 Implementing the 10 Clinical Standards for NHS Services, 7 Days a week

Mira Doshi

*Acute Care Physician
Northumbria Healthcare NHS Trust*

- implementing the national clinical standards for NHS Services 7 Days a week
- the 10 standards: patient experience, time to first consultant review, MDT review, shift handover, diagnostics, intervention, mental health, on-going review, transfer to community, primary and social care and quality improvement
- the challenges: consultant delivered care and multidisciplinary assessment

11.10 Question and answers, followed by coffee and exhibition

Delivering whole systems integrated 7 day services: case studies and lessons from early adopters

11.50 Winning the hearts and minds of frontline staff

Speaker to be announced

- winning the hearts and minds of frontline staff
- challenges and solutions
- the results we have seen as an early adopter

12.20 Implementing Clinical Quality for NHS Services, 7 Days a week

Prof Derek Bell

*Professor of Acute Medicine
NCPE - Elected Member (England and Wales)
Imperial College London*

- implementing clinical quality standards for NHS Services 7 Days a week
- Building on the work in London: 10 standards: patient experience, time to first consultant review, MDT review, shift handover, diagnostics, intervention, mental health, on-going review, transfer to community, primary and social care and quality improvement
- the challenges: consultant delivered care and multidisciplinary assessment

12.50 Question and answers, followed by lunch and exhibition

The practicalities of delivering a 7 day service across health and social care

13.45 Provider and service models for 7 day working: the options

Mark Hackett

*Chief Executive
University Hospital of North Staffordshire NHS Trust &
Chair Theme52 – Service Models
NHS Services 7 Days a Week Forum NHS England*

- provider and service models
- which services should be priorities?
- case studies and examples of service models in practice
- what should I do when I get back to my workplace tomorrow?: planning for the move to 7 day services

14.15 7 Day Health Services: ensuring the support services and infrastructure are in place to support a 7 day model

Dr Danny Boxer

*Consultant Radiologist
West Hertfordshire Hospitals NHS Trust*

- extending services: engaging staff to change to improve care for patients
- ensuring the support services are in place and preparing the workforce
- practical issues: managing rotas and rostering
- issues around recruitment of staff and staff remuneration incentives
- lessons from our experience in extending imaging services

14.45 Employment law, consultant contracts, challenges and tips for success

Rachael Heenan

*Partner
Capsticks Solicitors*

- maximising contractual efficiencies and flexibilities
- amending the contract of employment to provide for seven-day working
- issues for changing contracts for consultants, nurses, managers and other groups
- flexible working – the legal framework
- trade union and individual consultation obligations

15.15 Question and answers, followed by tea

15.45 Commissioning 7 day services

Dr Andrew Stein

*Consultant
Hospitals Coventry & Warwickshire NHS Trust*

- commissioning 7 day services
- ensuring providers meet quality standards 7 days a week
- delivering 7 day primary care services
- commissioning levers and case studies

16.15 Delivering the standards for 7 day Consultant present care in practice

Dr Tony Newman-Sanders

*Consultant Radiologist & PACS National Clinical Lead
Health & Social Care Information Centre*

- delivering the standards for 7 day consultant present care
- the benefits of consultant delivered care
- how are trusts progressing against the standards?

16.45 Question and answers, followed by close

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Hallam Conference Centre, 44 Hallam Street, London W1W 6JJ. A map of the venue will be sent with confirmation of your booking.

Date

Monday 6 October 2014

Conference Fee

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