

Improving Mental Health Crisis Care

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Tuesday 8 July 2014 Colmore Gate Conference Centre, Birmingham City Centre



Chair and Speakers include

Shaun Clee

*Chief Executive 2gether NHS Foundation Trust
& Chair of the Mental Health Network*

Recognised by



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“Care in crisis for vulnerable people, including those in mental health need, is at the heart of an ethical society”
Dr Geraldine Strathdee, National Clinical Director for Mental Health, NHS England

“If you have a crisis in mental health the position is wholly different to that in physical health. In some areas it is good; in some it is pretty awful,”
Norman Lamb MP, Health Minister

“our ambition is to make sure that every community has plans to make sure no one in crisis is turned away from services when they most need them. And mental health crisis care is a crucial element of that. I am delighted that you have a whole day to discuss this important subject...The momentum is strong for the Concordat and it has been met with enthusiasm, with that NHS Confederation saying that it has the opportunity to make a real difference in mental health care...What is important now is making sure that momentum not only continues, but gathers pace... We are working with the mental health charity Mind to ensure that local areas publish their own Local Declarations which show how real change on the ground will take place where it's needed.”
Norman Lamb MP, Health Minister, Speaking at the Health Conferences UK event Mental Health Crisis March 2014

“By March 2015, we expect measurable progress towards achieving true parity of esteem, where everyone who needs it has timely access to evidence-based services. Recent reports have highlighted a particular challenge around mental health crisis intervention. Only by working with key partners, including the police, can we ensure that people with mental health problems get the care they need in the most appropriate setting. To bring about the transformational change necessary, we expect NHS England to make rapid progress, working with CCGs and other commissioners, to help deliver on our shared goal to have crisis services that, for an individual, are at all times as accessible, responsive and high quality as other health emergency services. This includes ensuring there are adequate liaison psychiatry services. We expect every community to have plans to ensure no one in crisis will be turned away, based on the principles set out in the soon to be published Mental Health Crisis Care Concordat.”
NHS Mandate, 2014/15

This conference focuses on improving mental health crisis care. The Mental Health Crisis Concordat was published on 18th February 2014. Through national updates, case studies and perspectives from service users the conference will look at early intervention to prevent people reaching crisis point, delivering the new mental health crisis care concordat, working in partnership to improve crisis care, delivering 24/7 crisis care, commissioning effective crisis services, learning from user led crisis services and measuring outcomes in crisis care. There will also be a focus on improving control and restraint practice for those in crisis and a look at the urgent care review and ensuring parity of esteem.

“We commit to work together to improve the system of care and support so people in crisis because of a mental health condition are kept safe and helped to find the support they need – whatever the circumstances in which they first need help – and from whichever service they turn to first.” Mental Health Crisis Concordat February 2014

10.00	Chairman's Introduction Shaun Clee <i>Chief Executive 2gether NHS Foundation Trust & Chair of the Mental Health Network</i>	
10.05	Pre recorded video presentation: The vision for Mental Health Crisis Services Norman Lamb MP <i>Minister of State</i>	• setting clear standards about what crisis mental health services should be like in every part of the country
10.10	Delivering the Mental Health Crisis Concordat Prof Peter Aitken <i>Lead, No Health without Mental Health</i> The Academy of Medical Royal Colleges <i>Chair, Faculty of Liaison Psychiatrists</i> The Royal College of Psychiatrists, <i>Director of Research and Development</i> Devon Partnership NHS Trust	• ensuring no one will ever be turned away • what is an effective mental health crisis service? • delivering the Mental Health Crisis Care Concordat
10.35	Mental Health Crisis: The Service User Perspective Paul Scates <i>peer specialist for the Dorset Mental Health Forum</i>	• who defines success in mental health crisis services? • incorporating user defined outcome measures into service delivery at an individual, department and organisational performance level • learning from the lived experience
11.00	Commissioning mental health crisis services Dr Sridevi Kalidindi <i>Consultant Psychiatrist in Rehabilitation & Recovery</i> South London & Maudsley NHS Foundation Trust, <i>Trust Clinical Lead for Contracts SLaM NHFT,</i> <i>Chair</i> Faculty of Rehabilitation and Social Psychiatry RCPsych & <i>Executive Member</i> Joint Commissioning Panel for Mental Health	• supporting commissioners in commissioning mental health crisis services • an update from the Joint Commissioning Panel for Mental Health • commissioning guides: progress to date and future plans
11.25	<i>Question and answers, followed by coffee and exhibition</i>	
11.50	Alternatives to hospital admissions in mental health crisis Dr Rahal Bhattacharya <i>Consultant Psychiatrist</i> Mile End Hospital, University of London	• crisis house: evolution and evidence base • Home Treatment Team: evolution and evidence base • experience from the Tower Hamlets Crisis House and Home Treatment Team
12.15	Working in partnership to deliver effective Crisis Care Mark Smith British Transport Police Suicide Prevention	• how British Transport Police and NHS professionals are working together in a joint team to provide more effective transition from crisis to care • the benefits of a joint Police/NHS risk based approach to mental healthy and suicide prevention • the power of data and intelligence sharing
13.00	<i>Question and answers, followed by lunch and exhibition</i>	
14.00	Defining success in crisis care: lessons from a user led crisis service Fiona Venner <i>Director</i> Leeds Survivor Led Crisis Service	• defining success in high risk services • working with service users to accept and embrace risk in a non medical respite centre for those in crisis • our experiences and developments in monitoring and improving outcomes in a user
14.30	Measuring outcomes and quality in crisis care Prof George Tadros <i>Consultant in old age Psychiatry</i> Birmingham and Solihull Mental Health NHS Foundation Trust	• supporting, enabling and empowering clinicians to monitor outcomes and the quality of crisis care • measuring clinical and user focused outcomes of crisis care • interventions to enable people to manage an impending crisis
15.00	Acting early to prevent people reaching crisis point Dr Carole Kaplan <i>Transformation Program Medical Director</i> with Elizabeth Moody <i>Transformation program director and group nurse director for planned care</i> Northumberland, Tyne & Wear NHS Foundation Trust	• delivering a rapid response single point of contact service • acting early to prevent people reaching crisis point • enabling people to recognize and respond to a crisis before it happens • our experience and developments
15.30	<i>Question and answers, followed by tea</i>	
16.00	The use and misuse of physical restraint – some very recent developments and concerns Eric Baskind <i>Senior Lecturer in Law and International Expert on Physical Interventions, Liverpool John Moores University</i>	• improving restraint practice at a local level • implementing the NICE quality statement on control and restraint • how we have implemented a ban on face down restraint and the impact • what the future holds in terms of national guidance on restraint
16.30	Delivering 24/7 crisis care Dr Felix Davies <i>Managing Director for Mental Health</i> Turning Point	• ensuring effective access and treatment for mental health crisis 24/7 • the current challenges • improving the A&E response to mental health crisis
17.00	<i>Question and answers, followed by close</i>	

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Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, ☐
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Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

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Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be sent out after the conference, please fill in the 'Your Details' section above for delivery, and the 'Payment' section.

Where did you hear about this conference?

Venue

Colmore Gate Conference Centre, DeVere Venues, 5th Floor Colmore Gate, Bull Street Entrance Birmingham B3 2QD. A map of the venue will be sent with confirmation of your booking.

Date Tuesday 8 July 2014

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
- ☐ £300 + VAT (£360.00) for voluntary sector / charities.
- ☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

*Card Discount

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**Group Rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

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On confirmation of your booking you will receive details of accommodation.

Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

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