

A Practical Guide to Implementing the Named Responsible Doctor & Nurse in Hospital

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Friday 3 October 2014 ICO Conference Centre, London



This conference focuses on improving continuity of care through ensuring every patient in hospital has a named Doctor and Nurse responsible for their care over the whole hospital stay including 'the name over the bed' as recommended by Jeremy Hunt MP

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"My ideal is when you go into a hospital there is a named consultant responsible for your whole stay.. if I'm the patient I want to know where the buck stops – named nurse and named consultant... ideally people are seeing the same doctors and nurse, restoring the doctor/patient relationship, seeing the same clinician they saw last time"

Jeremy Hunt MP, Secretary of State for Health speaking at Healthcare Conferences UK Conference on 5th February 2014.

"I want to mention one important theme for this year.. an example is to encourage hospitals to put the name of responsible consultants and nurses above every bed. We used to do this in the NHS but most hospitals stopped with the arrival of multi-disciplinary teams. Of course these teams are very important, but we also know that sometimes patients can feel pushed from pillar to post inside a hospital without anyone taking overall charge. So this year I hope all hospitals will consider the best way to make sure there is someone senior taking responsibility for patient's whole stay in a hospital – not just for solving individual medical problems and then passing them on to another team. Everyone will have different approaches to achieving this, so please work together with the leadership in your trust to find the best solution for your patients" Jeremy Hunt MP, Secretary of State, 10th January 2014

"It was agreed that the Academy, working with all the relevant stakeholders, would develop a set of simple principles and standards that would seek to define issues of accountability, responsibility and coordination to help all trusts implement the "name over the bed" at local level." The Academy of Medical Royal Colleges 2013

This timely conference focuses on implementing the named responsible doctor and nurse in hospital, including the forthcoming Academy of Medical Royal College recommendations, improving continuity of care through ensuring every patient in hospital has a named doctor and nurse responsible for their care over the whole hospital stay.

Follow the conference on Twitter #NamedClinician

10.00 Chair's Introduction

Mark Easton BBC Home Editor

10.15 #Hellomynameis: The Patient Perspective

Kate Granger

Kate is a Doctor who has terminal cancer, and the originator of #Hellomyname is campaign

- why is it important to patients to have a lead responsible doctor and nurse
- what it feels like to be a patient
- #Hellomynameis
- learning from the patient experience

10.50 Implementing the national guidance on the named responsible doctor and nurse

Representative

The Academy of Medical Royal Colleges

- implementing the national guidance
- who should the named doctor and nurse be, and what is their role
- how do we manage patients with multiple co-morbidities and undiagnosed conditions
- implementing the academy principles and standards that would seek to define issues of accountability, responsibility and coordination to help all trusts implement the "name over the bed" at local level

11.20 Question and answers, followed by coffee and exhibition

11.50 Accountability 24/7 for the whole hospital stay

Dr Juliane Kause Lead

Consultant Out of Hours Care

University Hospital Southampton Foundation NHS Trust

- how do we ensure accountability 24 Hours a day 7 days a week
- the role of the named clinician out of hours
- our experience in Southampton

12.20 Improving continuity over time: named responsible doctor and ensuring patients see the same

Jen Barcroft

Foundation Doctor

West Middlesex University Hospital

PROGRAMME
IN
DEVELOPMENT

... of care
... of doctors
... who have the knowledge and skills to diagnosis,
... ing care for patients with multiple and complex
... people

13.00 Question and answers, followed by

PM Chair

14.00 Extended Session: Delivering the named responsible Doctor and Nurse in practice

The Named Doctor: how we did it - A Medical Directors perspective

The Named Nurse: how we did it - A Nursing Directors perspective

15.00 The vision for a named doctor and nurse responsible for the whole hospital stay

- implementing the vision for a named nurse/consultant for every patient
- demonstrating accountability and transparency: name above the bed
- how do we ensure patients see the same people when they return to hospital?
- why is this important?

15.30 Question and answers, followed by tea

16.00 Joined up Thinking in End of Life Care: effective discharge to a named GP in the community

Dr Karen Chumbley

Clinical Associate of

The Gold Standards Framework Centre

- improving discharge practice to a named, accountable GP
- improving continuity on discharge
- the GP perspective

16.30 Monitoring adherence to this standard and improvement

Fiona Allinson

Head of Hospital Inspection

Care Quality Commission

- how do we inspect for continuity and accountability?
- the inspection regime and lessons from the first wave of inspections
- moving forward: challenges in practice

16.50 Question and answers, followed by close

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Department

Organisation

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Fax

Email

Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, ☐
Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

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Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be sent out after the conference, please fill in the 'Your Details' section above for delivery, and the 'Payment' section.

Venue

ICO Conference Centre, 22 Berners Street, London, W1T 3DD. A map of the venue will be sent with confirmation of your booking.

Date

Friday 3 October 2014

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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