

Improving

Hospital Care at Night

Delivering the 24/7 Hospital

Wednesday 2 July 2014 Hallam Conference Centre, London

10% Card payments discount**
15% Group booking discount**



Chair & Speakers Include:

Dr Juliane Kause

*Specialist in Critical Care and Acute Medicine
& Lead for the 24 Hour Hospital and Out of Hours Care
University Hospital Southampton Foundation NHS Trust*

Simon Bennett

*Deputy Director
Quality Framework
NHS England*

Supported by



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"Illness is no respecter of time or boundaries. It can occur anywhere, at any time of the day or night, and a sudden onset of sickness or pain can be frightening for the bravest soul."

Professor Norman Williams, Academy of Medical Royal Colleges Seven Day

Consultant Presence Care Group Chair and President of the Royal College of Surgeons

This conference focuses on improving hospital care at night moving towards delivering high quality care on a 24/7 basis. Through national updates and case studies this conference provides a practical guide to delivering a high quality hospital at night.

Sessions will focus on:

- Improving Hospital Care at Night: Towards the 24/7 Hospital
- Setting the standards
- Improving quality and patient safety at night: a Junior Doctors perspective
- Leading and developing multi-professional teams to deliver hospital at night
- Helping patients to rest and sleep at night
- Nurse staffing and skillmix at night: getting it right
- Tools and techniques to support handover and escalation
- Improving hospital care at night using technology
- Integrating hospital at night and critical care outreach teams to ensure safety
- Hospital at night: legal and risk management issues



10.00 Chairman's Introduction: Towards a 24/7 Hospital

Dr Juliane Kause

Specialist in Critical Care and Acute Medicine & Lead for the 24 Hour Hospital and Out of Hours Care
University Hospital Southampton Foundation NHS Trust

10.15 Delivering high quality care 24/7

Simon Bennett

Deputy Director-Quality Framework
NHS England

- an update from the 7 day services workstream
- delivering high quality care 24/7
- lessons for improving care in hospitals at night

10.45 Tools and techniques to support Hospital at Night: handover and escalation

Dr Brendan McCarron

Consultant Physician and Clinical Lead, Hospital at Night
South Tees Hospitals NHS Trust

- improving handover and escalation
- tools and techniques to improve ways of working
- effective information recording, sharing and escalation
- learning from our experience in South Tees

11.15 Question and answers, followed by coffee and exhibition

11.50 Leading and developing multi-professional teams to deliver Hospital at Night

Carol Rawlings

Associate Director of Patient affairs
University Hospital Birmingham NHS Foundation Trust

- leading and developing multi-professional teams to deliver Hospital at Night
- creating new roles to support hospital at night
- providing appropriate training and competence for Hospital at Night and Continued Professional Development
- the "helping patients rest and sleep" in hospital project and feedback from patients

12.20 Nurse staffing and skill mix at night: getting it right

Susan Osborne CBE

Chair Safe Staffing Alliance (SSA)
Independent Nursing & Management Consultant

- nurse staffing and skill mix: National update
- ensuring safe staffing 24/7
- nurse staffing and skill mix at night
- looking forward to the NICE recommendations on staffing

12.50 Question and answers, followed by lunch and exhibition

14.00 Improving quality and patient safety at night: a Junior Doctor perspective

Dr Shree Data

Former Chair
BMA Junior Doctors Committee

- improving quality and patient safety at night
- the junior doctor's perspective

14.30 Improving hospital care at night using technology

Kelly Benning

Sister
Nottingham University Hospital NHS Trust

- enabling a nurse co-ordinator to allocate tasks to a multidisciplinary team, by determining who is best able to respond to a call from a ward, and sending information to the relevant member of staff via a smart mobile device
- simple and auditable IT tools to improve handover safety and escalation
- improving safety at Night and learning: delivering high quality 24/7 care

15.00 Integrating hospital at night and critical care outreach teams to ensure patient safety

Ollie Phipps

Site Nurse Practitioner
North Bristol NHS Trust

- making the link between hospital at night and critical care
- integrating hospital at night and critical care outreach teams to ensure patient safety
- our experiences: key lessons and learning

15.30 Question and answers, followed by tea

16.00 Extended Session: Hospital at night: Legal and risk management issues

Kate Hill

Senior Solicitor & Trainer
InPractice & Radcliffes LeBrasseur Solicitors

- roles and legal accountability
- legal standards, and lessons from cases
- making it work in practice: ensuring patient safety

17.00 Question and answers, followed by close

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Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be sent out after the conference, please fill in the 'Your Details' section above for delivery, and the 'Payment' section.

Venue

Hallam Conference Centre,
44 Hallam Street, London, W1W 6JJ. A map of the venue will be sent with confirmation of your booking.

Date

Wednesday 2 July 2014

Conference Fee

- ☐ £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
☐ £300 + VAT (£360.00) for voluntary sector / charities.
☐ £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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